TP-LINK®

# User Guide

## TL-SC3171G

## Wireless Day/Night Surveillance Camera




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1910010292

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## FCC STATEMENT



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to pro-vide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not in-stalled and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1) This device may not cause harmful interference.
2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or tv interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

## CE Mark Warning



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

# CONTENTS

**Package Contents** ..... **1**

**Chapter 1 Minimum System Requirements** ..... **2**

**Chapter 2 Physical Overview** ..... **3**

2.1 Front View ..... 3
2.2 Bottom view ..... 3

**Chapter 3 Using IP Camera via Web Browser** ..... **5**

3.1 Obtain the IP Address ..... 5
3.2 Windows Web Browser ..... 7
3.3 Mac Web Browser ..... 9

**Chapter 4 Using IP Camera via Mobile Phone** ..... **12**

4.1 3G Streaming Mobile View Mode ..... 12
4.2 3G Web Brower Mobile View Mode ..... 14
4.3 2.5G WAP Browser Snapshot Mode ..... 16
4.4 2.5G Web Browser Snapshot Mode ..... 16
4.5 Mobile View on Windows Mobile 6 Smart Phone ..... 16

**Chapter 5 Configuration of Main Menu** ..... **20**

5.1 Live View ..... 20
5.1.1 Snapshot ..... 20
5.1.1 Zoom in/out the image via the monitor window ..... 21
5.1.2 Video play buttons ..... 21
5.1.3 Audio buttons ..... 21
5.2 Setting ..... 22
5.3 Client Setting ..... 23
5.3.1 Mode ..... 23
5.3.2 View Size ..... 23
5.3.3 Protocol ..... 24
5.3.4 Video Buffer ..... 24
5.4 Image Setup ..... 24
5.4.1 Brightness ..... 24
5.4.2 Contrast ..... 25
5.4.3 Saturation ..... 25
5.4.4 Hue ..... 25
5.4.5 Default ..... 25

**Chapter 6 Setting-BASIC** ..... **26**

6.1 System ..... 26
6.1.1 Information ..... 26
6.1.2 Date/Time ..... 27
6.1.3 Initialize ..... 28
6.2 Camera ..... 29
6.2.1 General ..... 29
6.2.2 MPEG4 ..... 30
6.2.3 MJPEG ..... 33

6.3 Network ..... 34
6.3.1 Information ..... 35
6.3.2 PPPoE (Point-to-Point Protocol over Ethernet) ..... 37
6.3.3 DDNS (Dynamic DNS) ..... 39
6.3.4 UPnP (Universal Plug and Play) ..... 42
6.3.5 Bonjour ..... 43
6.3.6 IP Notification ..... 44
6.3.7 Wireless ..... 46
6.3.8 Messenger ..... 49
6.4 Security ..... 54
6.4.1 Account ..... 55
6.4.2 HTTPS ..... 56
**Chapter 7 Setting-Advance ..... 58**
7.1 FTP client ..... 58
7.1.1 General ..... 59
7.1.2 Alarm sending ..... 59
7.1.3 Periodical sending ..... 62
7.2 SMTP ..... 64
7.2.1 General ..... 64
7.2.2 Alarm sending ..... 67
7.2.3 Periodical sending ..... 70
7.3 HTTP event ..... 72
7.3.1 General ..... 73
7.3.2 Alarm sending ..... 73
7.4 Alarm output ..... 76
7.4.1 Setting ..... 77
7.5 Schedule ..... 79
7.5.1 Setting ..... 80
7.6 Alarm input ..... 81
7.6.1 Setting ..... 81
7.7 Motion detection ..... 82
7.7.1 Setting ..... 83
7.8 System Log ..... 83
7.8.1 Setting ..... 84
**Appendix ..... 85**
**FAQ ..... 89**

# Package Contents

The follow items should be found in your package:

- TL-SC3171G Wireless Day/Night Surveillance Camera
- Power Adapter
- Mounting Bracket with three screws, a Lock Ring, a Brace and a Base Plate
- RJ45 Cable
- Quick Installation Guide
- Resource CD, including:
  - This User Guide
  - Other helpful information

☞ **Note:**

Make sure that the package contains the above items. If any of the listed items are damaged or missing, please contact your distributor.

# Chapter 1 Minimum System Requirements

We strongly recommend your computers follow our minimum requirements in order to use this IP-Camera normally. If your computer doesn't meet these requirements below, it might cause some problems.

| Item | Requirements |
|---|---|
| CPU | Pentium 4 1600MHz (or equivalent AMD) |
| Graphic Card | 64 MB RAM graphic cards(or equivalent on-board graphic cards) |
| RAM | 512 MB |
| Operating System | Windows 98, Windows ME (Please see ☞ **Note**)<br>Windows2000, 2003, XP, Vista, Mac OS X Leopard, Linux |
| Web Browser | Windows OS: Internet Explorer, Safari, Firefox, Google Chrome, Opera, Maxthon |
| | MAC OS: Safari, Firefox |
| | Linux OS: Firefox |

☞ **Note:**

1) If you are using Windows 98 or Windows ME, please install IP Installer before using WEB UI to ensure the system runs normally.
2) If you can't view the record video file, please install **Xvid codec** while installing Intelligent IP Installer. (For Windows 98, ME or 2000 server, the codec might not work properly. You'll need to download Xvid codec 1.0 from the Internet.)
3) Please always update the latest Windows component. (Net Framework, Windows Media Player, Enhance ActiveX Security)

# Chapter 2 Physical Overview

## 2.1 Front View




Figure 2-1

**Focus Adjustment Ring**: Adjust the focus to get a clear image.

**Built-in Microphone**: Built-in microphone for two-way audio.

## 2.2 Bottom view

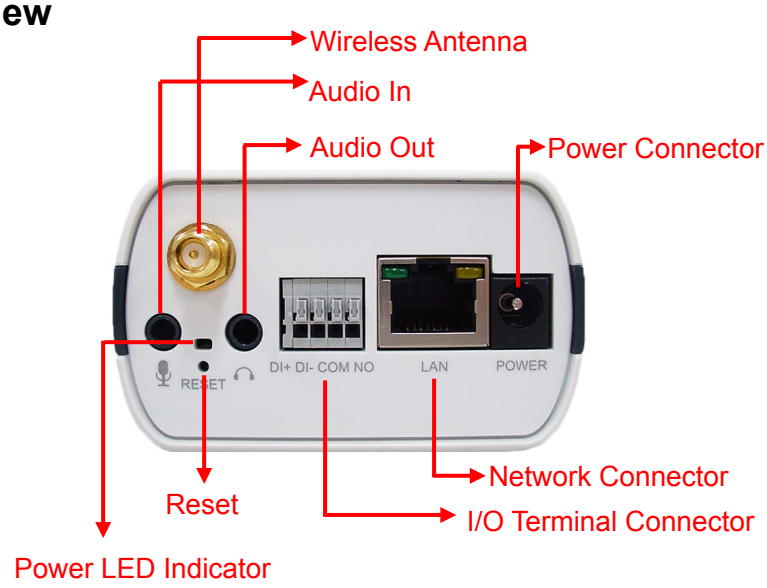



Figure 2-2

**Wireless Antenna**: For connection of IEEE 802.11b/g wireless network.

**Audio In**: To support audio in with Microphone for two way audio.

**Audio Out**: To support audio out with earphones or speakers for two way audio.

**Power Connector**: For connection of 12V DC input.

**Power LED Indicator**: Power LED will light up after completing the boot process.

**Reset**: To successfully restore the camera to factory defaults, please keep the device powered on,

then press and hold the **Reset** Button for at least 10 seconds. The CPU of the camera starts to work completely 1 minute after you release the **Reset** button.

**I/O Terminal Connector**: Input/Output to support External Alarm and Sensor used for motion detection, event triggering and alarm notification, etc.

**Network Connector**: For connection to the Ethernet via RJ45 standard.

# Chapter 3 Using IP Camera via Web Browser

## 3.1 Obtain the IP Address

1. Insert the provided CD into your CD-ROM driver. The Setup Wizard will automatically pop up on your computer's screen as shown in the figure below.




Figure 3-1

2. Choose the **Intelligent IP Installer**, and then the next screen appears. Click on **Intelligent IP Installer** to begin the installation.




Figure 3-2

3. After the installation is finished, click **Start > Program Files > TP-LINK >Intelligent IP Installer** to start using the program.

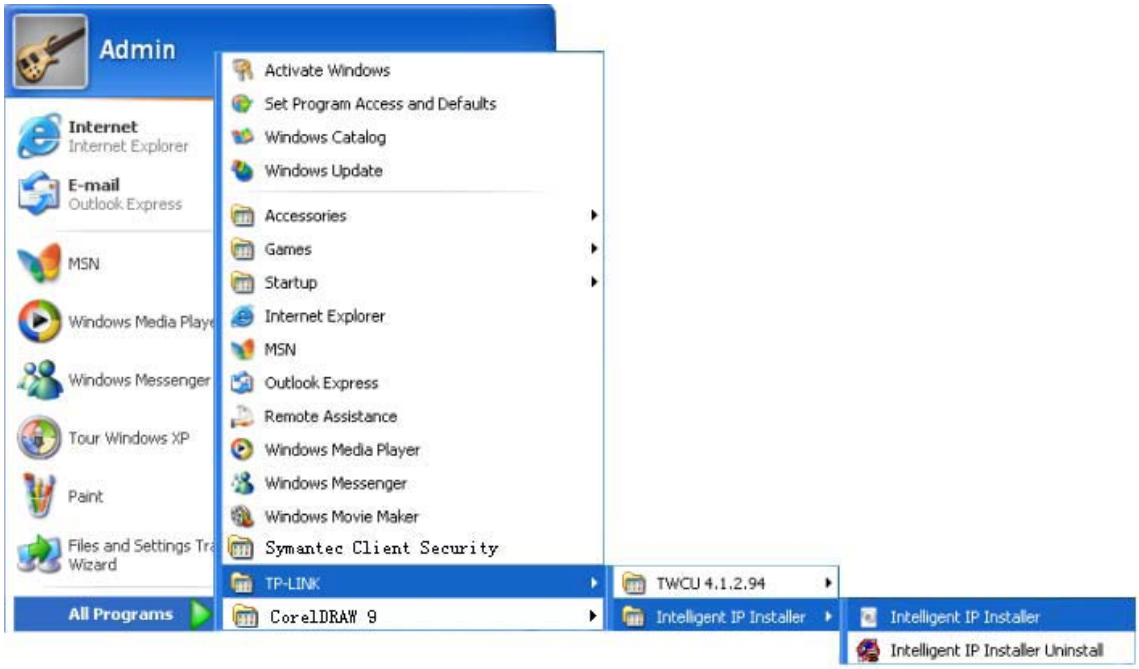



Figure 3-3

4. The following screen will then display. Click the **Search** button to search Network Cameras in the network; it displays Network Cameras information including IP Address.

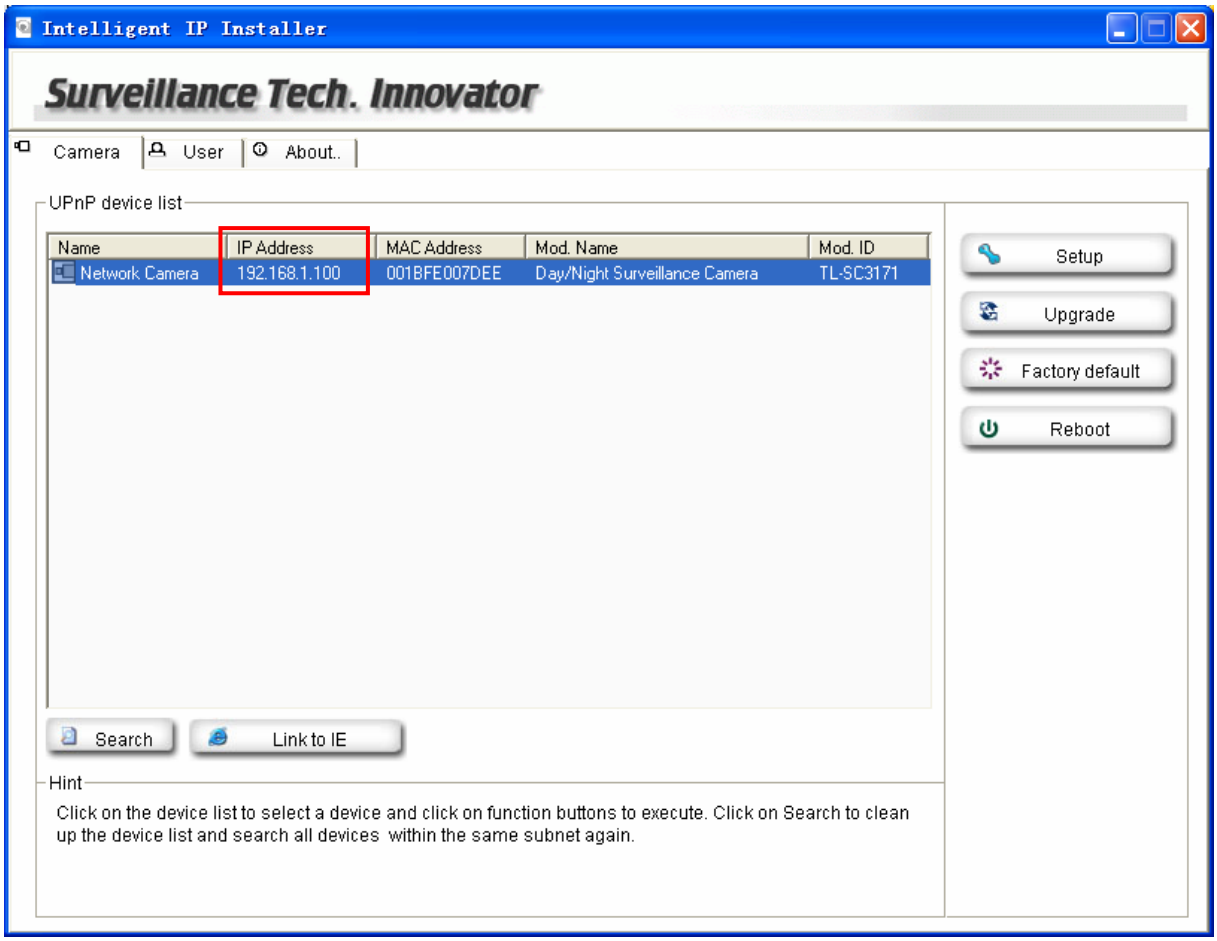
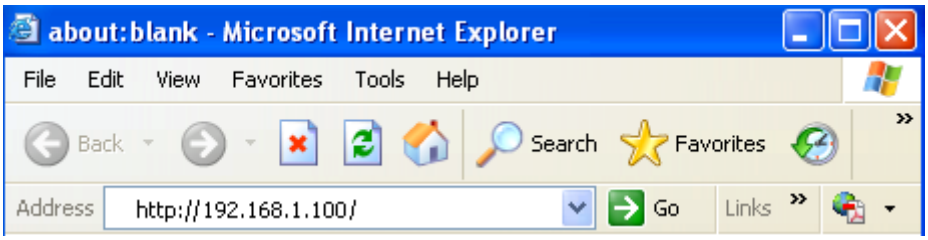



Figure 3-4

## 3.2 Windows Web Browser

1. Click **Link to IE** button in Figure 3-4 or launch your web browser, and enter the IP address (obtain from Figure 3-4Figure 3-4) of the IP camera in the Location / Address field of your browser.




**Note:**

1) For the first time login with IE, you will need to enable "**Download signed ActiveX controls**". Please go to **Tool→Internet Options…→Security→Custom Level…** and find **Download signed ActiveV controls** to prompt it. For detailed information, please refer to the Quick Installation Guide.

2) If you only want to view the video without setting page, enter "http://<IP>/index2.htm" as your web URL . For example, you can enter "http://192.168.1.100/index2.htm" as your web URL to view the video without setting page.

2. Enter the default User name "admin" and password "admin" in the login window as shown

below.

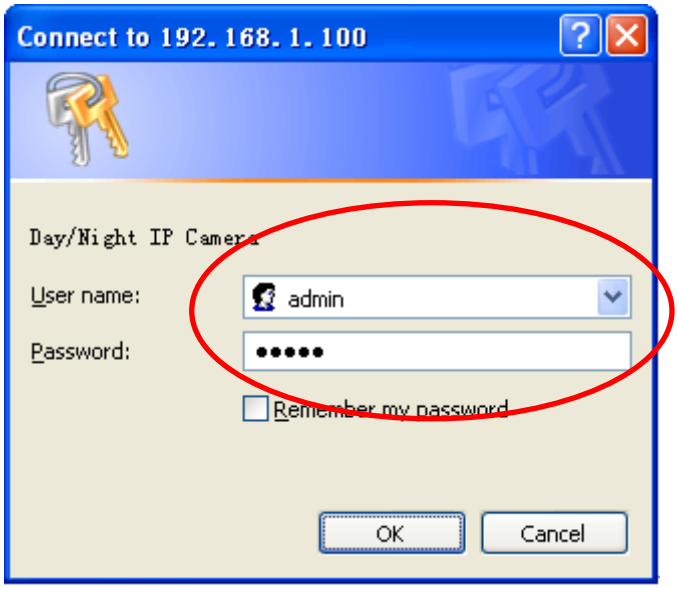



Figure 3-5

**☞ Note:**

The default User name “admin” and Password “admin” are set at the factory for the administrator. You can change them in the Account Menu (Please check “**SETTING → BASIC → Security → Account**”).

3. The web-based management page will display on your screen. On the leftmost column of the web-based management page are **Setting**, **Client Setting**, and **Image Setup**. For more details, you can refer to **Section 5.2 Setting**, **Section 5.3 Client Setting** and **Section 5.4 Image Setup**.

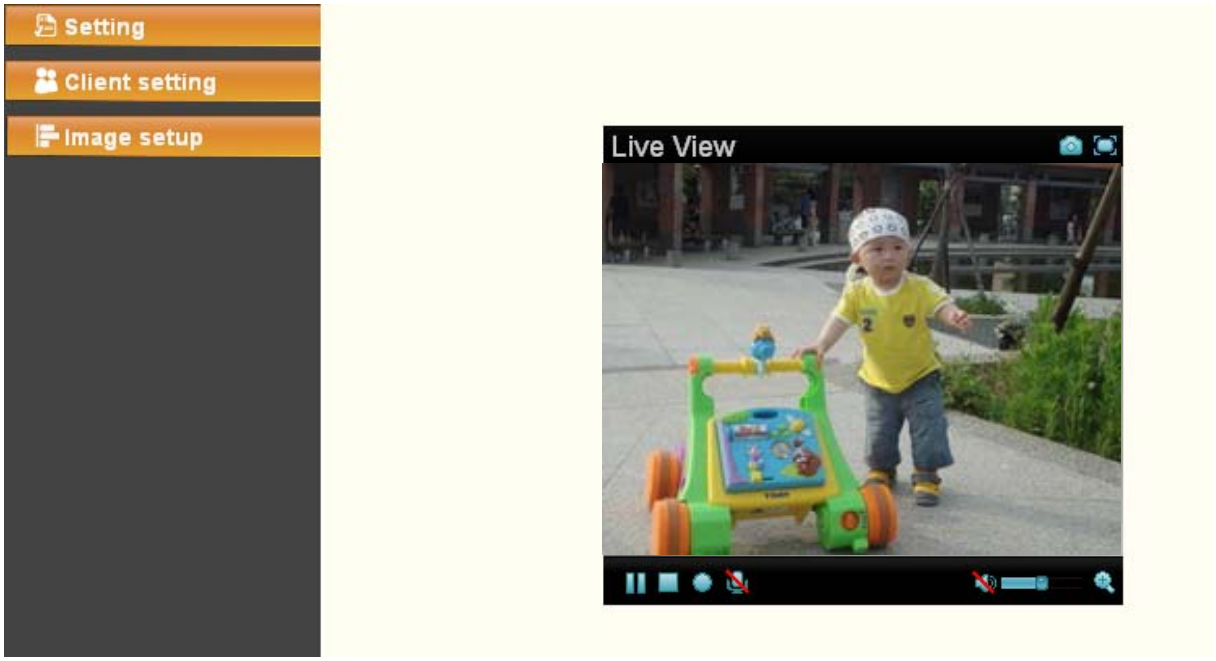



Figure 3-6

## 3.3 Mac Web Browser

1. Click the **Safari** icon on the screen as the figure below shown, and enter the IP address of the IP camera (which can be obtained from Figure 3-4) in the Location / Address field of your browser.

**☞ Note:**

If you only want to view the video without setting page, enter "http://<IP>/index2.htm" as your web URL. For example, you can enter "http://192.168.1.100/index2.htm" as your web URL to view the video without setting page.

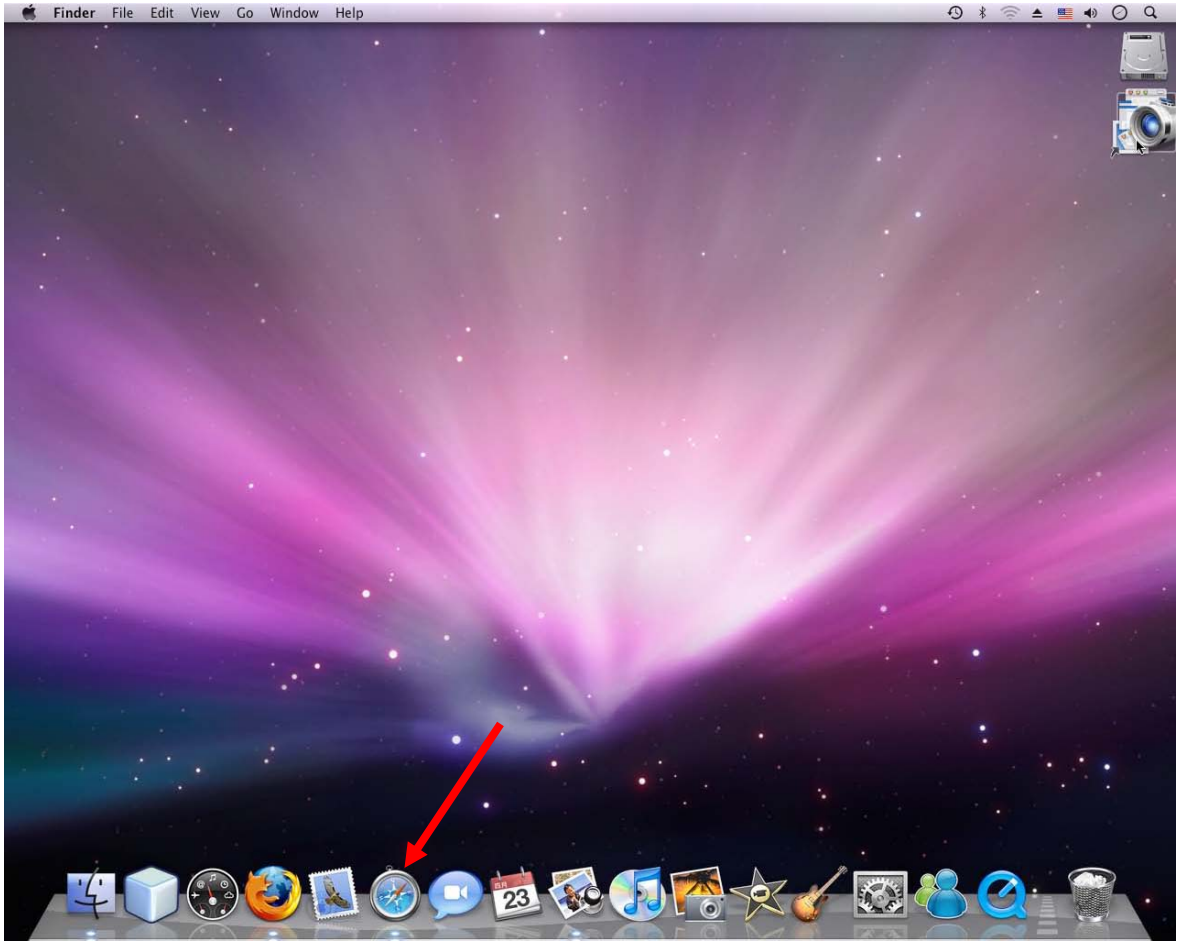



Figure 3-7

2. Enter the default User name “admin” and password “admin” in the dialog box as shown below.




Figure 3-8

**☞ Note:**

The default Name “admin” and Password “admin” are set at the factory for the administrator. You can change them in the Account Menu (Please check “**SETTING → BASIC → Security → Account**”).

3. The web-based management page will be display on your screen. In the leftmost column of the web-based management page are **Setting**, **Client Setting**, and **Image Setup**. For more details, you can refer to **Section 5.2**, **Section 5.3** and **Section 5.4**.

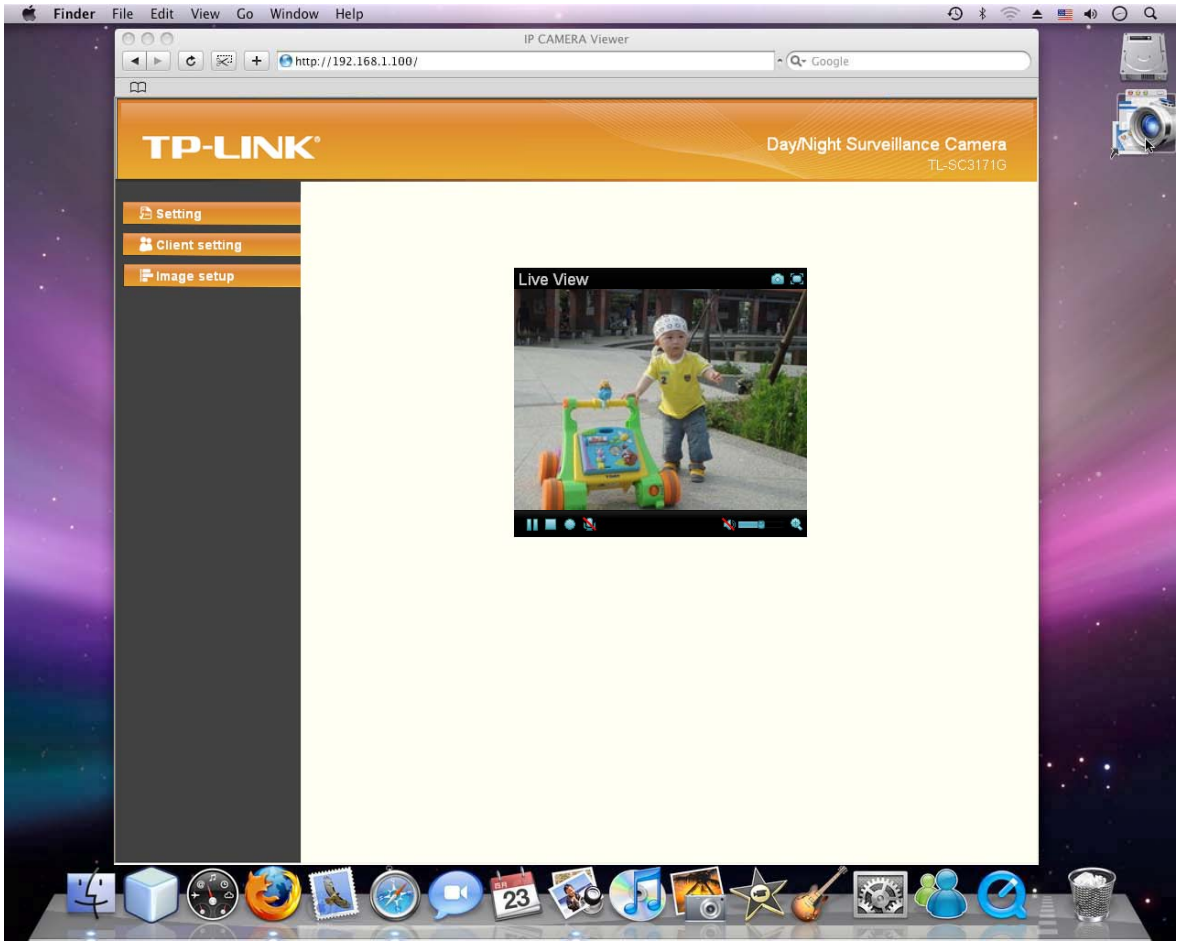



Figure 3-9

# Chapter 4 Using IP Camera via Mobile Phone

You can use TP-LINK Web User Interface via mobile phones. To use IP cameras via mobile phones, please make sure your RTSP is set to "On" (Default is "On"). To change the settings of IP cameras, **Please check** "**Settings** → **Basic** → **Camera** → **General**". Up to the 15th August, it has been tested that you can use TP-LINK Web User Interface via mobile phones supporting the mobile view modes shown in the table below.

| Tested Mobile Phone | | Tested Mobile View Mode | | | |
|---|---|---|---|---|---|
| **Brand** | **Model** | **3G Streaming Mobile View** | **3G Web Brower Mobile View** | **2.5G WAP browser Snapshot** | **2.5G Web browser Snapshot** |
| Nokia | N76 | ● | | ● | |
| Nokia | N82 | ● | | | |
| Nokia | N95 | ● | | ● | |
| Nokia | E66 | ● | | ● | |
| Nokia | 5800 | ● | | ● | |
| Nokia | 6680 | ● | | ● | |
| Apple | iPhone 3G | | ● | | |
| SonyEricsson | K310i | | | ● | |
| SonyEricsson | K618i | | | ● | |
| SonyEricsson | C905 | | | ● | |
| SonyEricsson | W550i | | | ● | |
| SonyEricsson | W580i | | | ● | |
| Motorola | W220 | | | ● | |
| Motorola | W510 | | | ● | |
| Motorola | E6 | | | ● | |
| HTC | Touch | | | | ● |
| Windows Mobile 6 Smart Phone | | ▲ | ■ | | ● |

▲ Please install Platform4 Player on your phone first.

■ Please install Opera Mobile 9.5 on your phone first.

● Please use Real Player and other RSTP streaming media player embedded to view the video in this mode.

● Please use the normal embedded browser in the phone to view the video in this mode.

☞ **Note:**

You can have the latest supporting phones information on our website www.tp-link.com.

## 4.1 3G Streaming Mobile View Mode

For 3G Streaming Mobile View Mode, please type "rtsp://<IP>:<PORT>/video.3gp " into your 3G Streaming Link. <IP> is the IP address of your IP camera (which can be obtained from Figure 3-4); <PORT> is the RTSP port of your IP camera (Default value is 554). For Example: rtsp://192.168.1.100:554/video.3gp.

**☞ Note:**

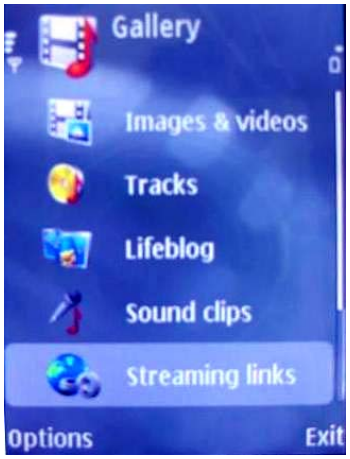
You can also use RTSP clients (RealPlayer, VLC, QuickTime Player etc) to view RTSP streaming, just type in "rtsp://<IP>:<PORT>/video.3gp" as the Player URL.

Below is an example of viewing the camera in 3G streaming mode on NOKIA N76:

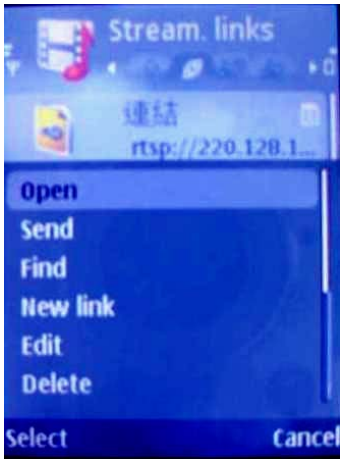
1. Click **Function** and select **Gallery**.




2. Click the **Streaming links**.



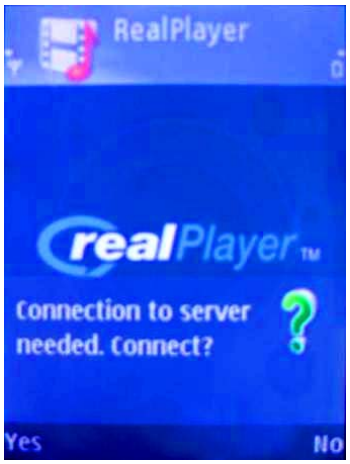

3. Click **Option** and add a **New link**.




4. Type the New link **Name** and **Web address**. (The address is Public IP or domain name), Ex: rtsp://tl-sc3130.dyndns.org/video.3gp




5. Open with Real-Player and click **Yes** to connect.

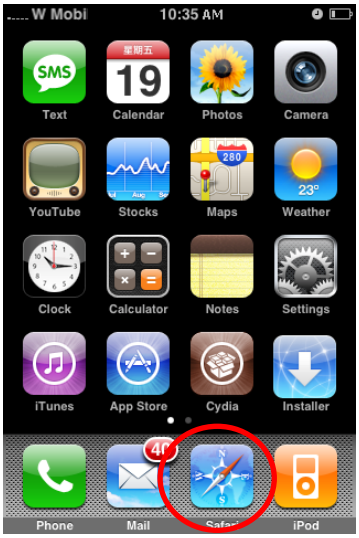



## 4.2 3G Web Brower Mobile View Mode

For 3G Web Browser Mobile View Mode, please type "http://<IP>" into your 3G Mobile's Web Browser. <IP> is the Public IP address of your IP camera (which can be obtained from Figure 3-4Figure 3-4); For Example: rtsp://192.168.1.100:554/video.3gp

Below is an example of viewing the camera in 3G Web Browser Mobile View Mode on iPhone 3G:

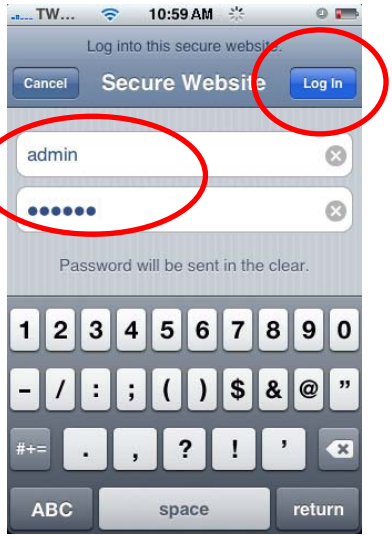
**1. Select Safari function**



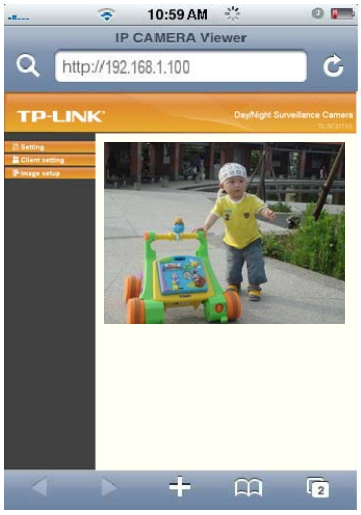

**2. Enter IP address in your web link**



3. **Enter name and password. Default values are both admin. Then click Log in.**




4. **The TP-LINK User Interface and live image will show up in the middle of the screen.**




**☞ Note:**

It will show continuous snapshots not a real time video streaming. Therefore, the recording feature is disabled.

## 4.3 2.5G WAP Browser Snapshot Mode

For 2.5G WAP Browser Snapshot Mode, please type "<IP>/mobile.wml" into your 2.5G WAP Browser. <IP> is the IP address of your IP camera, which can be obtained from Figure 3-4.

## 4.4 2.5G Web Browser Snapshot Mode

For 2.5GWeb Browser Snapshot Mode, please type "<IP>/mobile.htm" into your 2.5G Web Browser. <IP> is the IP address of your IP camera, which can be obtained from Figure 3-4.

☞ **Note:**

Through 2.5G WAP or Web browser, you can only get the snapshot of the camera, not the video.

## 4.5 Mobile View on Windows Mobile 6 Smart Phone

The tested Smart Phones installed with Windows Mobile 6 OS are HTC smart mobile phone and HP PDA. Below is the example, and the Platform4 Player and Opera Mobile 9.5 can be downloaded from our website http://www.tp-link.com.

To use IP Camera via HP PDA, please take the following steps:

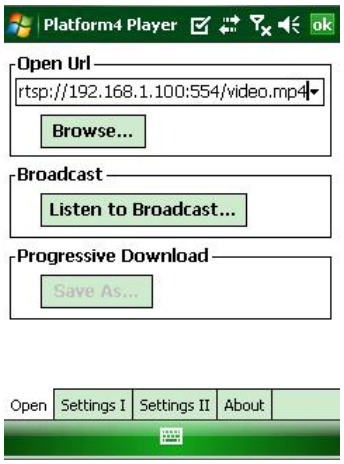
1. For HP iPDA HSTNH-L05C-WL, you need to install the free software Platform4 Player first. Click the program **Platform4 Player**.



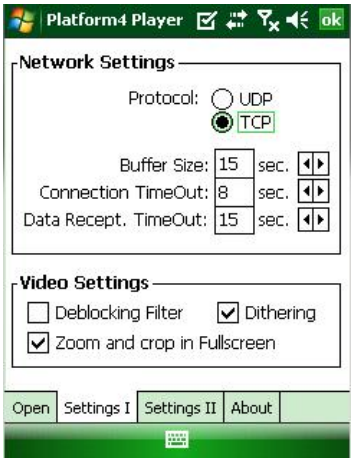




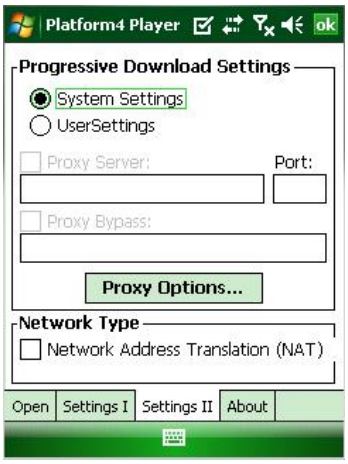
2. Click the setting and type rtsp link in **Open Url** field. Ex: rtsp://tl-sc3130.dyndns.org/video.3gp.




3. Click **Setting I** and select protocol with **TCP**.




4. Click **Setting II** and select **System Settings**.

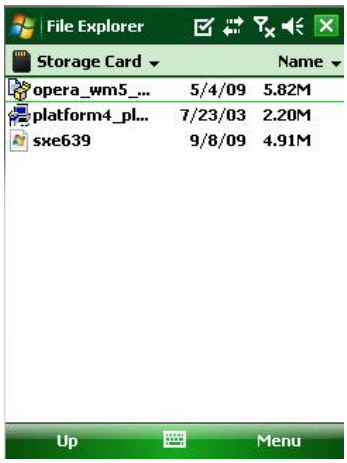



5. Click **OK** and connect to IP Camera.

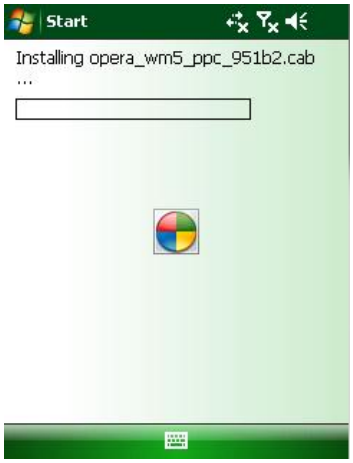



To use IP Camera via Opera Mobile with Windows Mobile Smart Phone, please take the following steps:

1. Download the ”**Opera Mobile 9.5.cab**“ and copy to Windows Mobile 6 Smart Phone.
2. Click the “**Windows Explorer**” to find the download cab file.




3. Click the cab file to install the Opera Mobile 9.5.




4. Click **Programs** to find the **Opera 9.5** icon.




5. Type IP or http url link.



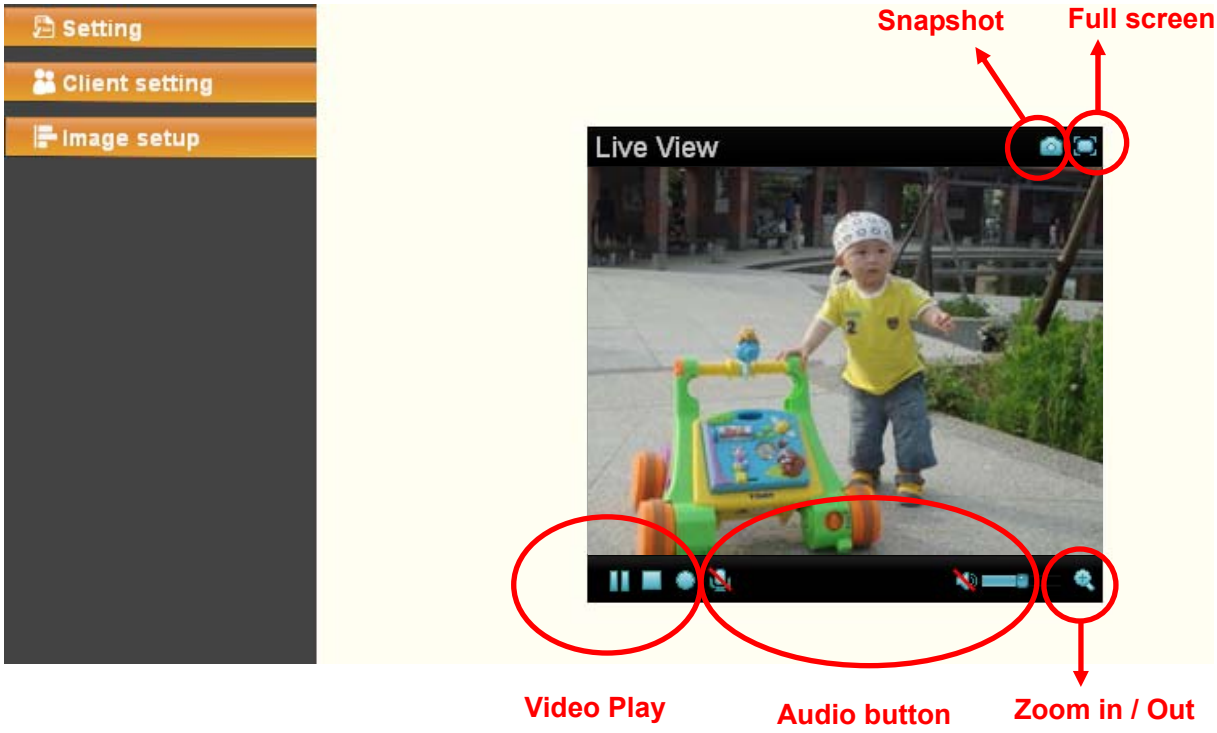

6. Type the username and password or setup authentication off in **Setting** > **Basic** > **Security** > **Account**.



# Chapter 5 Configuration of Main Menu

You would find that the illustrative web pages in this Manual are all orange. Please note that they're from our latest firmware, which can be downloaded from our website. Web pages in our previous firmware are blue.

On the leftmost column of the web-based management page are **Setting**, **Client Setting**, and **Image Setup**. For more details, you can refer to **Section 5.2 Setting**, **Section 5.3 Client Setting**, **Section 5.4 Image Setup**.




On the right column of the web-based management page, you can use Live View. There are four different functions which are **Snapshot**, **Zoom**, **Audio** and **Video Play**. You can see more details as follows.

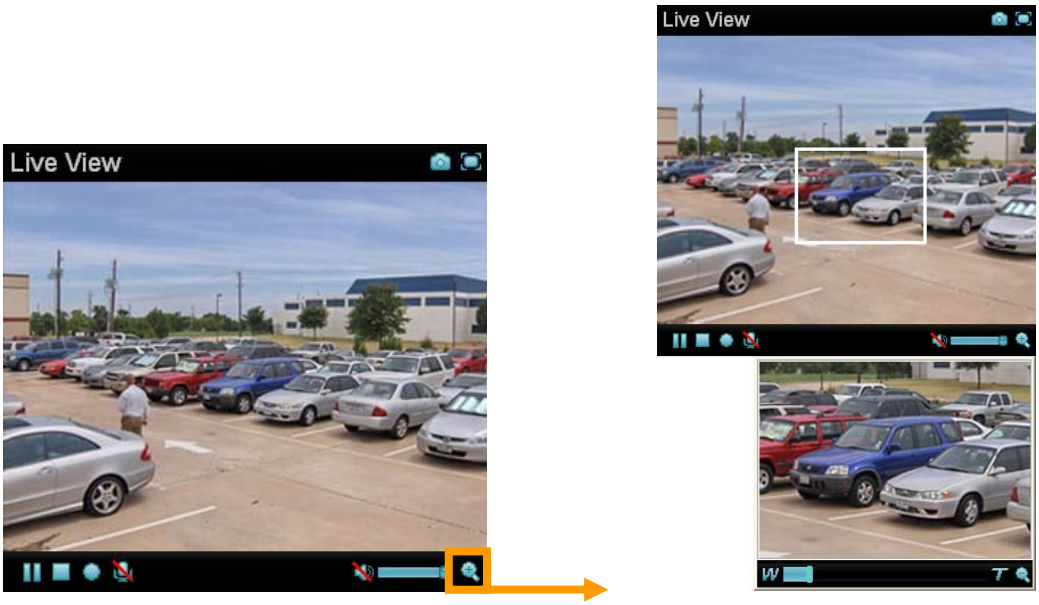
## 5.1 Live View

### 5.1.1 Snapshot

You can capture a still image shot by the camera and save it in your computer.

| Symbols | Meaning |
|---|---|
|  | click to display a snapshot window |
| Save Image | to save the picture in your computer |
| Close | to return to the view page |
|  | full Screen |

### 5.1.1 Zoom in/out the image via the monitor window




- Click  to display the digital zoom in window.
- Pull  to adjust the digital zoom range, and it will be showed on the above window.
- You can use the left click of your mouse to move the  to any where on the window to view the desired detail more clearly.

### 5.1.2 Video play buttons

| Symbols | Meaning |
|---|---|
|  | Pause the current video |
|  | Play the video |
|  | Stop the current video |
|  | Record the current video |

### 5.1.3 Audio buttons

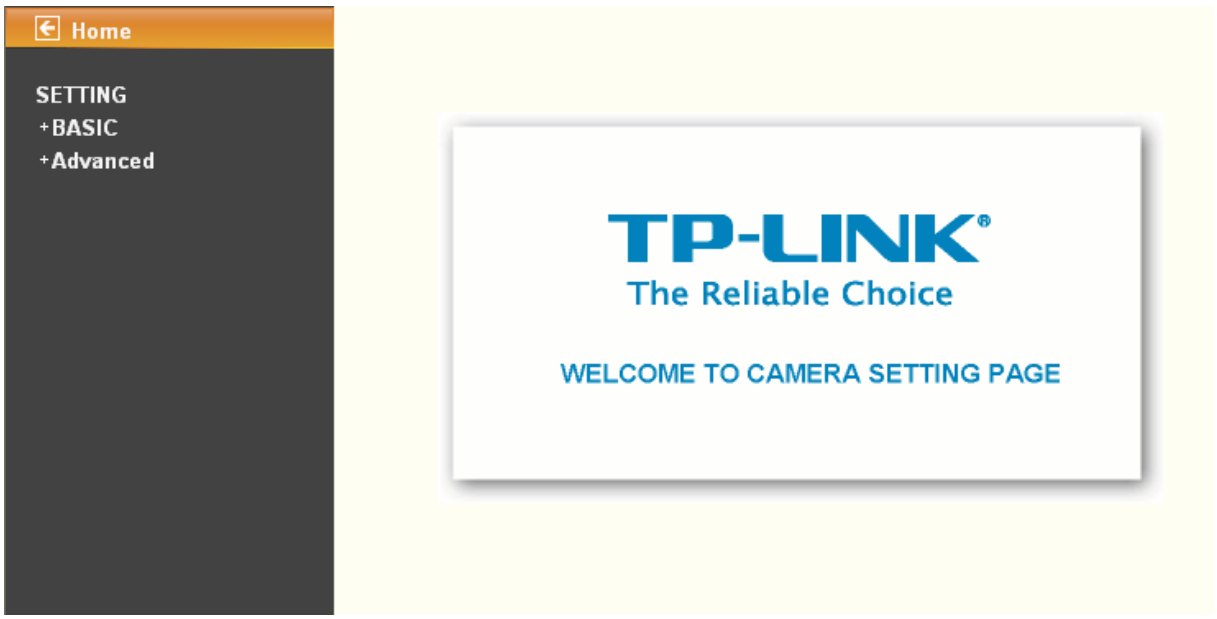
| Symbols | Meaning | ☞ Note |
|---|---|---|
|  | Speakers turned on | **mean the speakers of your computer are turned on to transmit the sounds from the connected IP camera(s)** |
|  | Speakers turned off | |

| | | |
|---|---|---|
|  | Microphone turned on | **mean you can broadcast to the connected IP camera(s) via the Ethernet using your microphone** |
|  | Microphone turned off | |
|  | Volume control bar | |

## 5.2 Setting




This function is only for the Administrator. Click this button to get into the **Basic** and **Advance settings** menus.



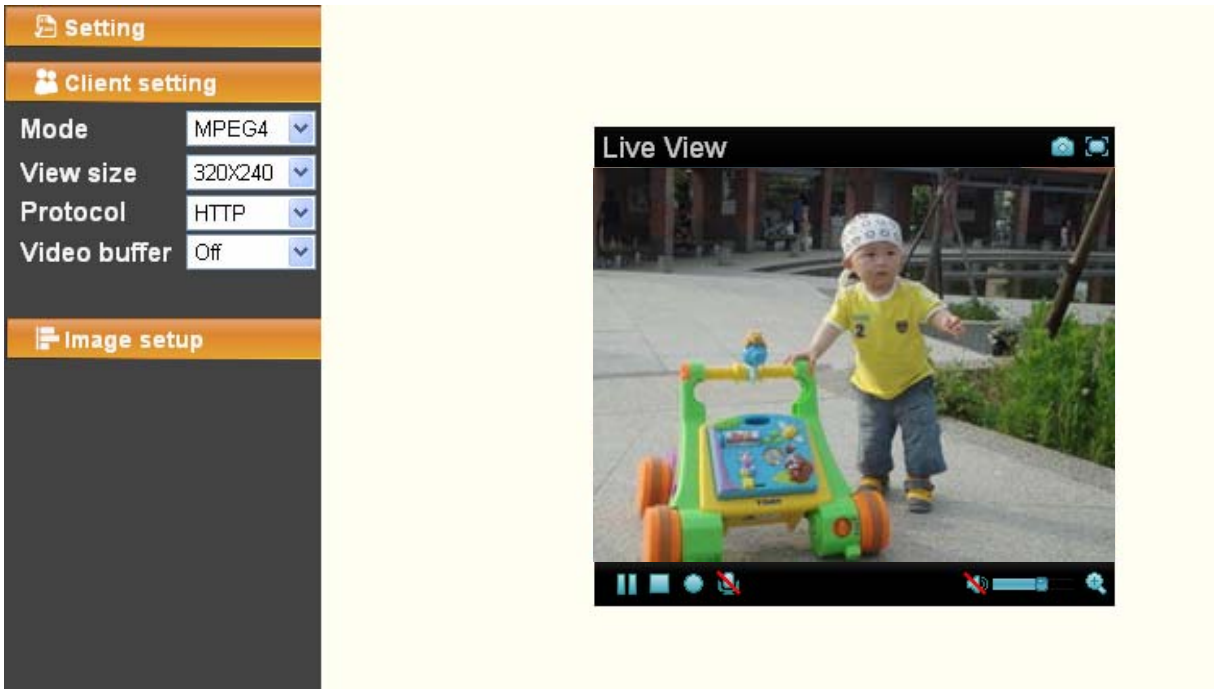

There are four sub-menus under the **BASIC** menu, which includes **System**, **Camera**, **Network**, and **Security**. For more information, you can refer to Section 6.1 System, Section 6.2 Camera, Section 6.3 Network and Section 6.4 Security.

There are eight sub-menus under the **Advance** menu, which includes **FTP Client**, **SMTP**, **HTTP event**, **Alarm output**, **Schedule**, **Alarm input**, **Motion detection**, and **System Log**. Fore more information, you can refer to **Section 7.1**, **Section 7.2**, **Section 7.3**, **Section 7.4**, **Section 7.5**, **Section 7.6**, **Section 7.7** and **Section 7.8**.

## 5.3 Client Setting




This function is only for the client.




Click this button to configure the settings of IP Camera, which includes **Mode**, **View size**, **Protocol**, and **Video buffer**.

### 5.3.1 Mode

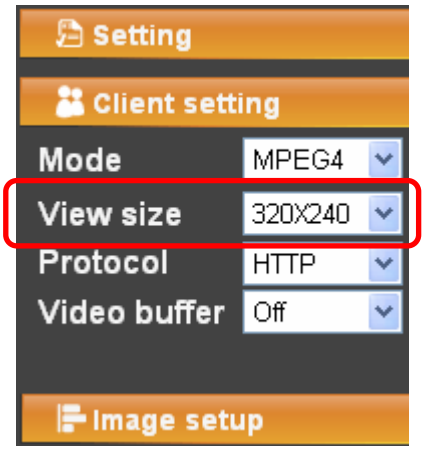
Click the drop-down list to choose **MPEG4**, **MJPEG** and **JPEG** video compression mode.

☞ **Note:**

MJPEG streaming is unavailable if **RTSP mode** is On (Please check **SETTING** → **BASIC** → **Camera** → **General**).

### 5.3.2 View Size

Select the desired display image resolution to 640*480 or 320*240. It is suggested that you go to Client Setting to select a suitable View Size before using the IP camera as shown in the figure below. For the PC whose resolution is less than 1280*1024, View Size of 320*240 is recommended.




### 5.3.3 Protocol

Select the transferring protocol from **TCP**, **UDP**, **HTTP** and **Multicast**.

☞ **Note:**

This item appears only when **RSTP mode** is enabled (selecting **SETTING → BASIC → Camera → General**).

### 5.3.4 Video Buffer

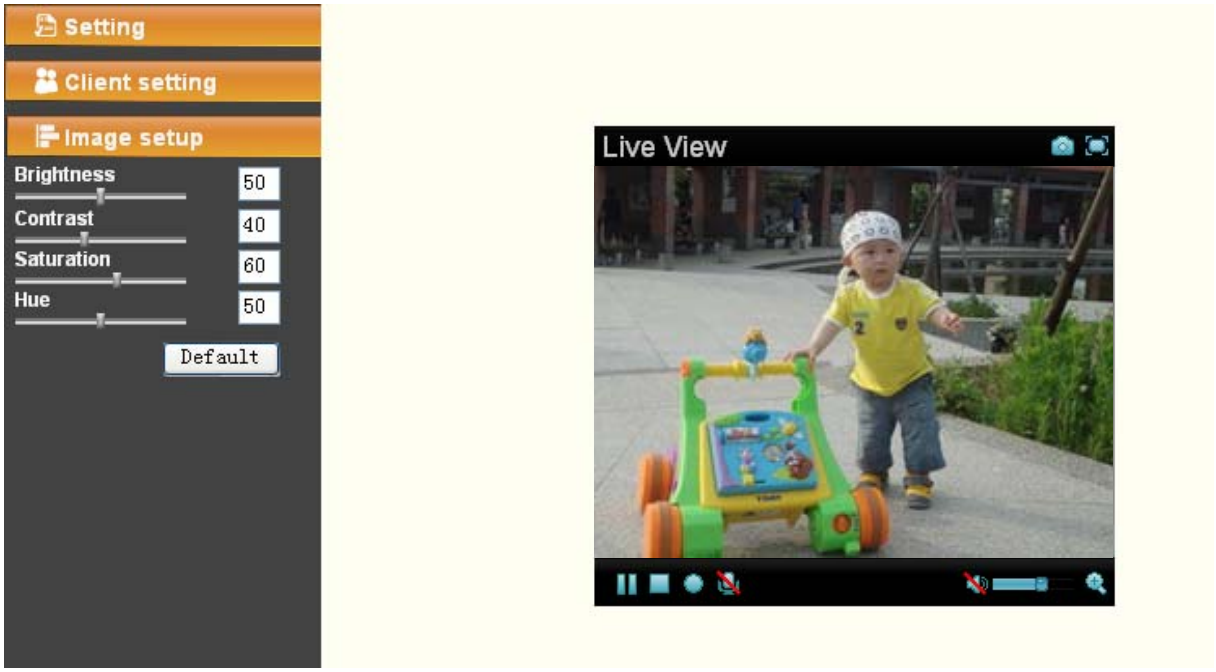
Turn the Video Buffer function ON / OFF. The Video Buffer function makes the streaming more smoothly in unsteady network environment, but might cause a little delay in live viewing.

## 5.4 Image Setup




You can use the tool bar to optimize video **Brightness**, **Contrast, Saturation** and **Hue**.

### 5.4.1 Brightness




The higher value the **brightness** is, the brighter the image is.

### 5.4.2 Contrast

The contrast is a measure of a display system, defined as the ratio of white to black that the system is capable of producing. The higher value the **contrast** is, the more delicate color you can get.

### 5.4.3 Saturation

The saturation of a color is determined by a combination of light intensity and how much it is distributed across the spectrum of different wavelengths. The higher value the saturation is, the more colorful the image will be.

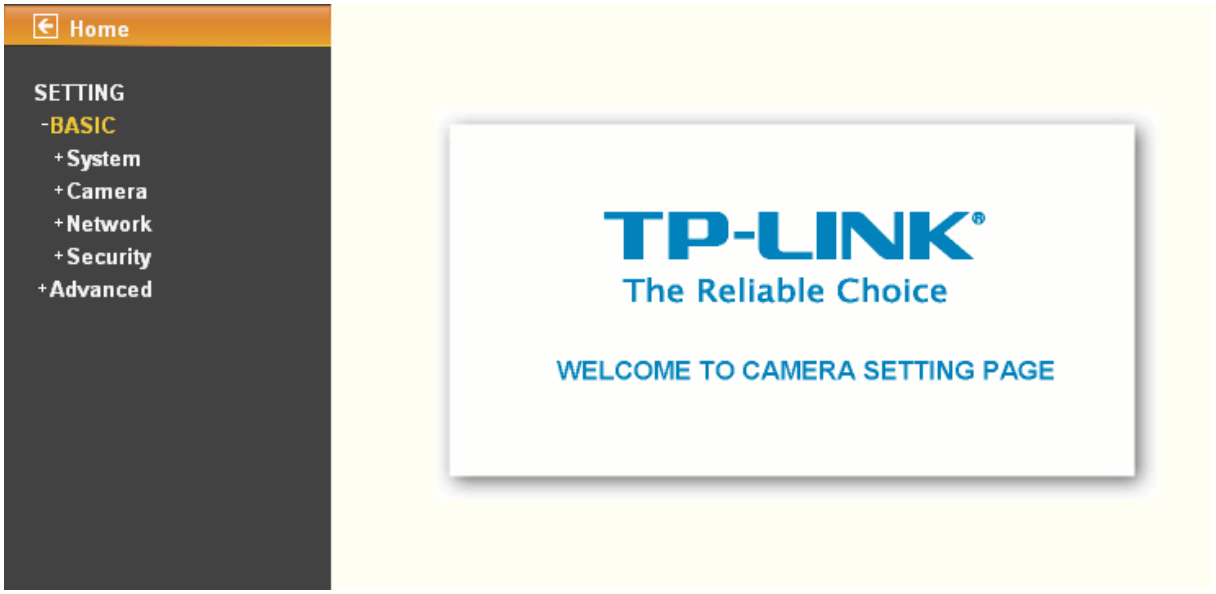
### 5.4.4 Hue

Hue is one of the three main attributes of perceived color, which is affected by different wavelength of color. With higher value of hue, color will be much more vivid.

### 5.4.5 Default

After the adjustment of all settings, you can still click **Default** to make the setting back to the factory default settings.

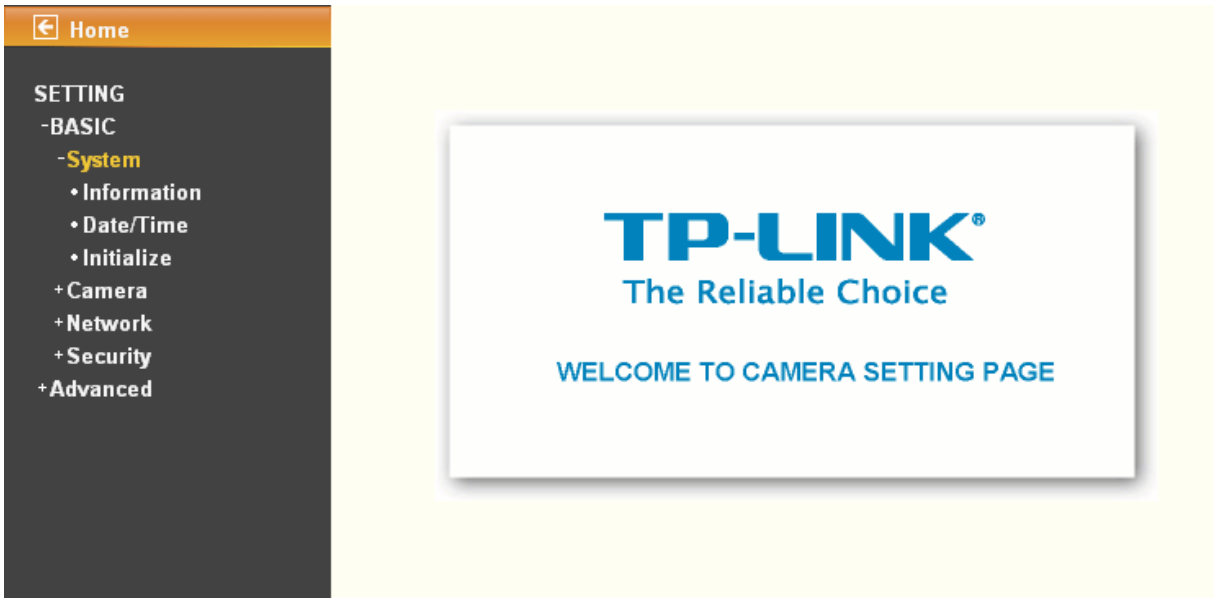
# Chapter 6 Setting-BASIC




Click **BASIC** to display the submenus including **System**, **Camera**, **Network**, and **Security**.

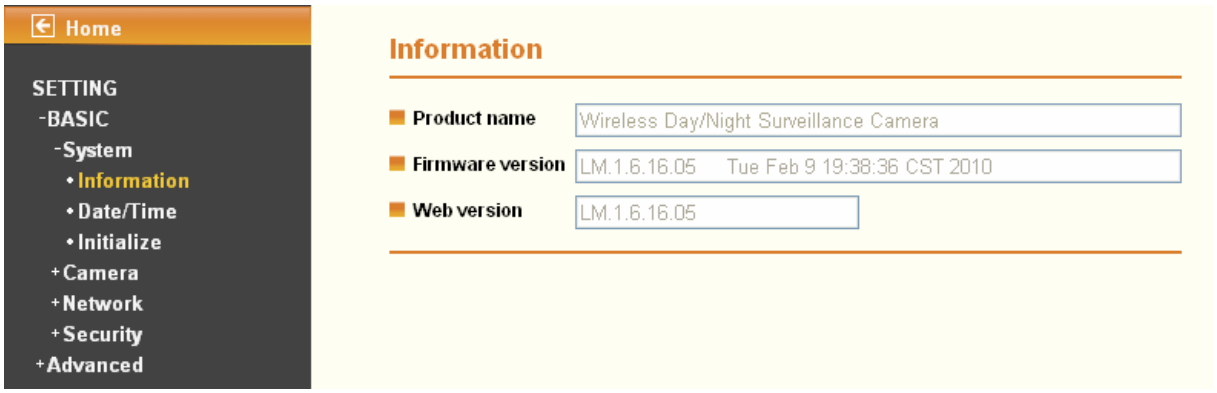
## 6.1 System

Click **System** to display the submenus including **Information**, **Date/Time**, and **Initialize**.



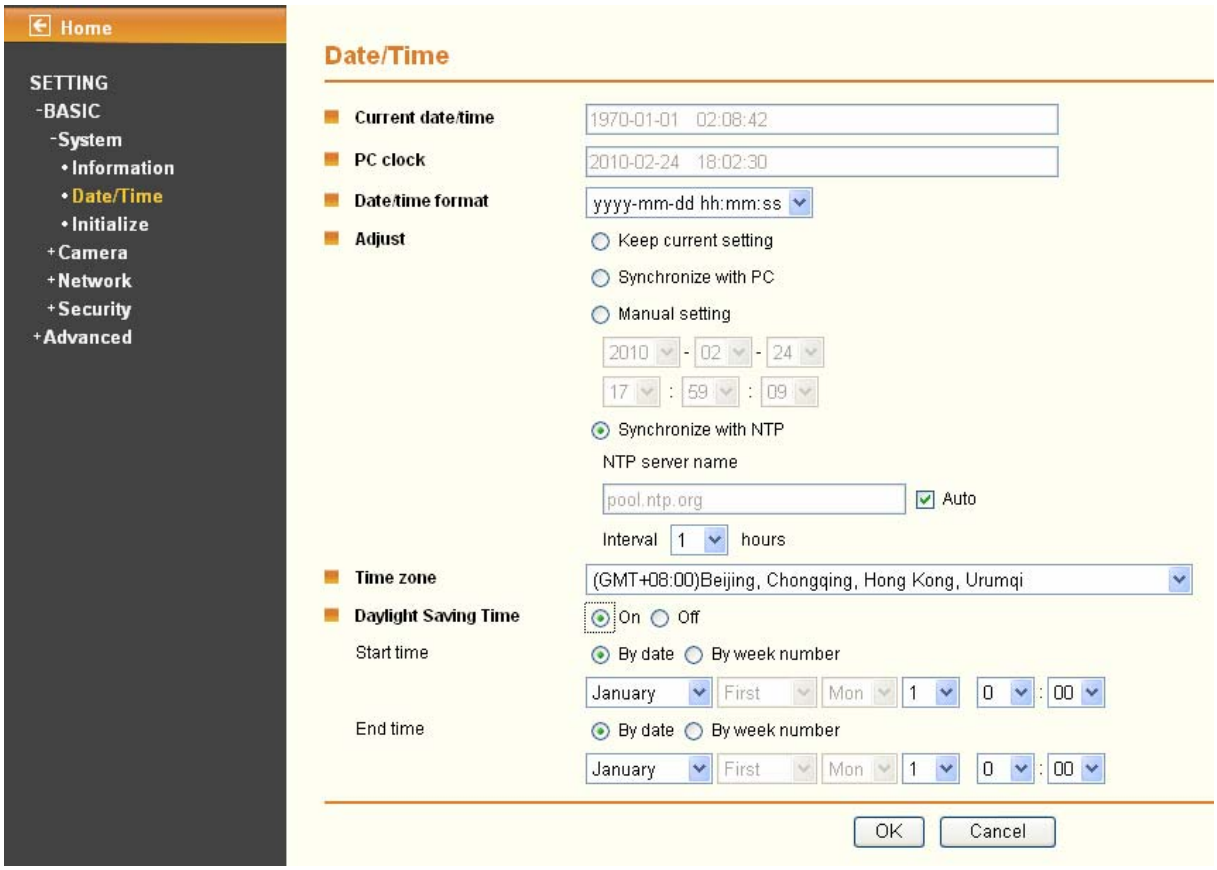

### 6.1.1 Information

The **Information** page provides the basic information of the product which includes Product name, Firmware version and Web version.




### 6.1.2 Date/Time

The **Date/Time** page displays all options of time setting.




- **Current date/time**: Displays the current date and time of this IP Camera.
- **PC clock**: Displays the date and time of the monitoring PC clock.
- **Date/time format**: You can click the drop-down list to select different time display formats.
- **Adjust**: You can select one of those four adjusting modes for your IP Camera.
  - **Keep current setting**: Select this mode to keep the current date and time of this IP Camera.
  - **Synchronize with PC**: Select this mode to keep the date and time of this IP Camera the same with the monitoring PC.
  - **Manual setting**: Select this mode to adjust manually the date and time of this IP Camera.
  - **Synchronize with NTP**: Specify the NTP server name and the Refresh Interval to

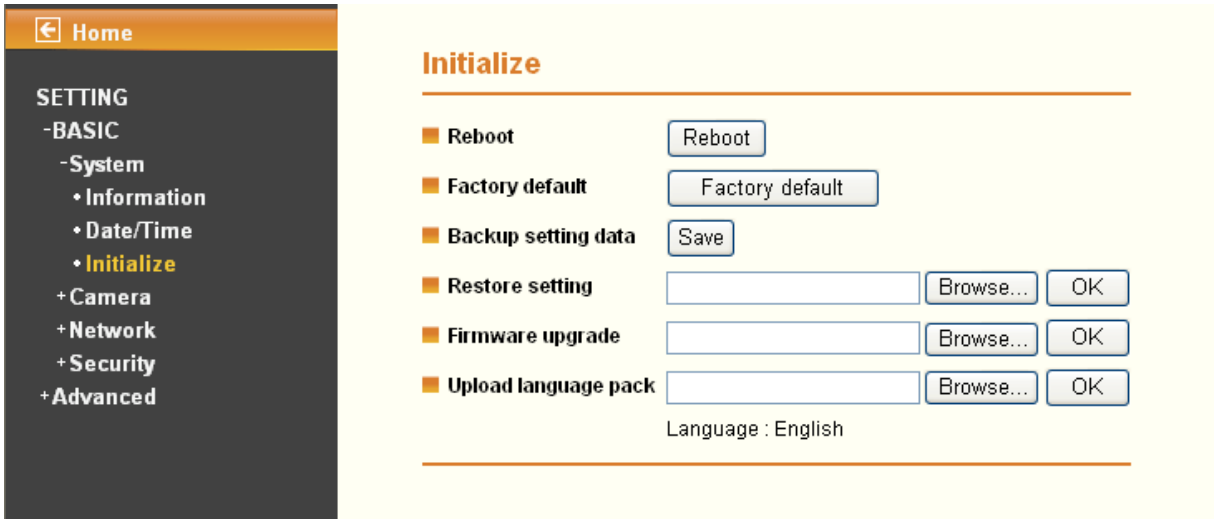
synchronize the date and time of this IP Camera with those of the time server, known as the NTP server.

☞ **Note:**

The NTP server (Network Time Protocol) is the time server which is an Internet standard protocol built on the top of TCP / IP. This assures accurate synchronization to the millisecond of computer clock time in a network of computers.

- **Time zone**: You can select the format from Greenwich Mean Time. The time displayed will be the same as the current date / time option.
- **Daylight Saving Time** (**DST**; also **summer time** in British English): It is the practice of advancing clocks so that afternoons have more daylight and mornings have less. Here you can find the daylight saving time around the world: http://en.wikipedia.org/wiki/Daylight_saving_time_around_the_world

### 6.1.3 Initialize




- **Reboot:** Click this button to reboot this IP Camera. A confirmation dialogue will appear and then click **OK** to process. It takes two minutes to reboot this IP Camera.
- **Factory default:** Click this button to reset this IP Camera to the factory default settings. A confirmation dialogue will appear and then click **OK** to process. The network LED indicator on the IP Camera will start to blink. This IP Camera will reboot automatically after the restoring has been finished. Don't turn off this IP Camera during this process.
- **Backup setting data:** You can save configuration setting data of this IP Camera into a file. Click **Save** and follow the instructions on the browser to save this setting data file to specified location.
- **Restore setting:** Download the saved setting data of this IP Camera. Click **Browse…** and select the saved file. Click **OK** and this IP Camera is adjusted according to the loaded data and then restarted.
- **Firmware upgrade:** Upgrade the device software. Click **Browse…** and select the file for upgrading. A confirmation dialogue will appear. Click **OK** to start. This IP Camera will reboot after upgrading has been finished.

☞ **Note:**

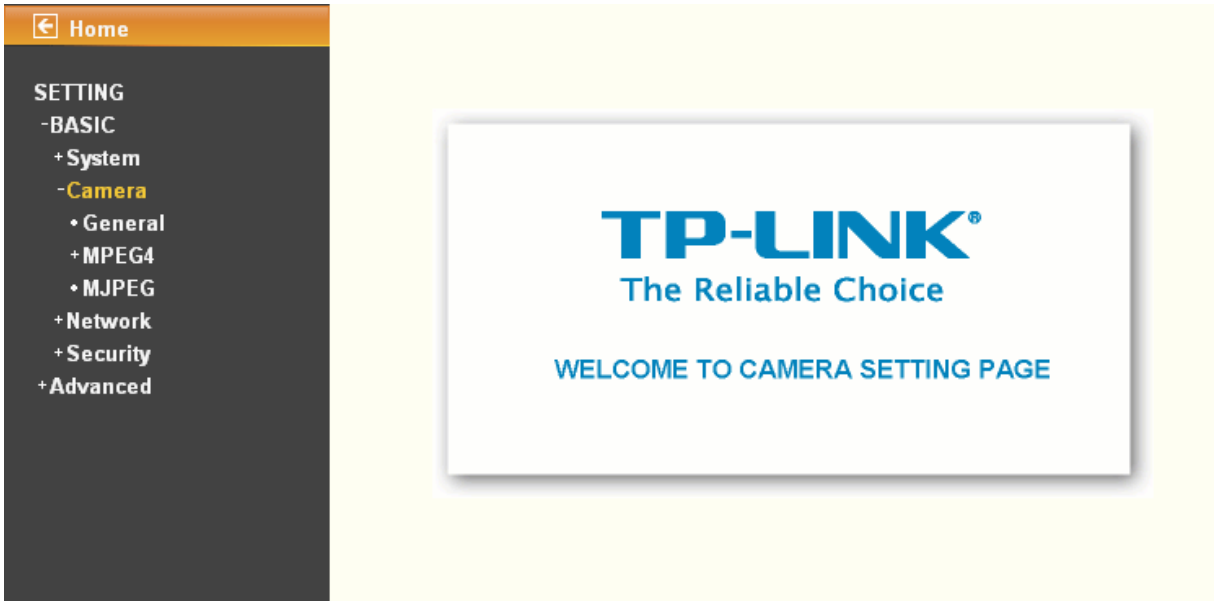
Use only upgrade files that are special for this IP Camera. Otherwise problems may occur. Don't

turn off the IP Camera power or disconnect the network until the upgrading is completed.

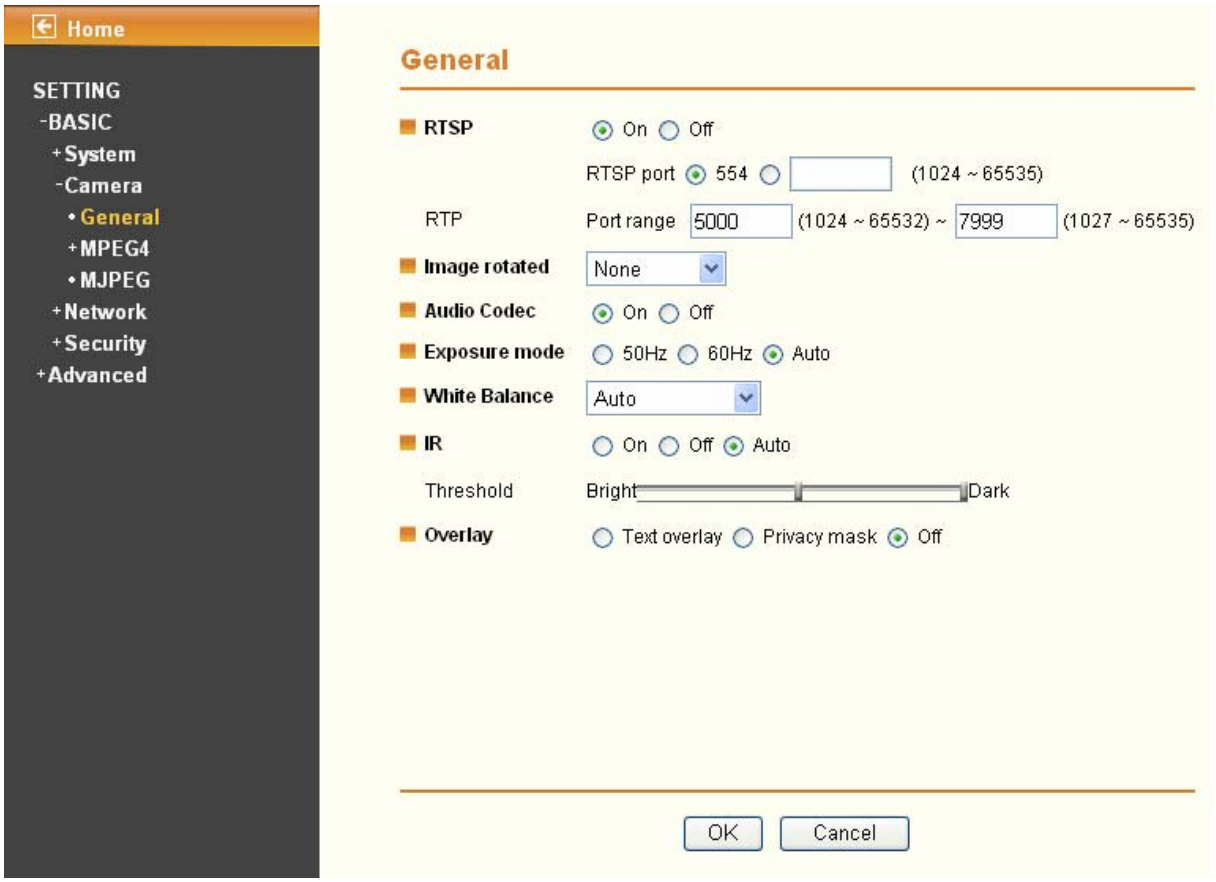
- **Upload language pack**: Upgrade the device language pack. Click **Browse…** and select the file for upgrading. A confirmation dialogue will appear. Click **OK** to start upgrading. The upgrade is applied immediately. The default language is “English”.

## 6.2 Camera

Click **Camera** to display the submenus including **General**, **MPEG4** and **MJPEG**.




### 6.2.1 General



- **RTSP**: Switch On or Off.
  - **RTSP Port**: Specify the transmission port number of RTSP streaming. The default value is 554.
  - **Port Range**: Specify the transmission port range of RTP streaming video. RTP will select a port randomly from this range.

☞ **Note:**

RTSP (Real Time Streaming Protocol) is a protocol used in streaming media system which allows clients to remotely control a streaming video server. RTSP is supports by most of the media clients such as Real Player, QuickTime and VLC...etc.

- **Image rotated**: You can mirror or flip the display screen.
- **Audio Codec**: Switch On or Off.
- **Exposure mode**: You can choose Auto, 50Hz or 60Hz. If you choose Auto option, the camera will adjust automatically to perform well.
- **White Balance**: You can choose the white balance to Auto, Sunny, Cloudy and Black & White.
- **IR**: You can choose Auto, On or Off. If you choose Auto option, the camera will adjust automatically to perform well.

☞ **Note:**

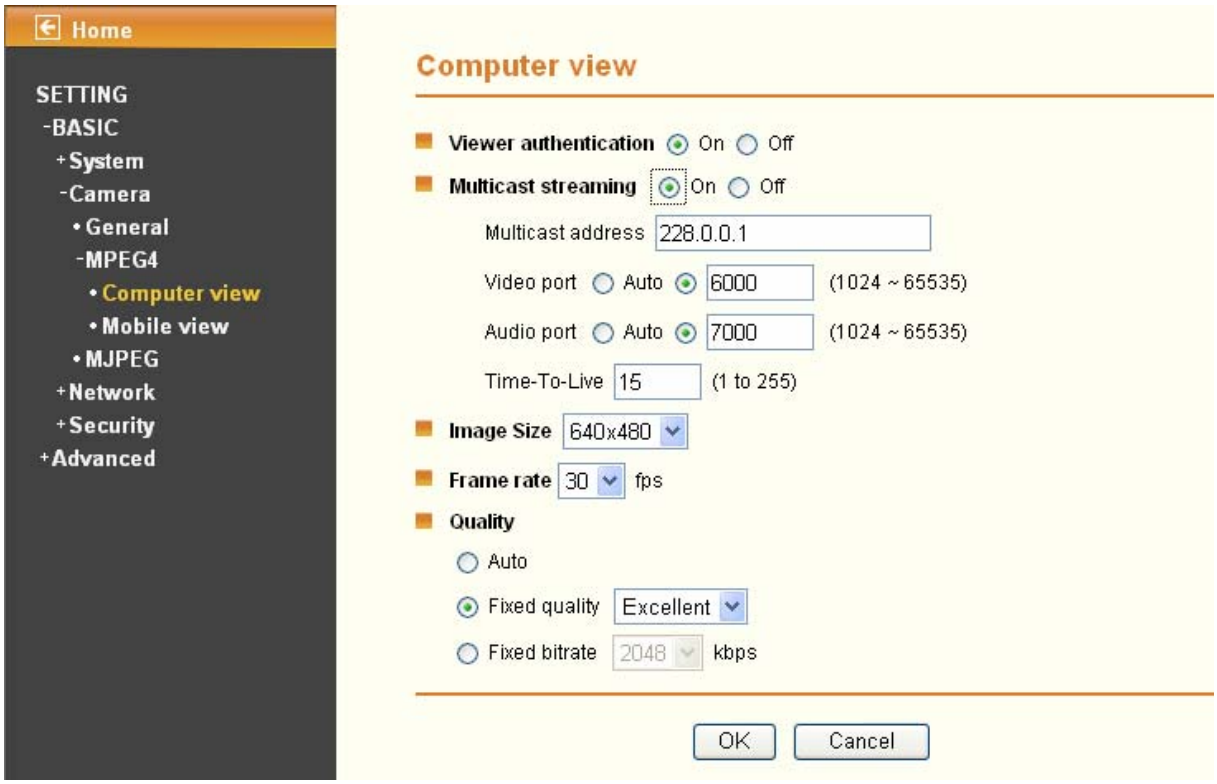
1) The effective range of the IR (Infrared) light is 10 meters (33 feet), and it is strongly suggested that you install it in a place without any barriers within 3 meters of the field of view (10 feet). Reflected light from a large closed barrier (such as a wall) may cause the camera to shut down the infrared light.
2) Normally, 10 seconds after the environment becomes darker than the threshold, the camera will turn on the IR (Infrared) light. One typical abnormal situation is that a barrier is very close to the camera and shields all available light.

- **Overlay**:
  - **Text Overlay**: You can see some information on the display screen which includes Date/Time and user-defined text. Also, you can change the background color.
  - **Privacy Mask**: You can cover a specific area of the video image.

### 6.2.2 MPEG4

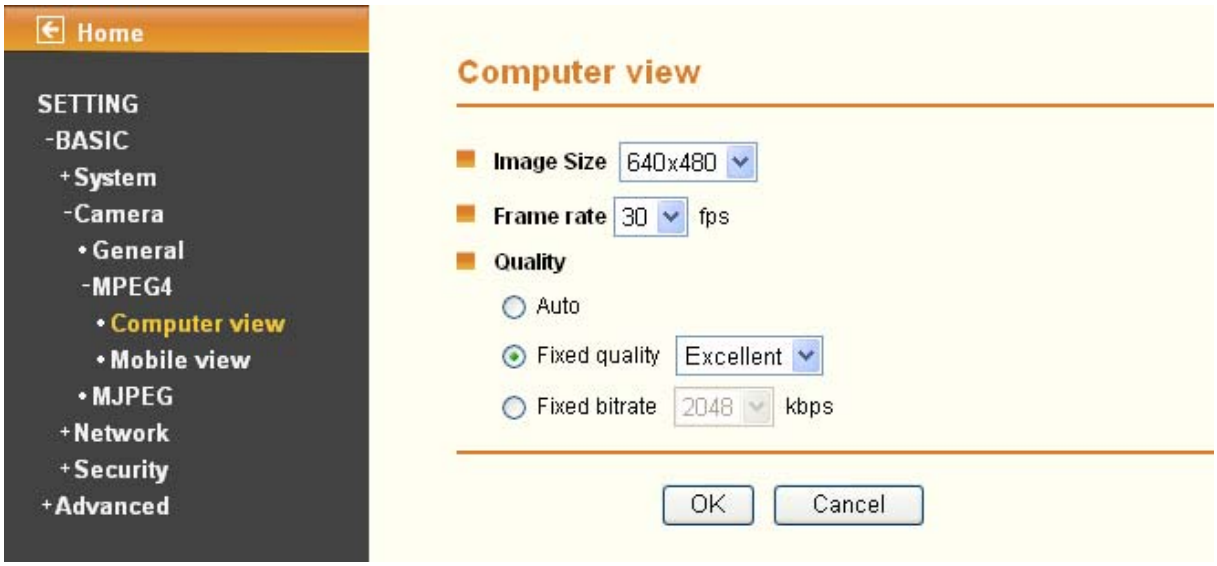
#### A. Computer View

**If RTSP is On (see Setting →Basic → Camera → General), the screen will display as shown below.**



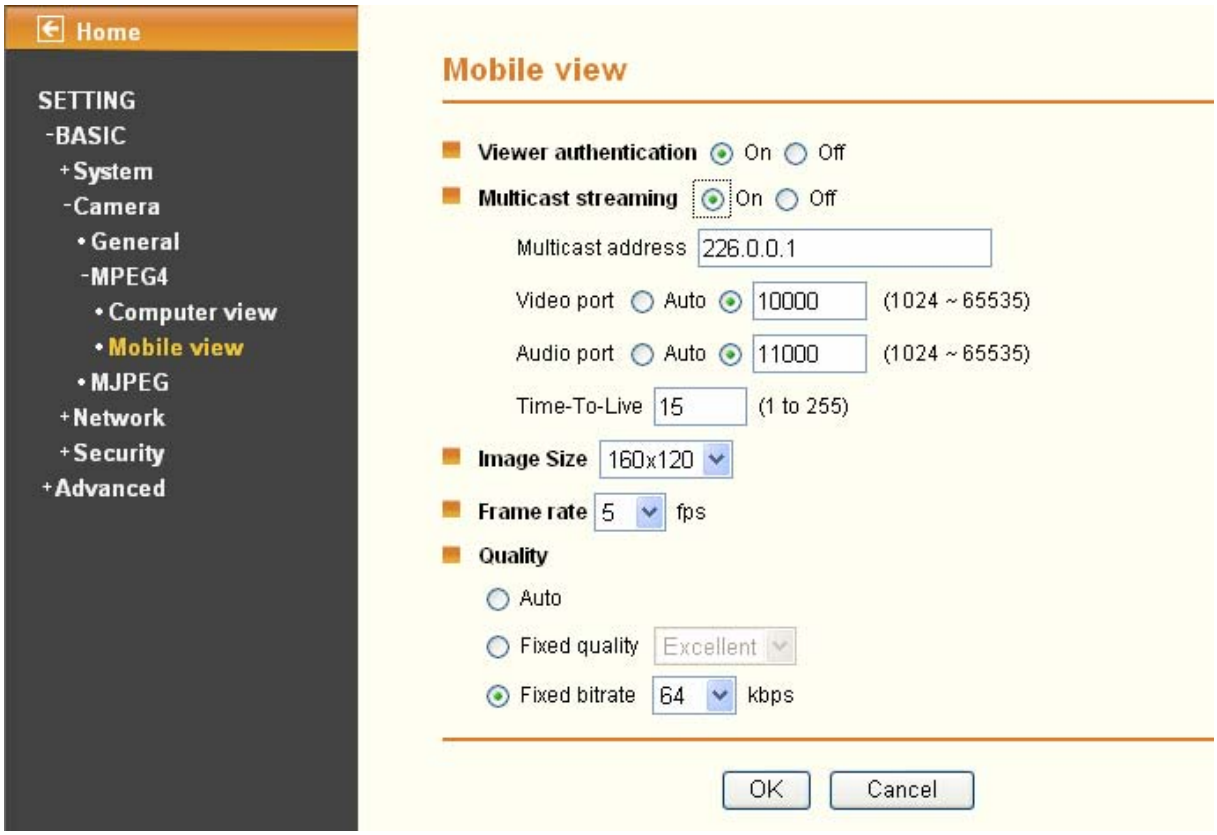

- **Viewer Authentication:** If the viewer authentication is **On**, the users will be requested to type in username and password when viewing through RTSP.
- **Multicast Streaming (If it is ON)**
  - **Multicast address**: Specify the multicast server address.
  - **Video/Audio port**: Specify the transmission port number of the video data, which is an even number from 1024 to 65534.
  - **Time-To-Live**: Set the maximum TTL (Transistor-Transistor Logic) that multicast can pass through.
- **Image Size**: Specify the image size when the network camera transmits. You can choose among 640 x 480, 320 x 240, and 160 x 120.
- **Frame rate**: Set the frame rate of the MPEG4 image. You can choose values from 1, 2, 3, 4, 5, 7, 10, 15, 20, 25, and 30 fps. The unit “fps” stands for “frames per second”.
- **Quality:**
  - **Auto**: The quality and bitrate will be adjusted automatically according to the frame rate.
  - **Fixed Quality**: You can select the value of quality among Medium, Standard, Good, Detailed and Excellent.
  - **Fixed bitrate**: Set the bitrate of MPEG4 image transmission for a line. You can select the values from 64, 128, 256, 384, 512, 768, 1024, 1280, 1536, and 2048 kbps.

**If RTSP is Off (see Setting →Basic → Camera → General), the screen will display as shown below.**




**B. Mobile View**

**If RTSP is On (see Setting →Basic → Camera → General), the screen will display as shown below.**




- **Viewer Authentication:** If the viewer authentication is **On**, the users will be requested to type in username and password when viewing through RTSP.
- **Multicast Streaming (If it is On)**
  - **Multicast Address**: Specify the multicast server address.
  - **Video/Audio Port**: Specify the transmission port number of the video data, which is an

even number from 1024 to 65534. It is set to 10000 and 11000 by default.

- **Time-To-Live**: Set the maximum TTL(Transistor-Transistor Logic) that multicast can pass through.

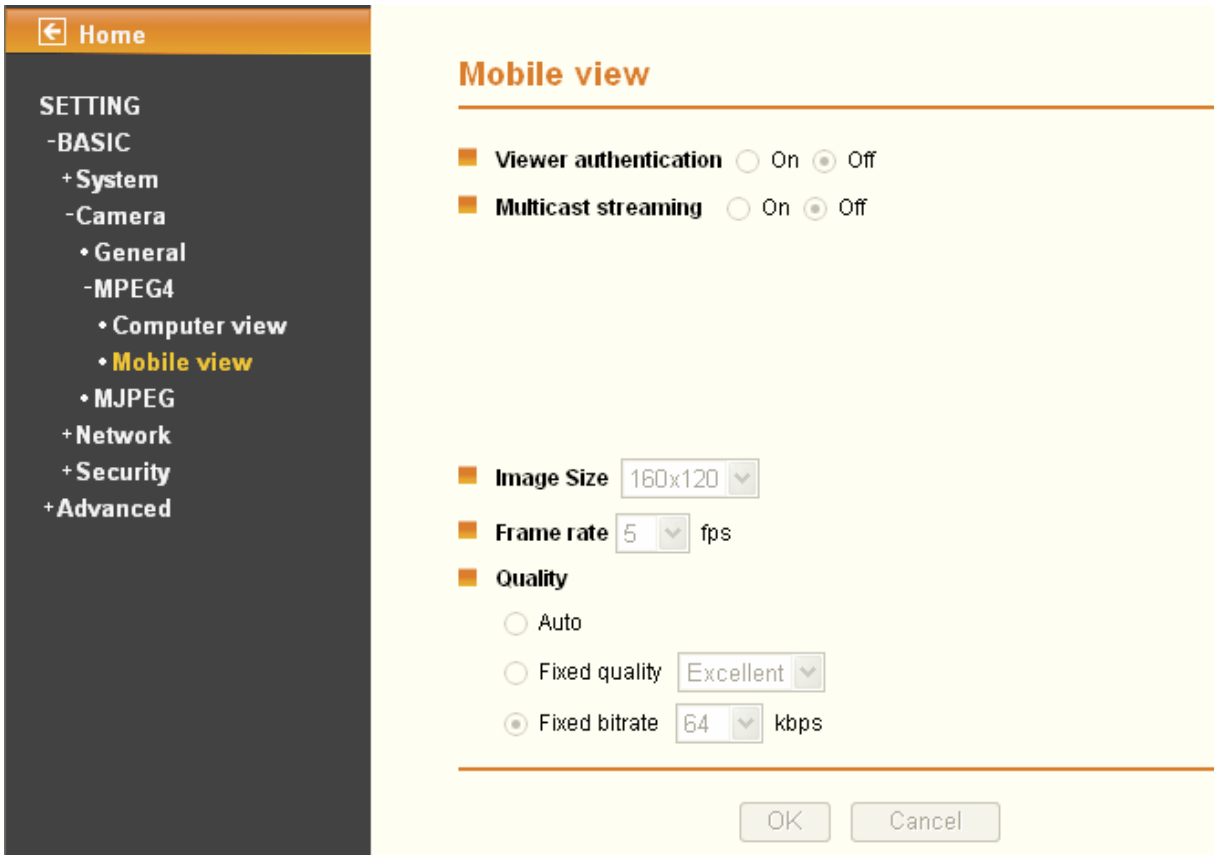
➢ **Image Size**: The image size of Mobile View is fixed at 160 x 120.

➢ **Frame Rate**: Set the frame rate of the MPEG4 image. You can choose values from 5, 10fps. The unit “fps” stands for “frames sent per second”.

➢ **Quality:**

- **Auto**: The quality and bitrate will be adjusted automatically according to the frame rate.
- **Fixed Quality**: You can select the value of quality among Medium, Standard, Good, Detailed and Excellent.
- **Fixed bitrate**: Set the bitrate of MPEG4 image transmission for a line. You can select the values from 16, 32, 48, 64, 128, 256bps.

**If RTSP is Off (see Setting →Basic → Camera → General), the screen will display as shown below.**




### 6.2.3 MJPEG

**If RTSP is On (see Setting →Basic → Camera → General), the screen will display as shown below.**



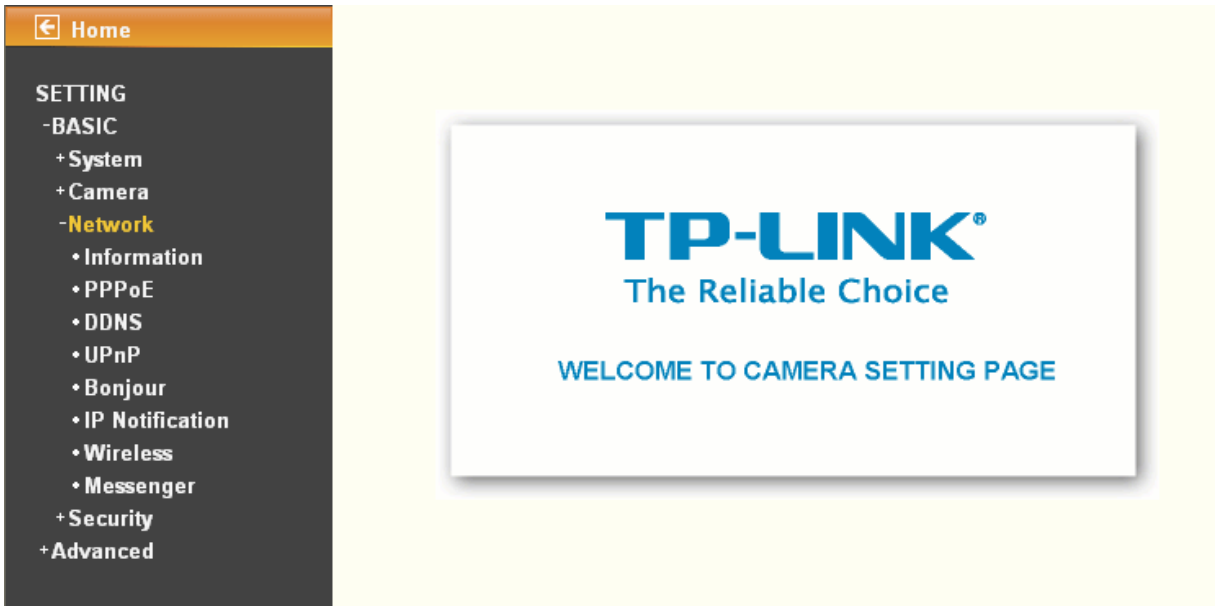

**If RTSP is Off (see Setting →Basic → Camera → General), the screen will display as shown below.**




- **Image Size**: Specify the image size when the network camera transmits. You can choose among 640 x 480, 320 x 240, and 160 x 120.
- **Frame Rate**: Set the frame rate of the MJPEG image. You can choose values from 1, 2, 3, 4, 5, 7, 10, 15fps. The unit “fps” stands for “frames per second”.
- **Quality:**
  - **Auto**: The quality will be automatically decided.
  - **Fixed Quality**: You can select the value of quality among Medium, Standard, Good, Detailed and Excellent.

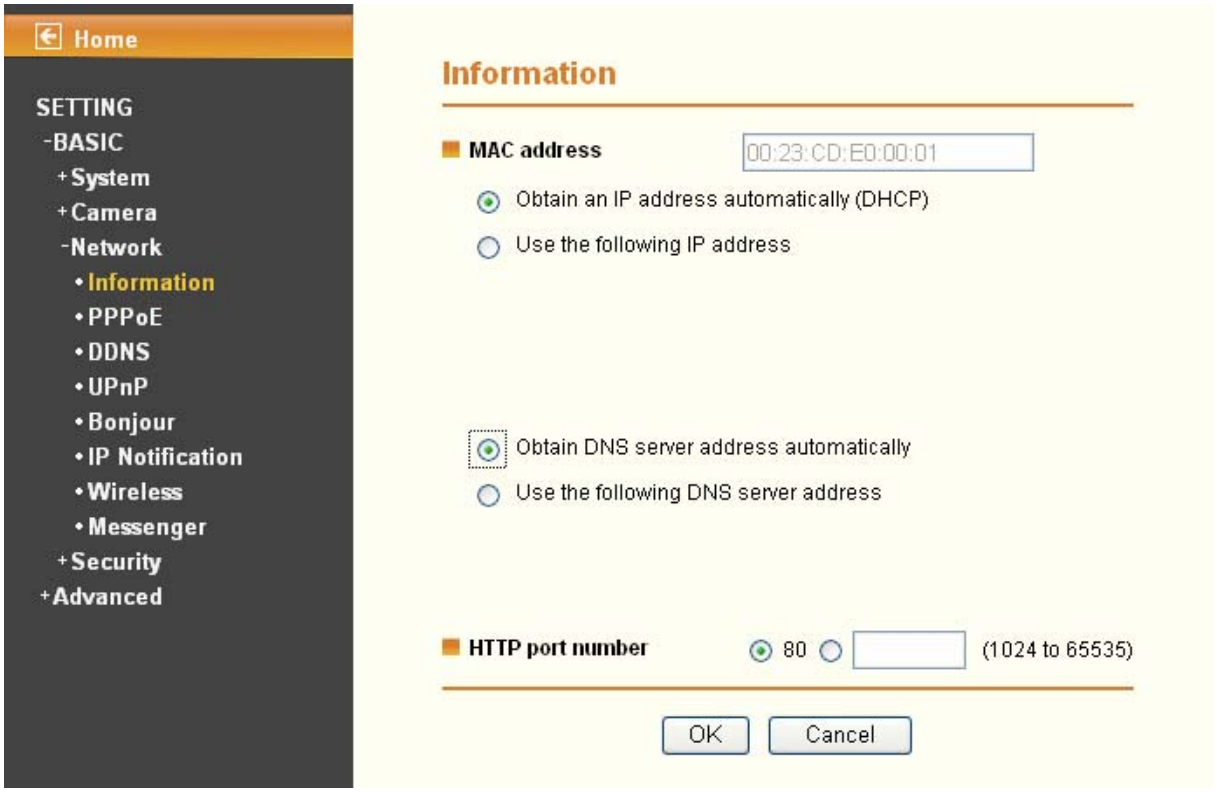
## 6.3 Network

Click **Network** to display the submenus including **Information**, **PPPoE**, **DDNS**, **UPnP**, **Bonjour**, **IP Notification**, **Wireless** and **Messenger**..

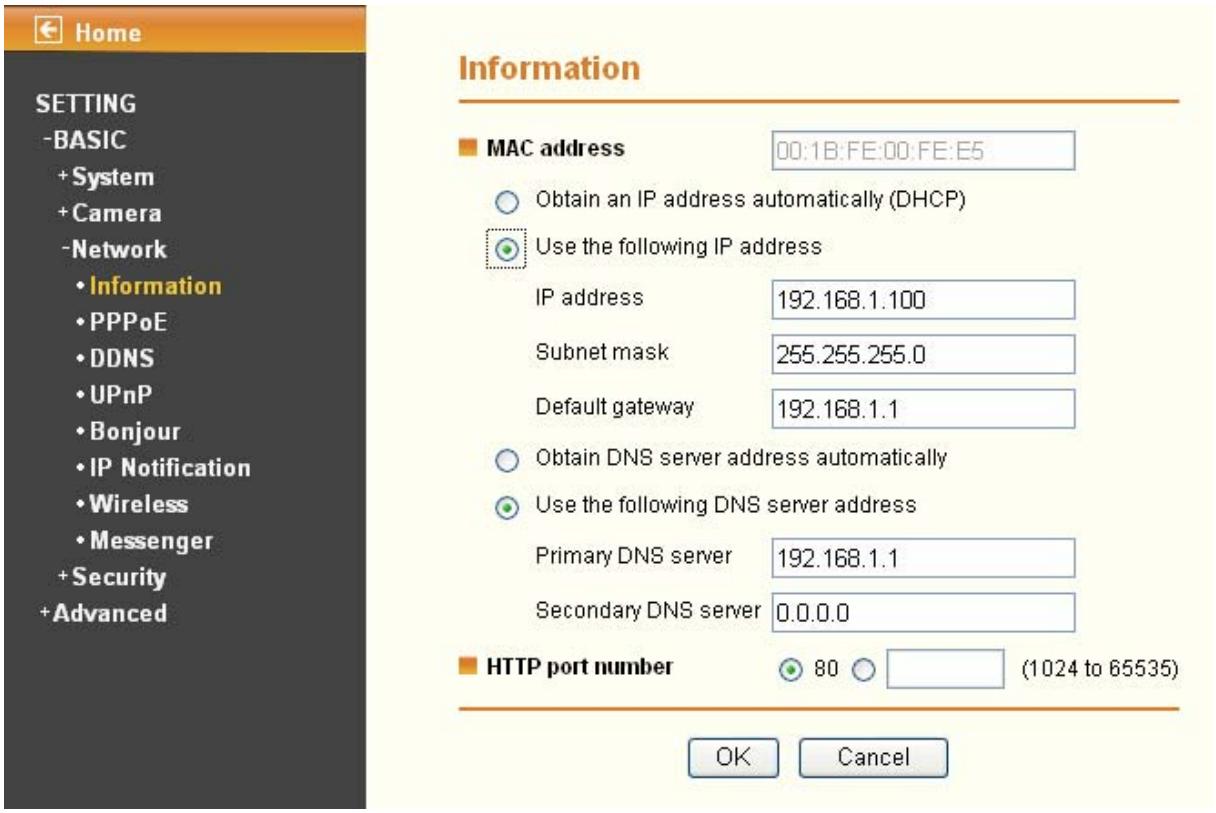



### 6.3.1 Information

The page of **Information** displays the MAC address of the device.




- **Obtain an IP address automatically (DHCP)**: (If a DHCP server is installed on the network) Select this, the IP will be assigned by the DHCP server.
- **Obtain DNS server address automatically**: Select this to obtain the address of DNS server automatically.



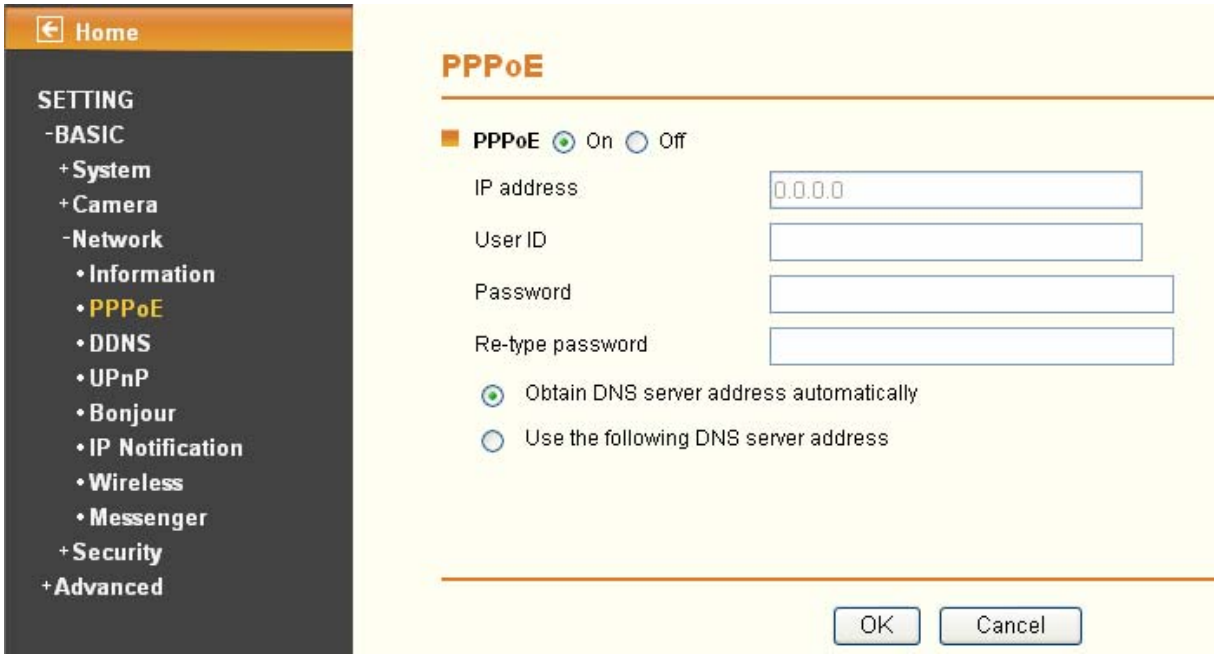

- **Use the following IP address**: Select this when the fixed IP address is set.
  - **IP address**: Enter the IP address of the device.
  - **Subnet mask**: Enter the subnet mask.
  - **Default gateway**: Enter the default gateway.
- **Use the following DNS server address**: Select this when you set the fixed IP address as the IP address of DNS server.
  - **Primary DNS server**: Enter the IP address of the primary DNS server.
  - **Secondary DNS server (optional)**: Enter the IP address of the secondary DNS server if necessary.
- **HTTP port number**: Select 80 in general situations. If you want to use a port number other than 80, select the radio button before the text box and enter a port number between 1024 and 65535.
  - When you have set the HTTP port number to a number other than 80 on the Network setting page or in the Setup Program, access the device by typing the IP address of the device on the web browser as follows: for example, when HTTP port number is set to 2000 and the IP address of your camera is set to 192.168.1.100, you should type in http://192.168.1.100:2000/ to access the device.

**The change of settings will not take effect until the camera is rebooted. Please go to "SETTING→ BASIC → System → Initialize" page and click the Reboot button as shown in the figure below after you make some changes.**

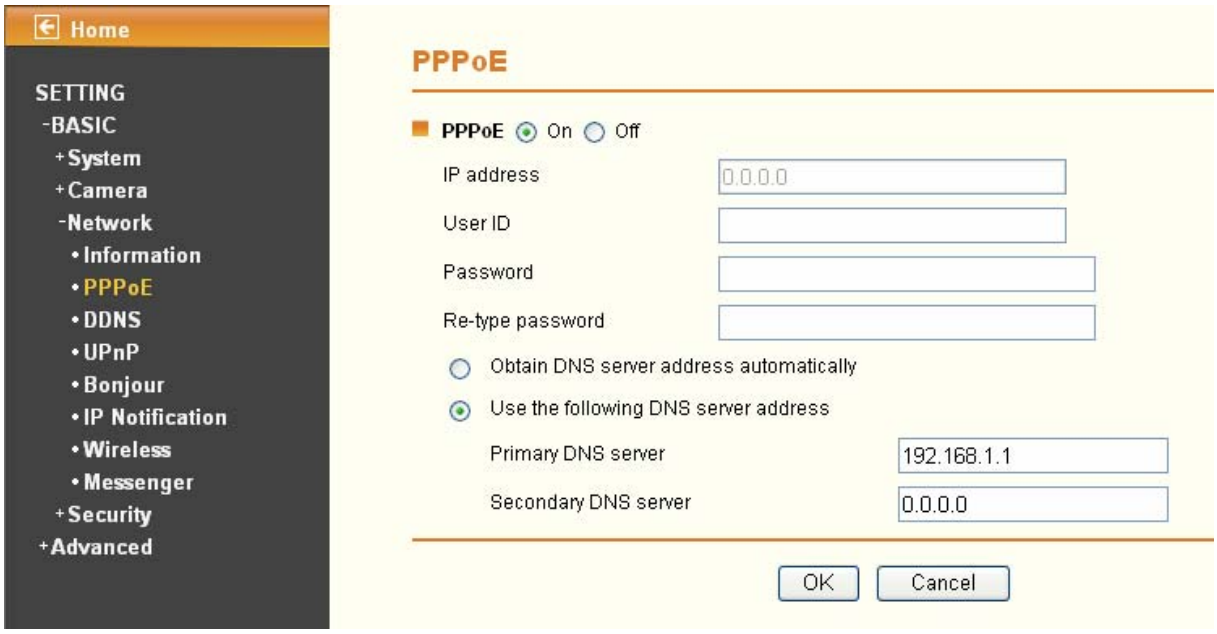



### 6.3.2 PPPoE (Point-to-Point Protocol over Ethernet)

If your ISP provides Dynamic IP with authentication by username and password, enter all PPPoE information in this part. When you use the PPPoE function, you need to turn on the DDNS or IP Notification function at the same time.




- **IP address**: The IP address obtained when the IP camera connecting with network at PPPoE.
- **User ID**: Enter the user ID for authentication necessary for PPPoE connections. Type it up to 64 characters.
- **Password**: Enter the password for authentication necessary for PPPoE connections. Type it up to 32 characters.
- **Re-type password**: Re-type the password to confirm.
- **Obtain DNS server address automatically**: Select this to obtain the address of DNS server automatically.



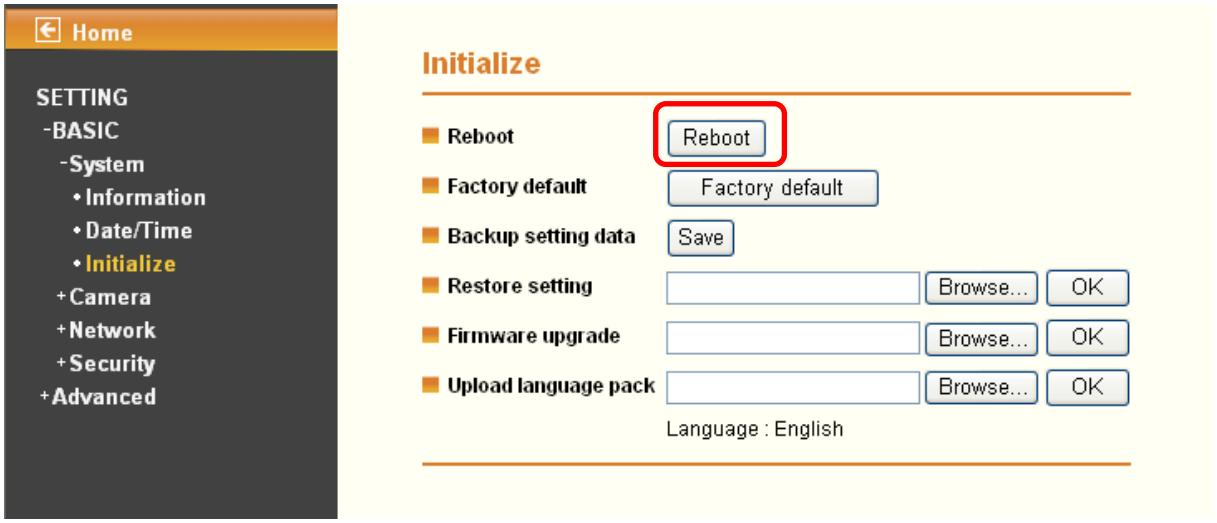

➢ **Use the following DNS server address**: Select this when you set the fixed IP address as the IP address of DNS server.

- **Primary DNS server**: Enter the IP address of the primary DNS server.
- **Secondary DNS serve**r: Enter the IP address of the secondary DNS server.

☞ **Note:**

1. **PPPoE (Point-to-Point Protocol over Ethernet):** PPPoE is a network protocol for encapsulating Point-to-Point Protocol frames insider Ethernet frames. PPPoE connection is used mainly with ADSL service where individual users connect to the ADSL transceiver (modem) over Ethernet work. It also widely used in XDSL (digital affiliate line such as ADSL, VDSL or SDSL).
2. The IP Camera with Intelligent IP Installer can't be founded after enabling the PPPoE and rebooting.

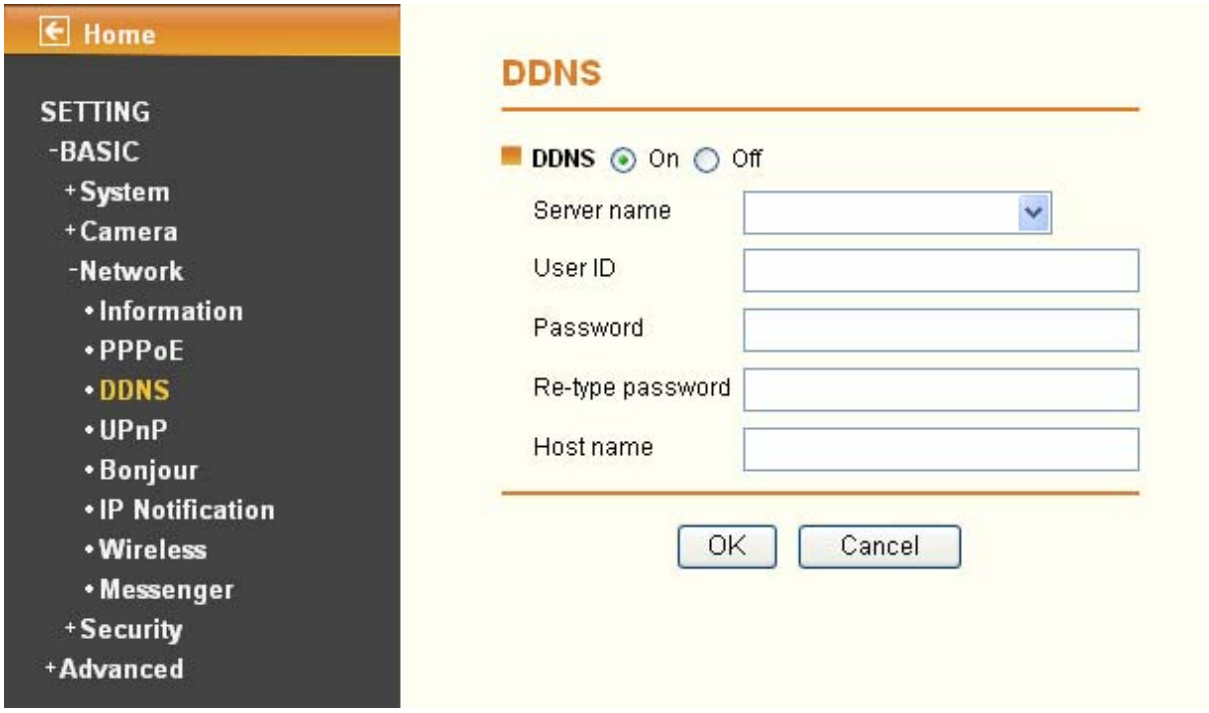
**The change of settings will not take effect until the camera is rebooted. Please go to "SETTING→ BASIC → System → Initialize" page and click the Reboot button as shown in the figure below after you make some changes.**



### 6.3.3 DDNS (Dynamic DNS)

Choose menu "**Dynamic DNS**", you can configure the Dynamic DNS function.

The IP Camera offers the **DDNS** (Dynamic Domain Name System) feature, which allows the hosting of a website, FTP server, or e-mail server with a fixed domain name (named by yourself) and a dynamic IP address, and then your friends can connect to your server by entering your domain name no matter what your IP address is. Before using this feature, you need to sign up for DDNS service providers such as www.dyndns.org, or www.noip.org. The Dynamic DNS client service provider will give you a password or key.



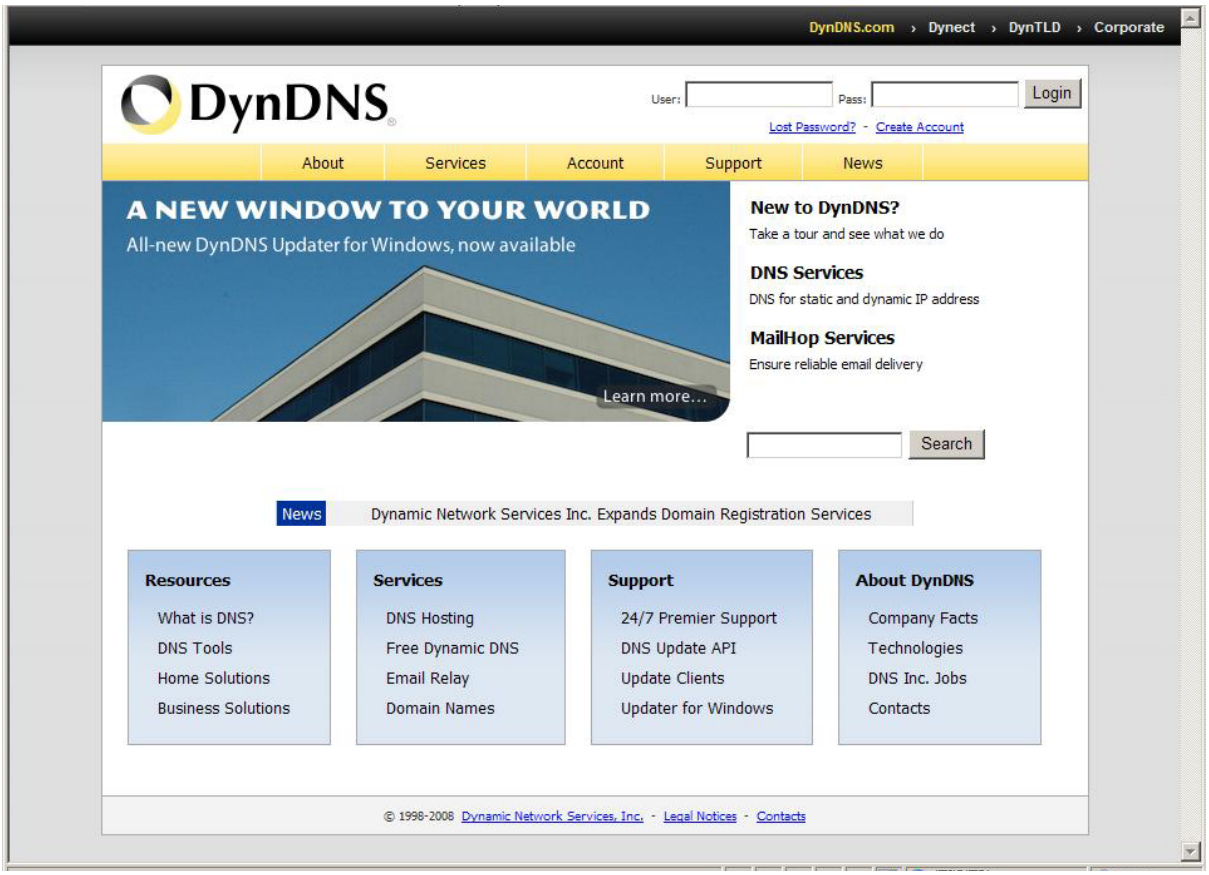

- **Server name**: Choose the DDNS Server from the list.
- **User ID**: Enter the user ID for authentication necessary for DDNS connections. Type it up to 64 characters.
- **Password**: Enter the password for authentication necessary for DDNS connections. Type it up to 32 characters.
- **Re-type password**: Re-type the password to confirm.
- **Host name**: Enter the host name that is registered to the DDNS server.

☞ **Note:**

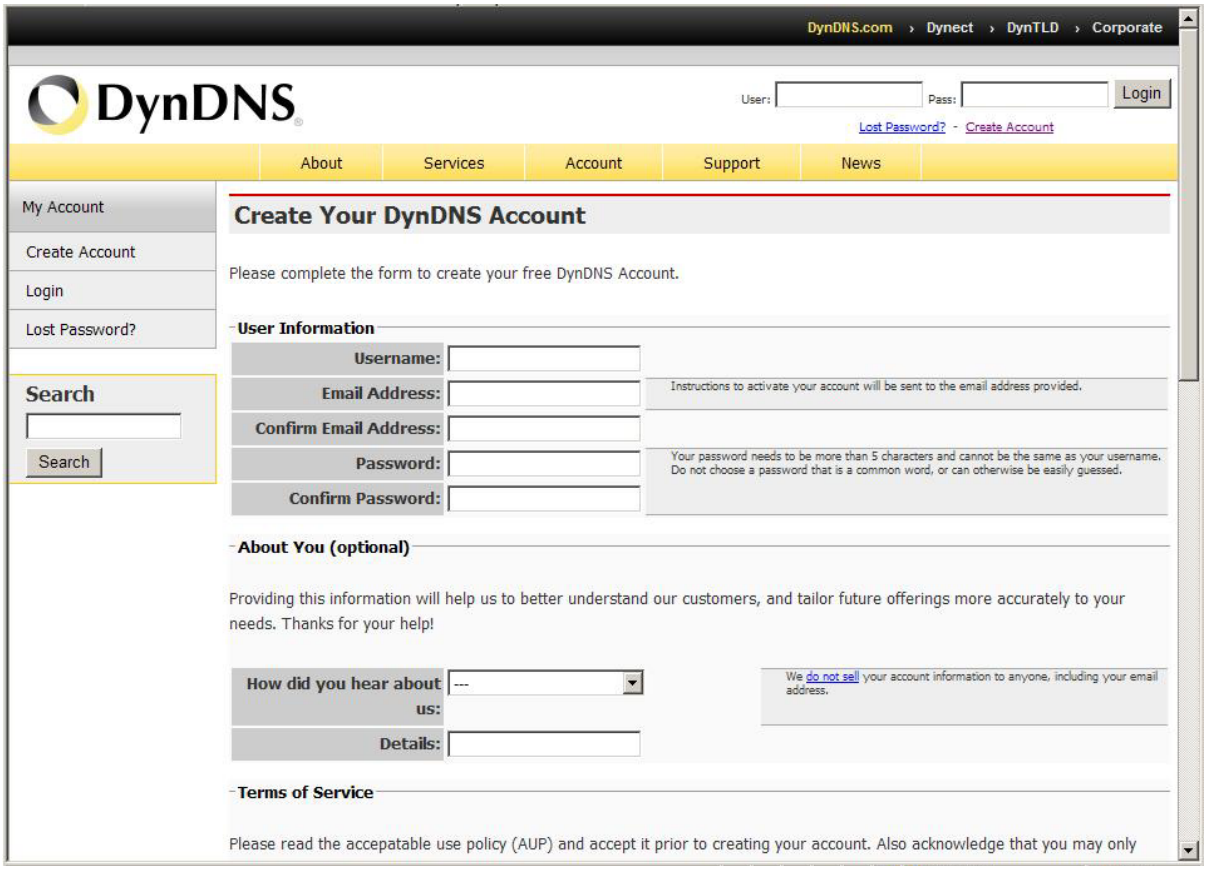
**How to apply DDNS username and Host name?**

You can apply DDNS username and Host name by the following steps:

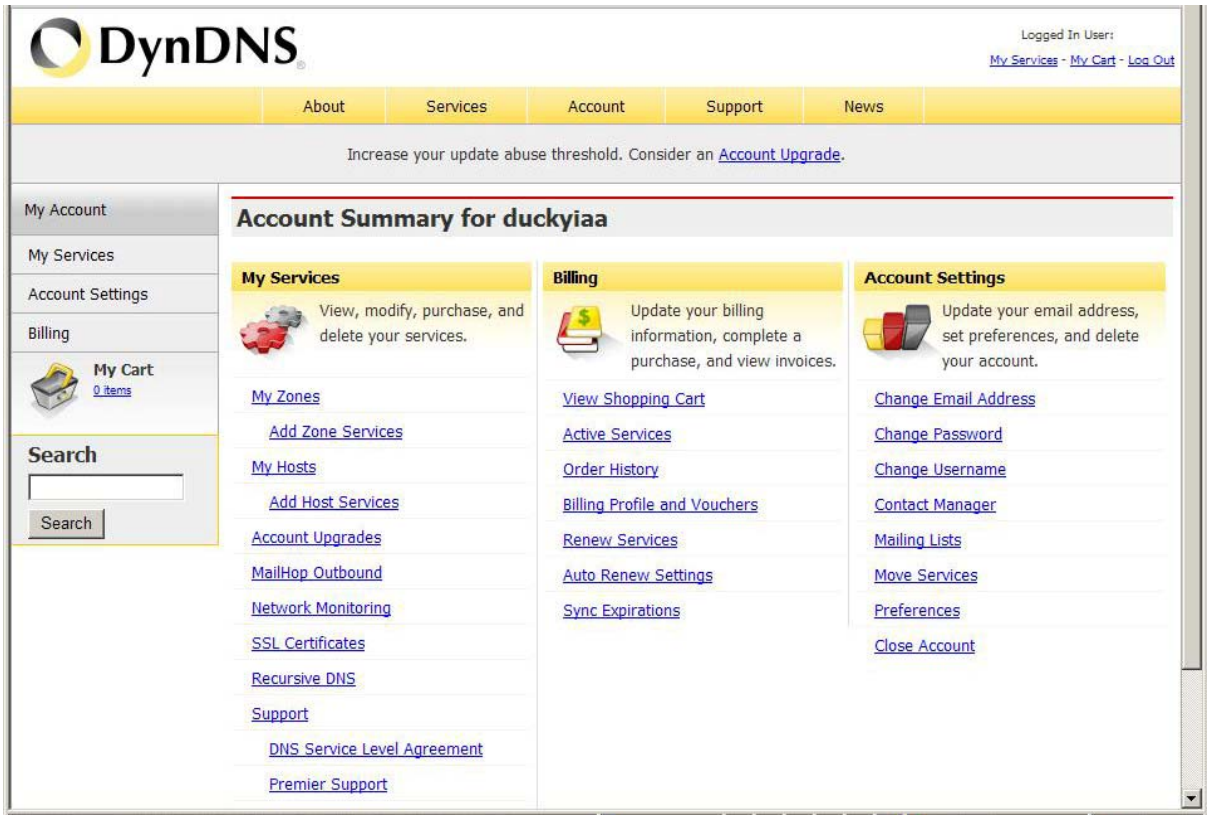
1. Log in http://www.dyndns.org, click the **Create Account**.



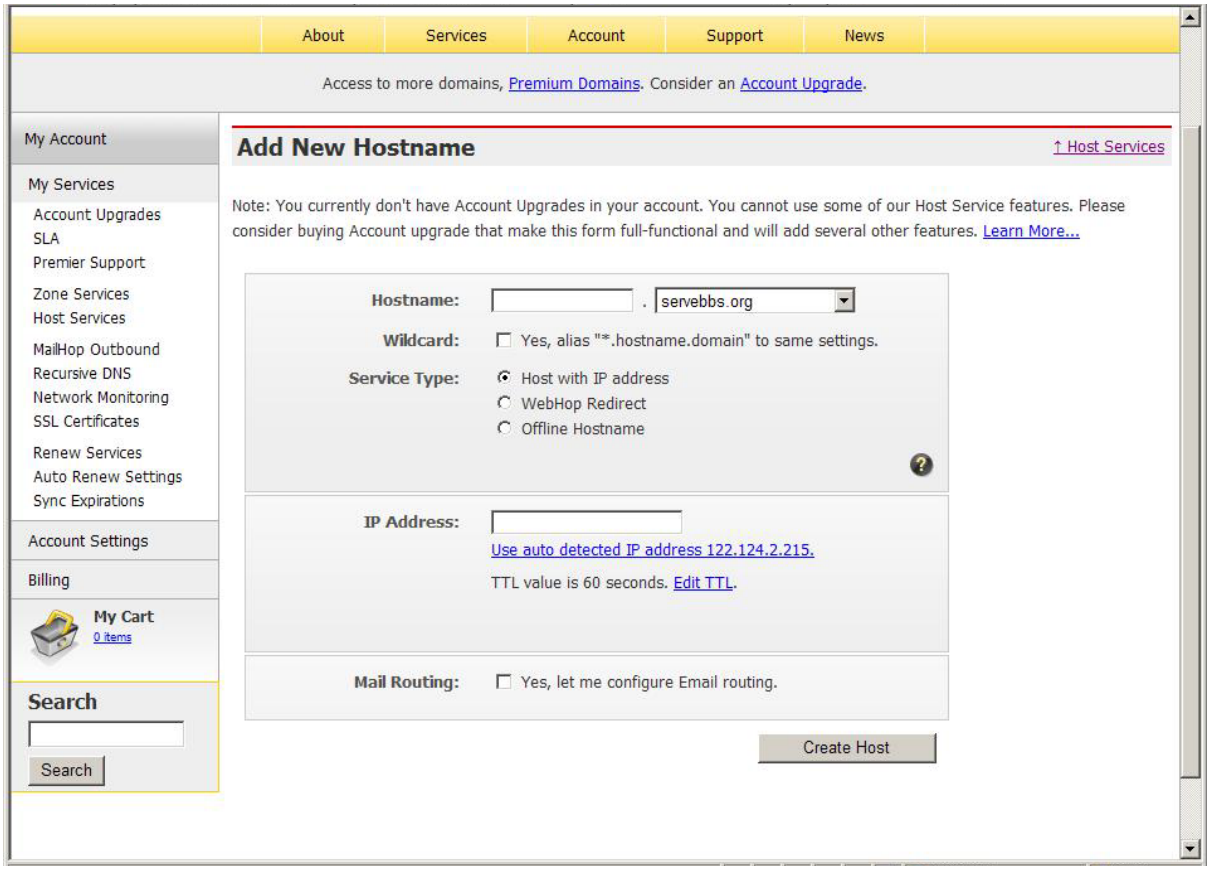

2. Input all information and follow step by step with DynDNS.



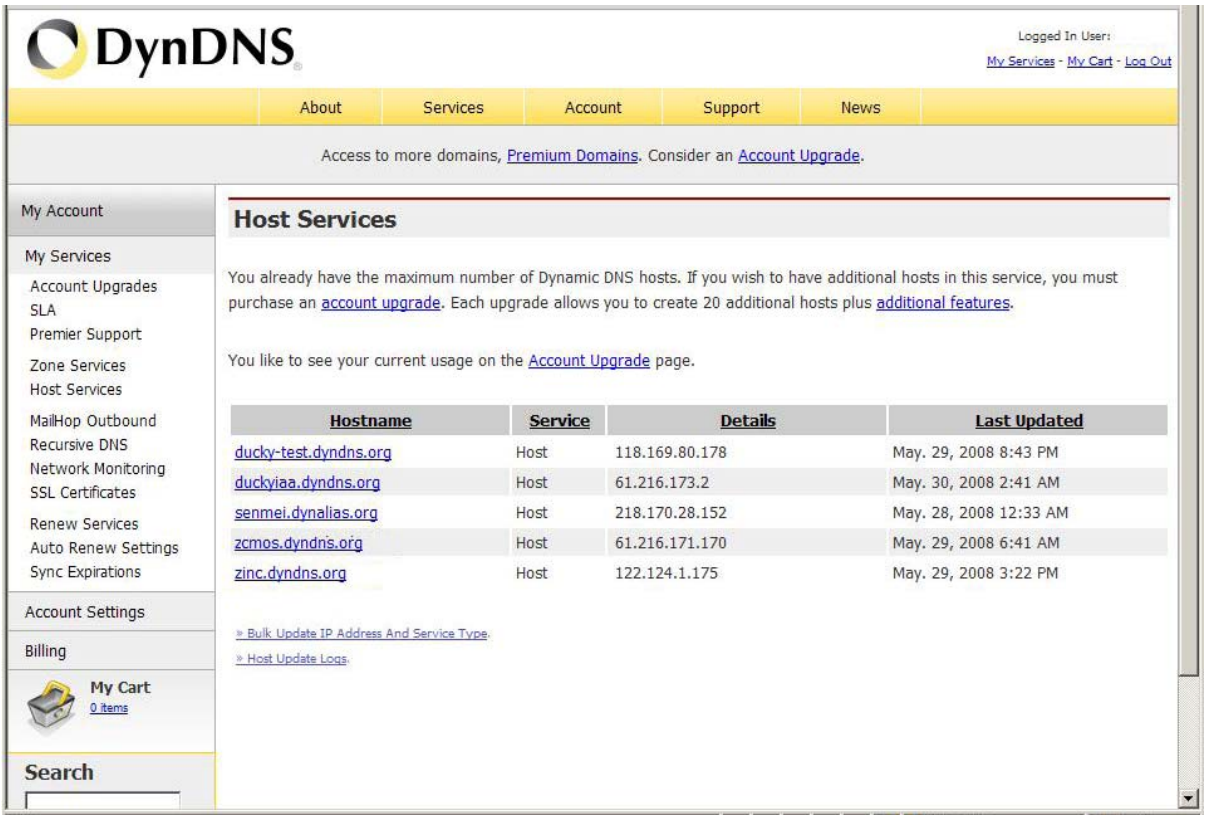

3. Log in with new account and click **Account → My Hosts → Add Host Services**.



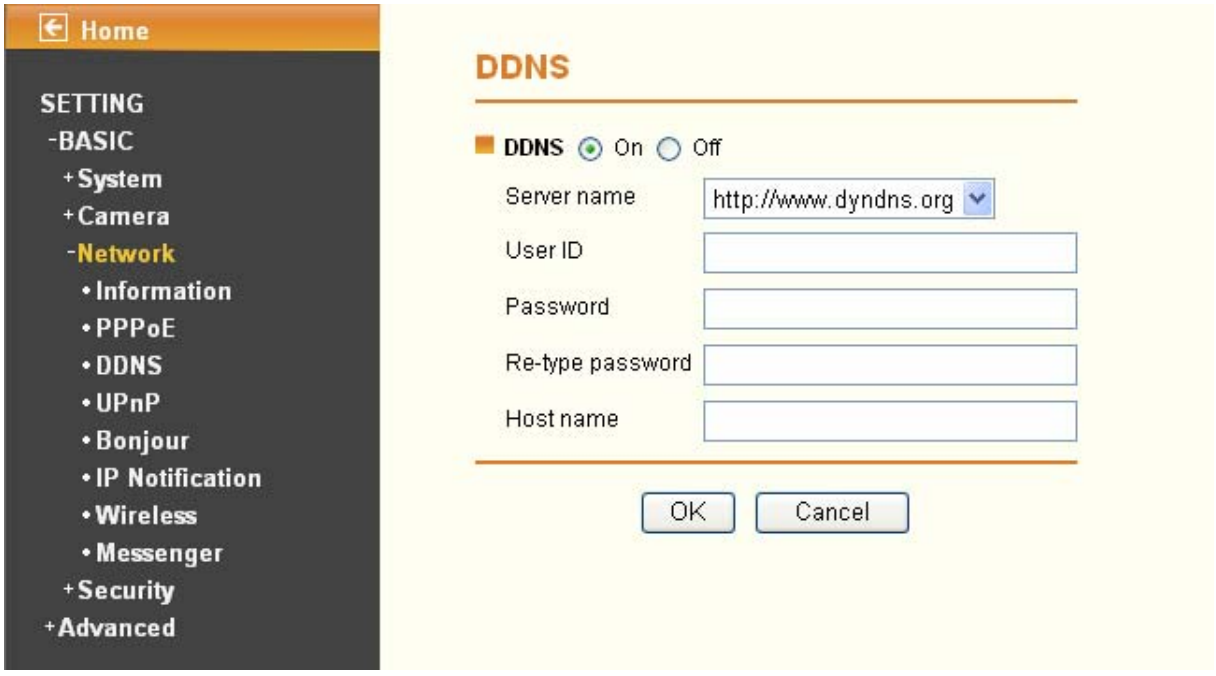

4. Type domain in the **Hostname** field and select sub-domain.




5. After typing in information, check your DDNS service.

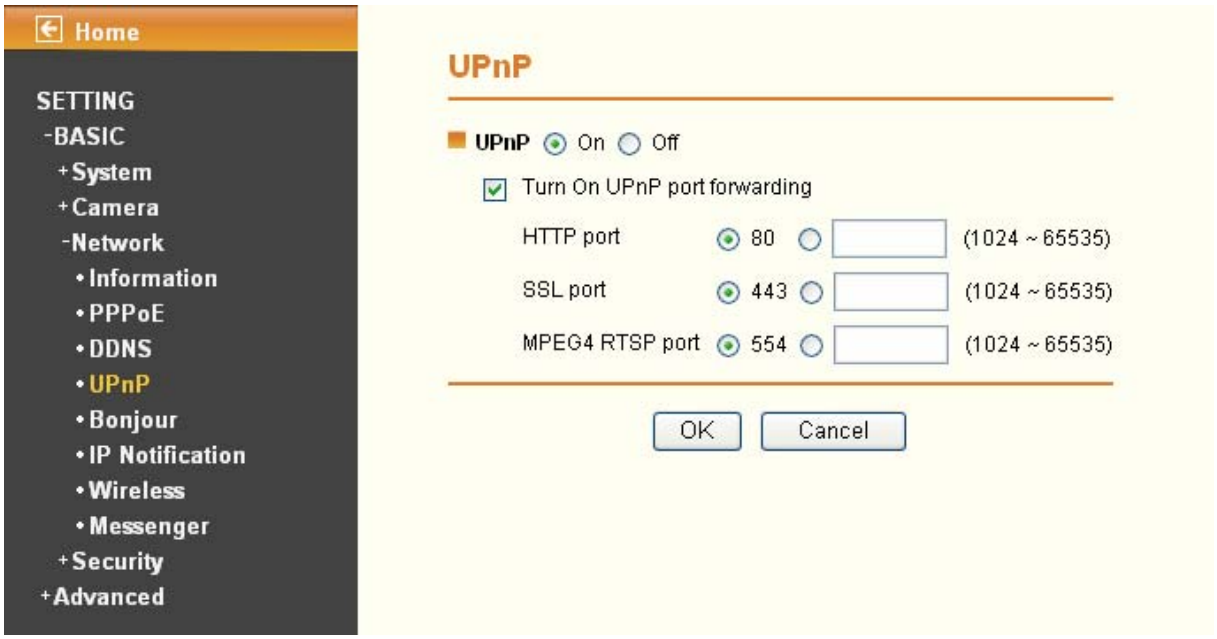



6. Type your DDNS **User ID**, **Password** and **Host name** in **Setting → Basic → Network → DDNS**. After completing setting, reboot IP Camera.




### 6.3.4 UPnP (Universal Plug and Play)

Choose menu "**Network→UPnP**", and you can view the information about **UPnP** (Universal Plug and Play) in the screen as shown in the following figure. The UPnP feature allows the devices, such as Internet computers, to access the local host resources or devices as needed. UPnP devices can be automatically discovered by the UPnP service application on the LAN.




- **HTTP port**: Enter the HTTP port number and the default HTTP port is 80.
- **SSL port**: Enter the SSL port number and the default SSL port is 443.
- **MPEG4 RTSP port**: Enter the MPEG4 RTSP port, default value is 554.

☞ **Note:**

**UPnP (Universal Plug and Play)**: UPnP is a set of computer network protocol. It allows devices to connect seamlessly and simplify the implementation of networks at home and corporate environments. The device supports UPnP which is enabled by default. The device will be automatically detected and a new icon will be added to "My Network Place" if it also enables on your computer. It provides Port Forwarding for opening a port in a router or firewall in a private network in order to let a party from the outside world contact a inside user.

### 6.3.5 Bonjour

**Bonjour**, also known as zero-configuration networking, enables automatic discovery of computers, devices, and services on IP networks. **Bonjour** uses industry standard IP protocols to allow devices to automatically discover each other without the need to enter IP addresses or configure DNS servers.




➢ **Device Name**: Enter Device Name to your needs.

☞ **Note:**

**How to use Bonjour in your Windows Browser UI? Please check the link below:**
**http://www.apple.com/support/downloads/bonjourforwindows.html**

### 6.3.6 IP Notification

When network notify type is set to “ON”, you can send an e-mail notification of the completion of the network setting.

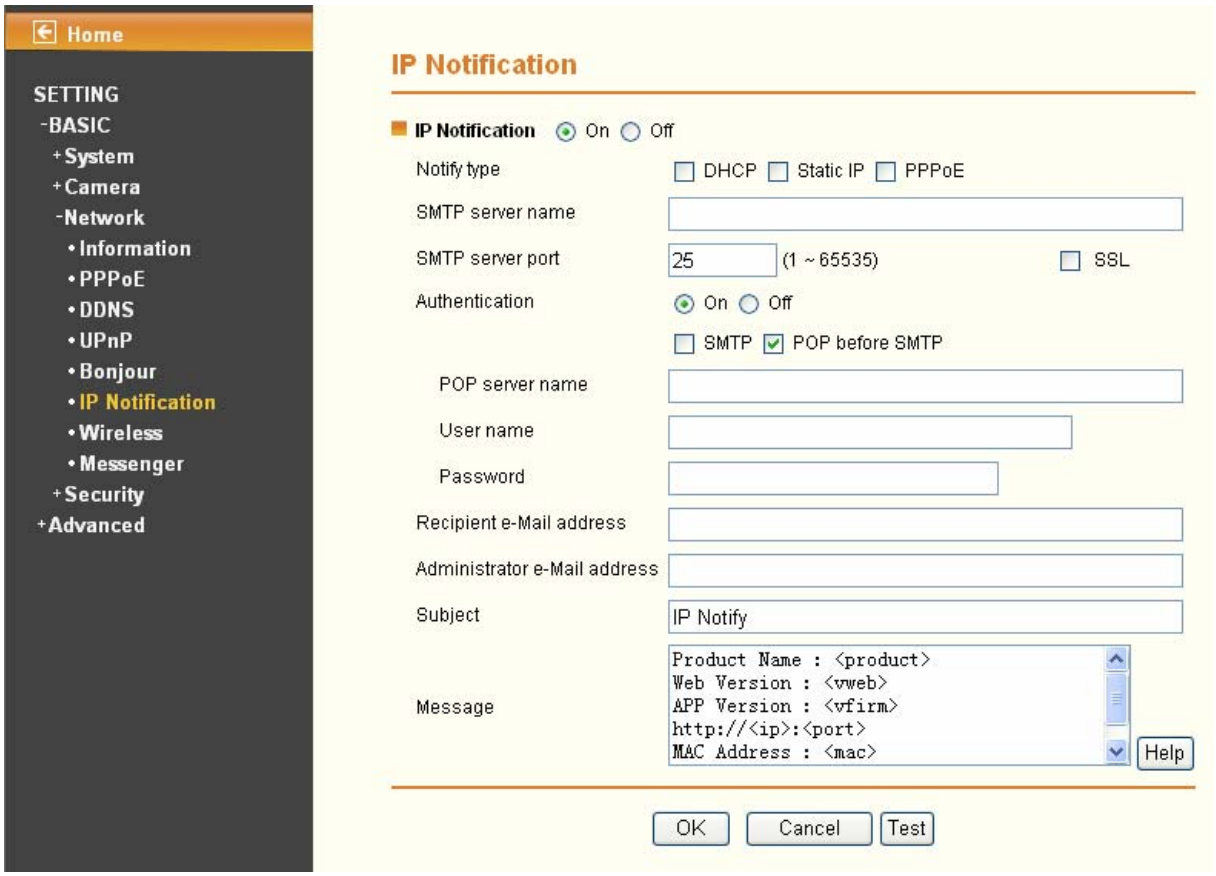


- **Notify Type**: You can select the notify type among DHCP, Static IP, and PPPoE.
- **SMTP Server Name**: Type the SMTP server name up to 64 characters, or the IP address of the SMTP server.
- **SMTP Server Port**: You can set port number from 1~65535 according to your mail server. The default value is 25.
    - **SSL**: It is Security setting. Checking **SSL** box if the mail server you use has security restriction.

**☞ Note:**

If you use g-mail as your mail server, you should set 587 as your port number and check **SSL** box.

- **Authentication**: Select the authentication required when you send an email.
    - **Off**: Select this if no authentication is necessary when an email is sent.
    - **On**: If authentication is necessary when an e-mail is sent, there are **SMPT**, **POP before SMPT** or **both** three options.
    - **SMTP**: Select this if SMTP authentication is necessary when an e-mail is sent.
    - **POP before SMTP**: Select this if POP before SMTP authentication is necessary when an e-mail is sent. If this option is selected, the **IP Notification** page will be different as following figure shown.




- **POP server name**: It is necessary when the POP before SMTP is selected in Authentication. Type the POP (receiving mail) server name up to 64 characters, or type the IP address of the POP server. This setting is necessary when the SMTP server which sends e-mails performs authentication using the POP user account.

- **User name, Password**: Type the user name and Password of the user who has the mail account. This setting is necessary when the SMTP server which sends e-mails performs authentication.

➢ **Recipient e-mail address**: Type the recipient e-Mail address. You can specify more than one recipient E-mail address using ";" to separate.

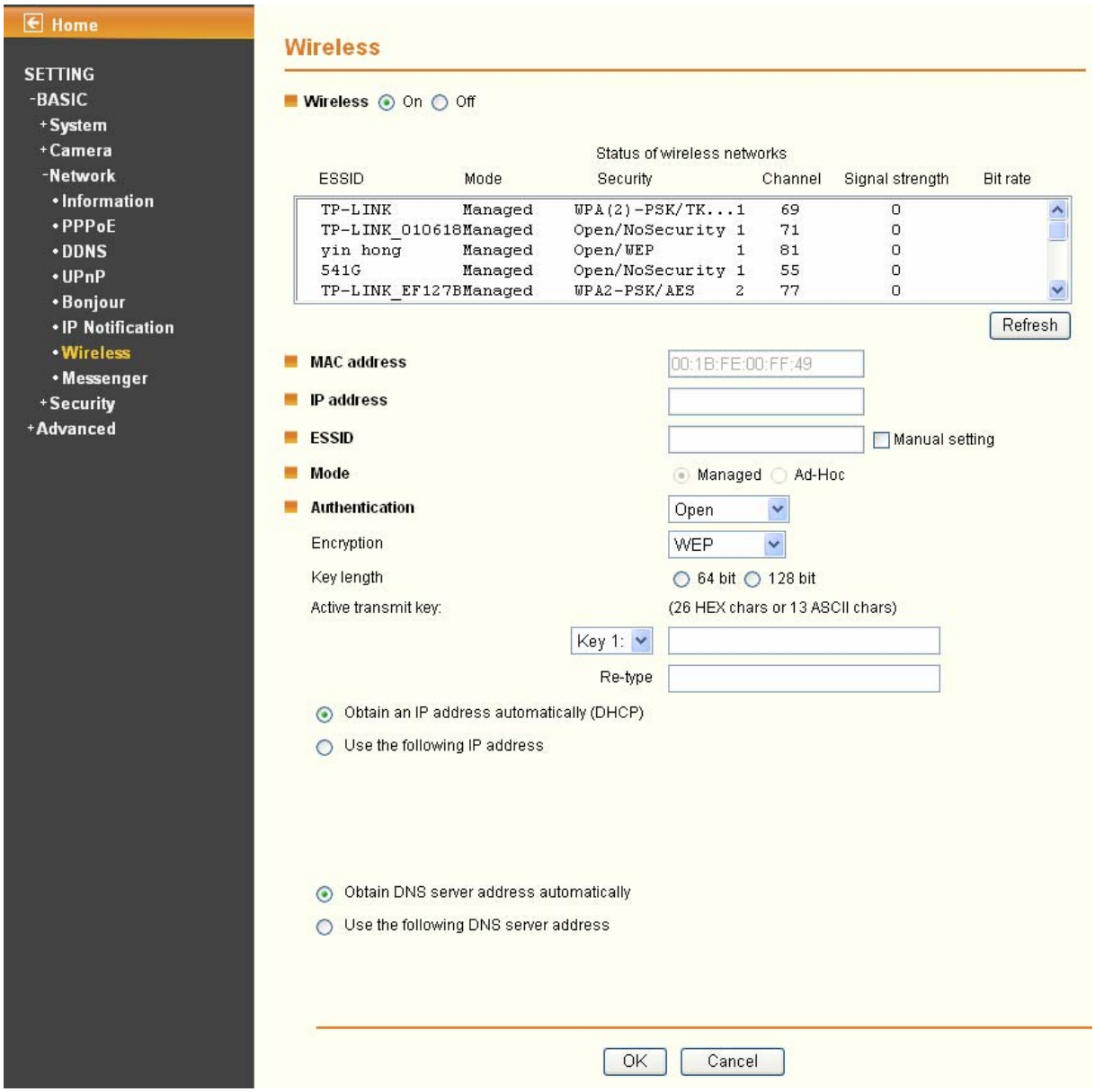
➢ **Administrator e-mail address**: Type the Administrator e-Mail address up to 64 characters. This address is used for reply mail and sending system messages from the SMTP server.

➢ **Subject**: Type the subject/title of the e-Mail up to 64 characters. With respect to mail which is sent according to the IP notification.

➢ **Message**: Type the text of the E-mail up to 384 characters. Default value provides network information including IP, Port, MAC, Model, Firmware Version and Web Version.

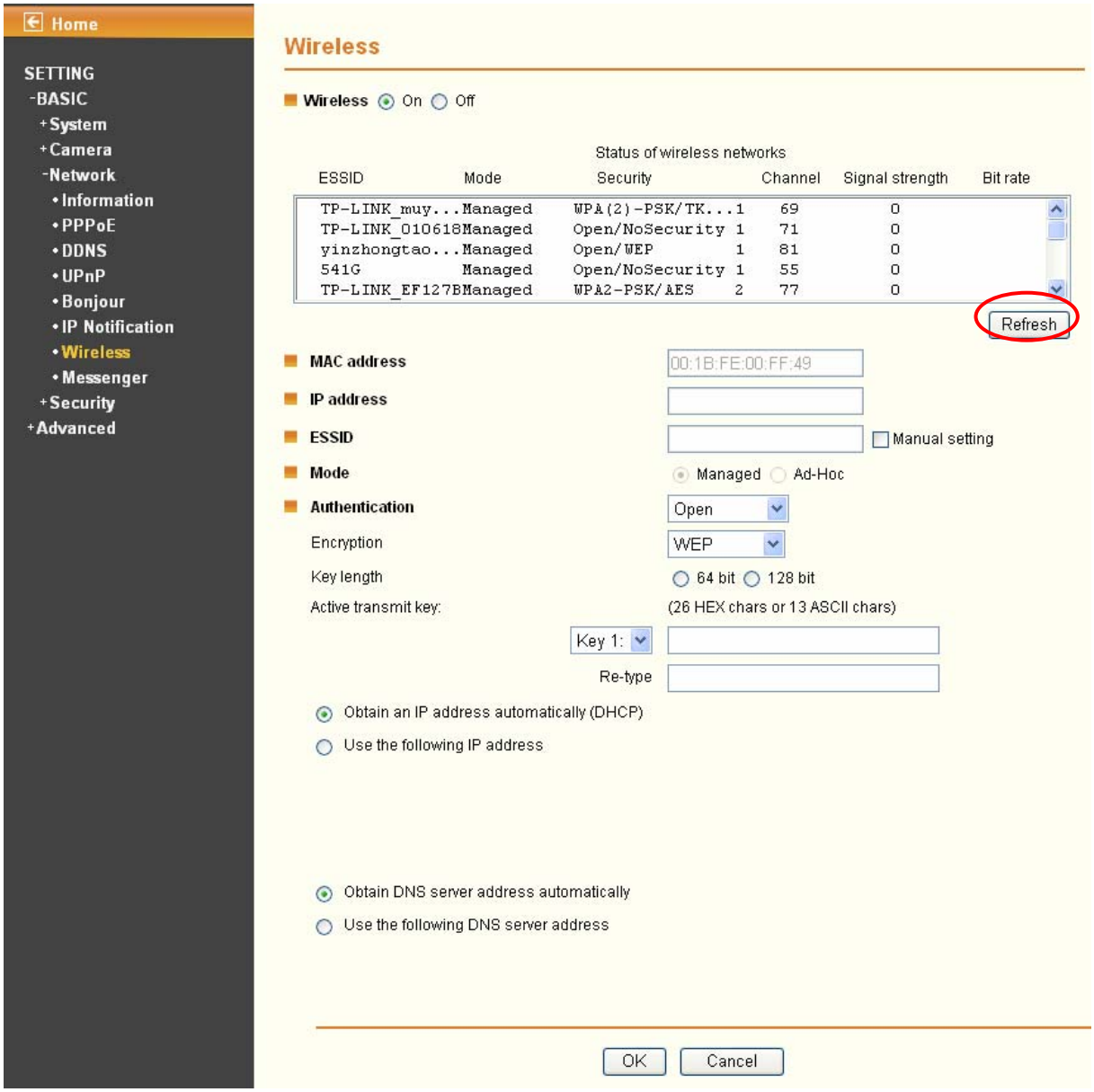
### 6.3.7 Wireless

Choose **Network → Wireless,** you can configure the wireless function for the camera in the figure below.

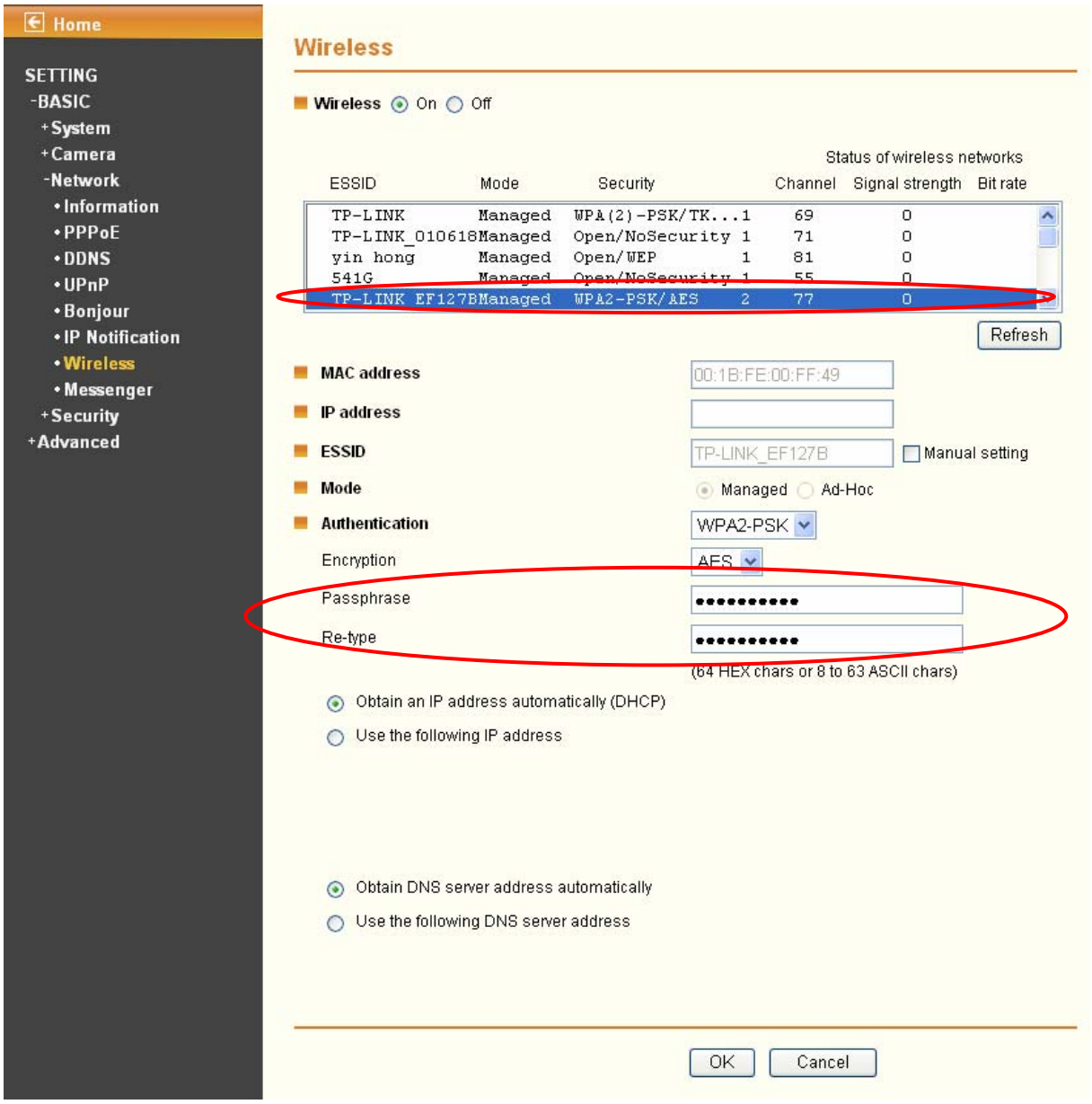


The wireless network has to be set up by using cable network connection. After setting the camera correctly, the wireless function can work without cable network connection. Please follow the setting process below step by step:

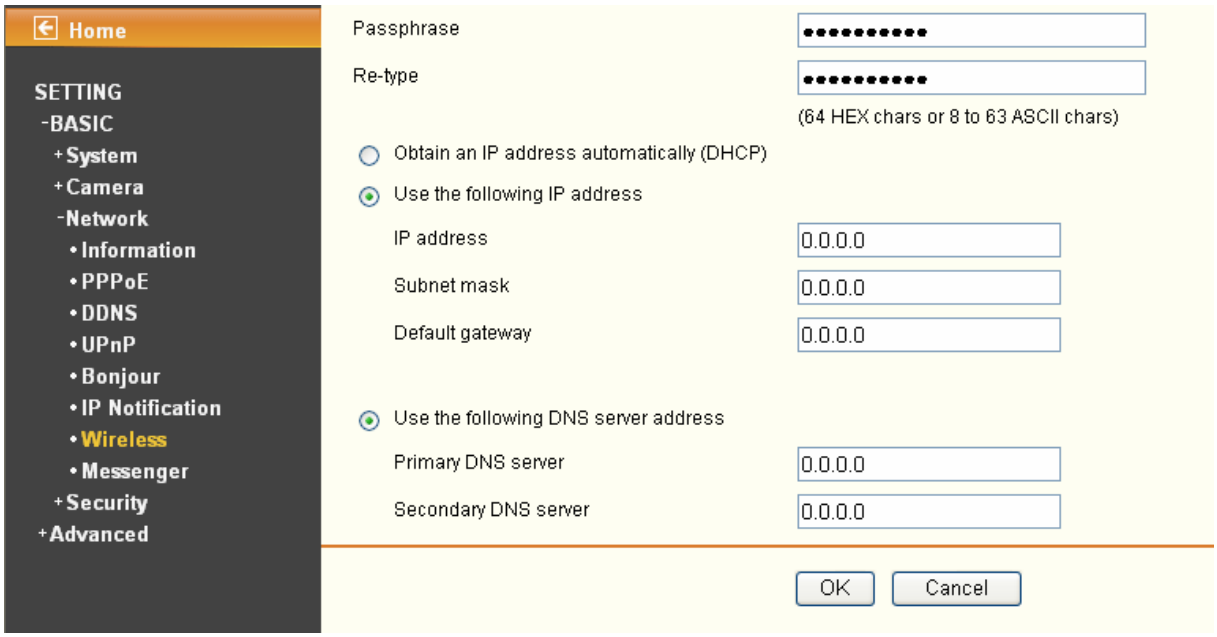
1. Connect IP Camera with Ethernet connection.
2. Go to **SETTING → BASIC → Network → Wireless**, and choose option "**On**". You will see the wireless setting page.
3. Then click **Refresh**. All access points (AP) around you will show up.




4. Select the AP you wish to connect.
5. Enter password in **Passphrase** field if you need. If you don't know the setting of the wireless AP, please ask your network administrator.




6. Choose the option of Obtain an IP address automatically (DHCP) or Use the following IP address:

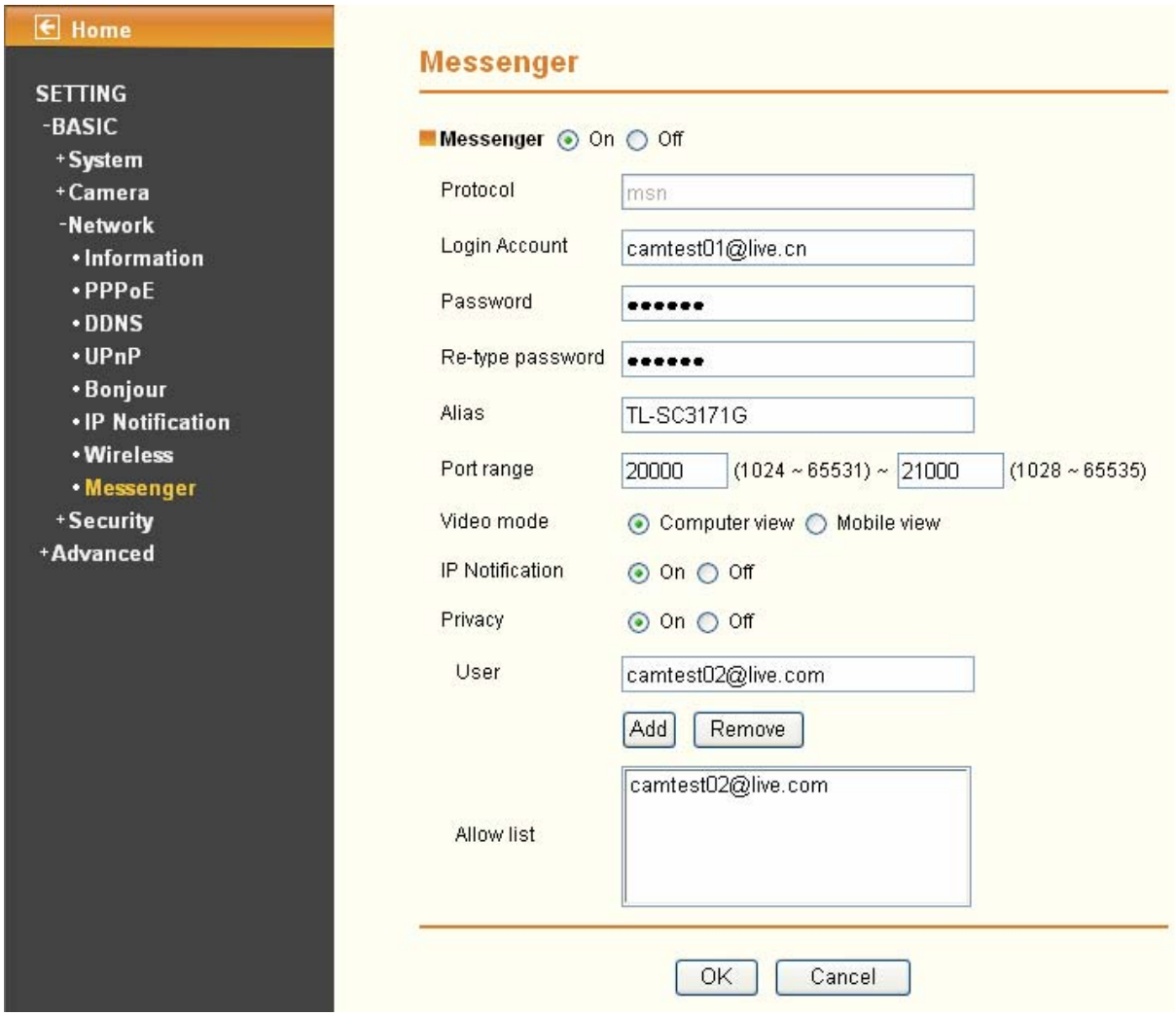



- **Use the following IP address**: Select this when the fixed IP address is set.
  - IP address: Enter the IP address of the device.
  - Subnet mask: Enter the subnet mask.
  - Default gateway: Enter the default gateway.
- **Use the following DNS server address**: Select this when you set the fixed address as the IP address of DNS server.
  - Primary DNS server: Enter the IP address of the primary DNS server.
  - Secondary DNS server: Enter the IP address of the secondary DNS server, if necessary.

7. Please click **OK** button to finish the wireless setting. Now please have a short rest or work on other business, for the wireless setting will take effect 1 minute after you click **OK**.
8. Please unplug the Ethernet cable connecting the TL-SC3171G and the Router (or the PC), and log into the IP camera with its wireless address.

### 6.3.8 Messenger

If the firmware of your IP Camera has been updated to LM.1.6.16.03P5, then the **Messenger** submenu will be displayed under the **Network** menu. Click the **Messenger** submenu, the Messenger configuration page will be displayed similar to the figure shows below. This function allows you to use the desired computer with MSN installed to view the video captured by the IP camera.




- **Messenger**: Check the radio button before **On**, so you can use your IP Camera via this function.
- **Protocol**: Displays the protocol used.
- **Login Account**: Enter the MSN account registered for you IP Camera.
- **Password**: Enter the password of the MSN account.
- **Re-type password**: Type the password again.
- **Alias**: Give an alias for the account of your IP Camera. The figure above takes “TL-SC3171G” for example.
- **Port range**: Enter the port range used.
- **IP Notification**: When this feature is enabled, the IP camera would notify "friends" on MSN about its IP address when it logs into the MSN account or when its IP address is changed.
- **Privacy:** When this feature is enabled, the MSN stream will be secured, then only users whose MSN ids are in the Allow List can add the camera's MSN account and view the camera video. When it's disabled, any user can add the camera's MSN id and see it.
- **Allow list**: Enter the account of the MSN user you want communicate with in “User” field. Click **Add** button and then the account will be added to the “Allow list”. Choose an account in the “Allow list” and click **Remove** button to delete it.

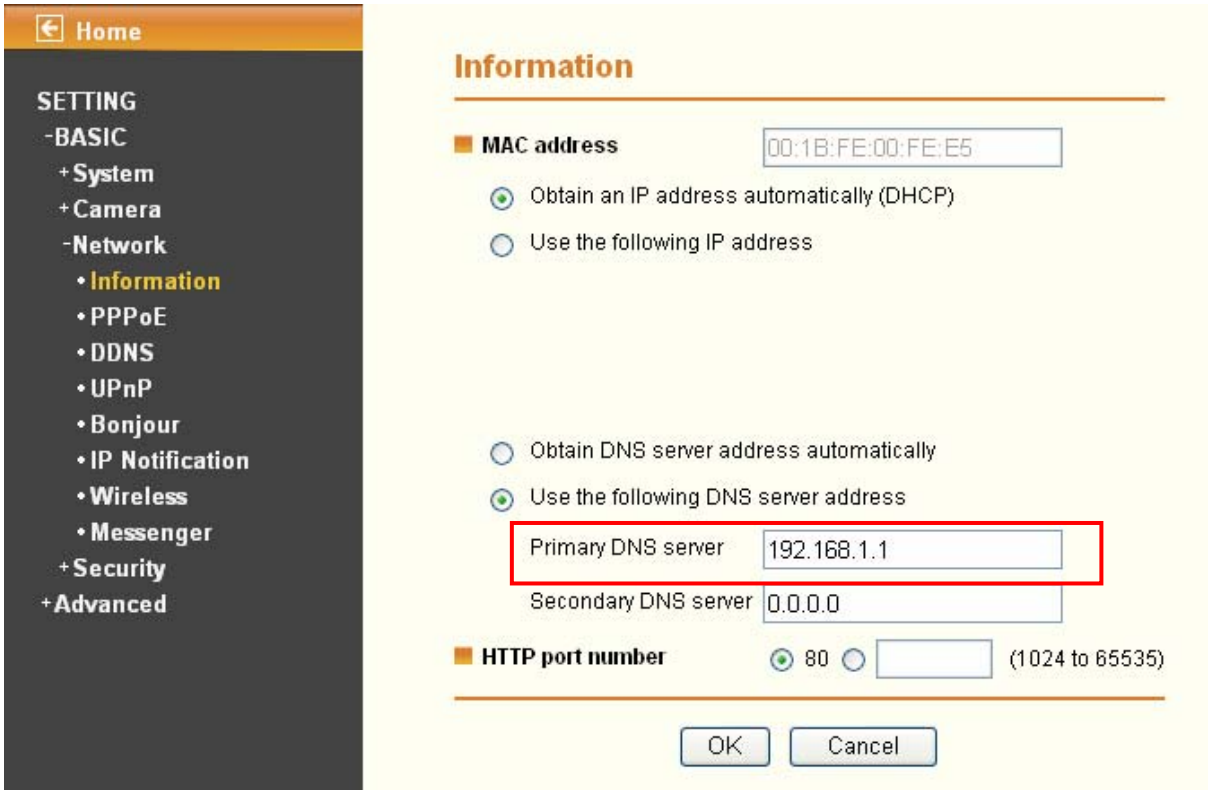
To use MSN to view the video captured by the IP camera, please follow the steps below.

## A. Configuring your IP camera

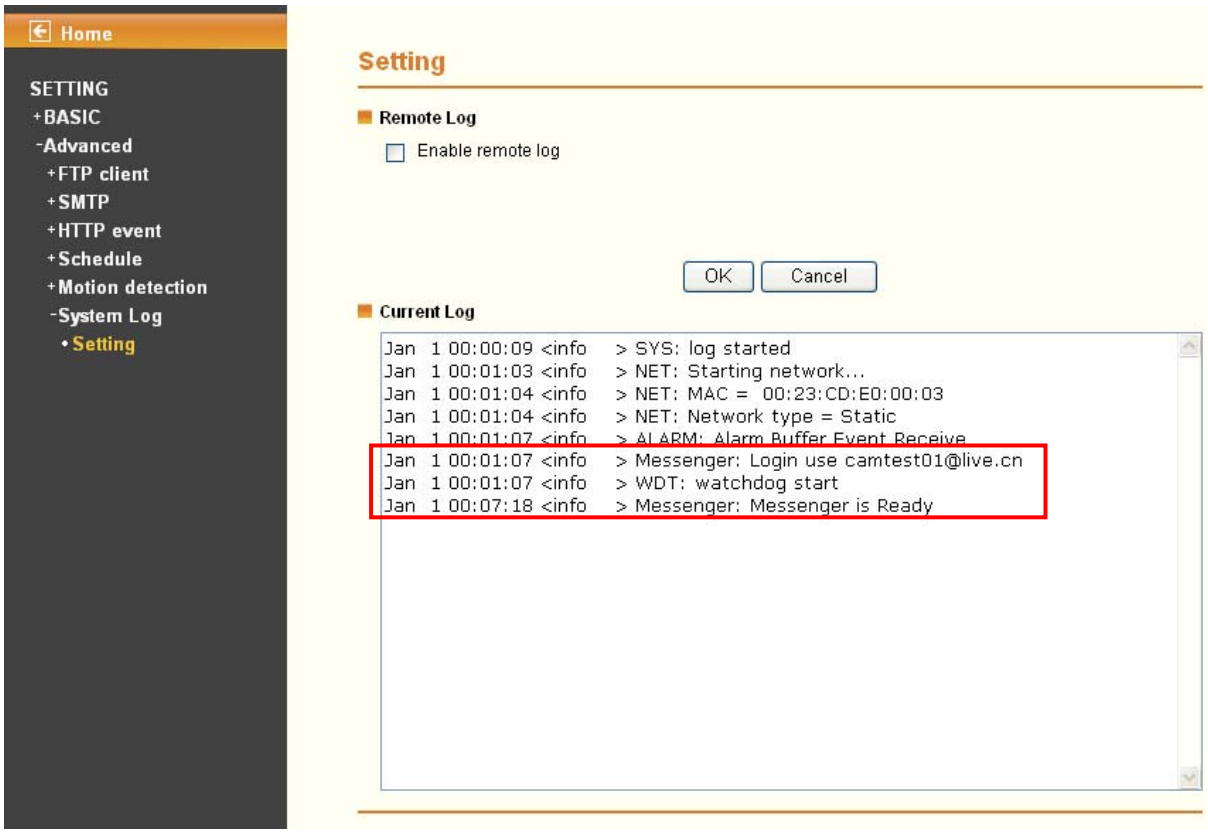
**☞ Note:**

If you use a Modem Router to access the Internet, you should set your IP Camera as the virtual server with port range 20000-21000 on the Modem Router's web-based management page.

1. Click "**BASIC->Network->Messenger**" to enter the "Messenger" page. Enable Messenger and then set the Login Account, Password, Alias, Port range, IP Notification, Privacy and Allow list parameters as the above figure shows. Click **OK** to save your settings.
2. Click "**BASIC->Network->Information**" to enter the "Information" page. Add 192.168.1.1 as the Primary DNS server.




3. Click "**Advanced->System Log->Setting**" to see if there is "Messenger is Ready" information as the figure below shows. If there is, go on with the following steps.

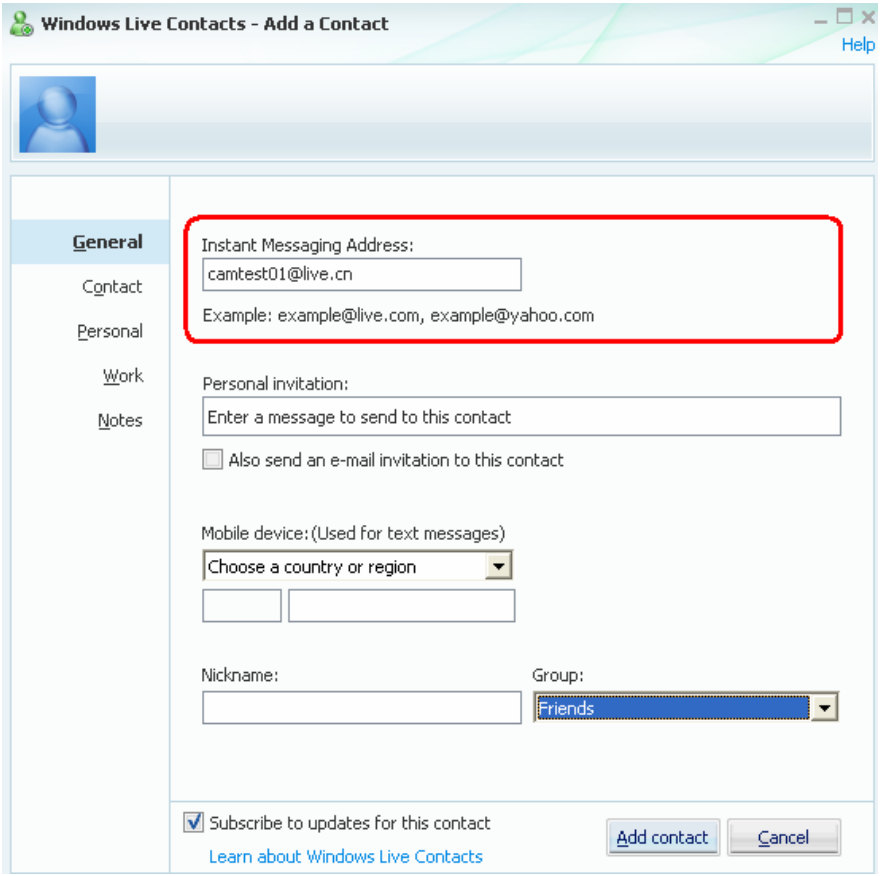



**B. Add the camera's msn account**

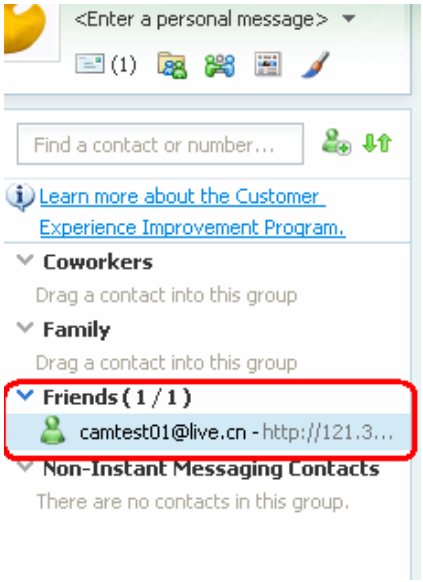
1. Make sure the desired computer with MSN installed. Log into the MSN.
2. Make sure the MSN view plugin is installed.

   This plugin is embedded in IntelligentIPInstallerSetup(TPLink)-1.1.16.09.exe and will be installed automatically when you install IntelligentIPInstallerSetup(TPLink)-1.1.16.09.exe.

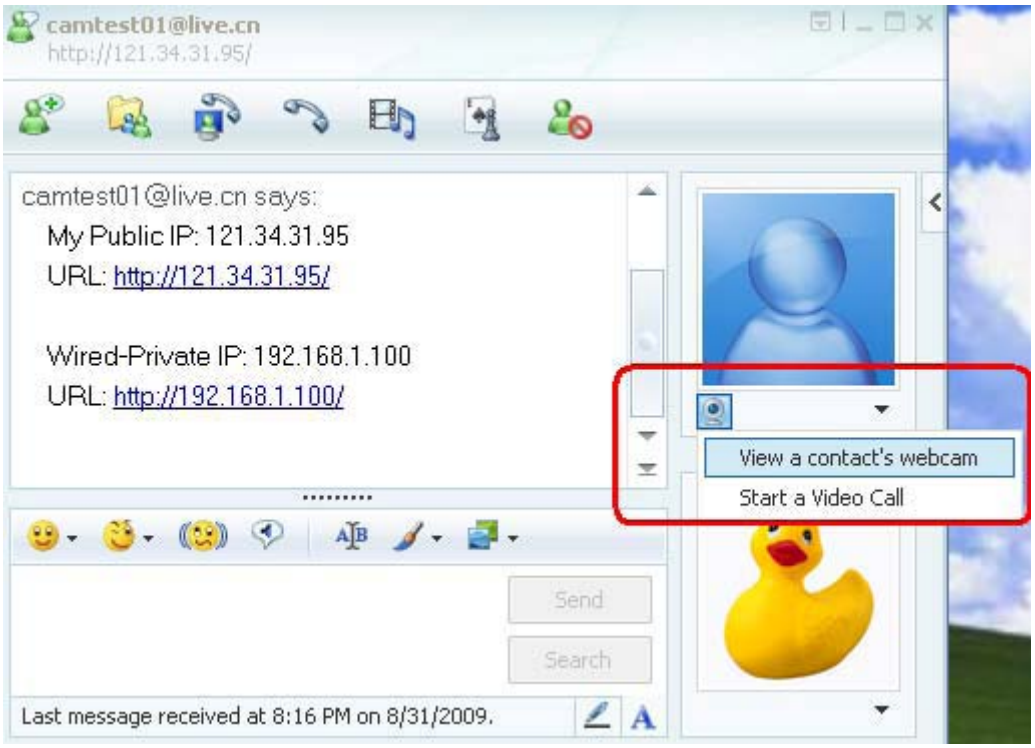
   ▲ You can download the IntelligentIPInstallerSetup(TPLink)-1.1.16.09.exe here: http://www.tp-link.com/download/ipcamera/Intelligent_IP_Installer.rar
3. Log into your MSN account.
4. Add the camera's MSN account as a contact.



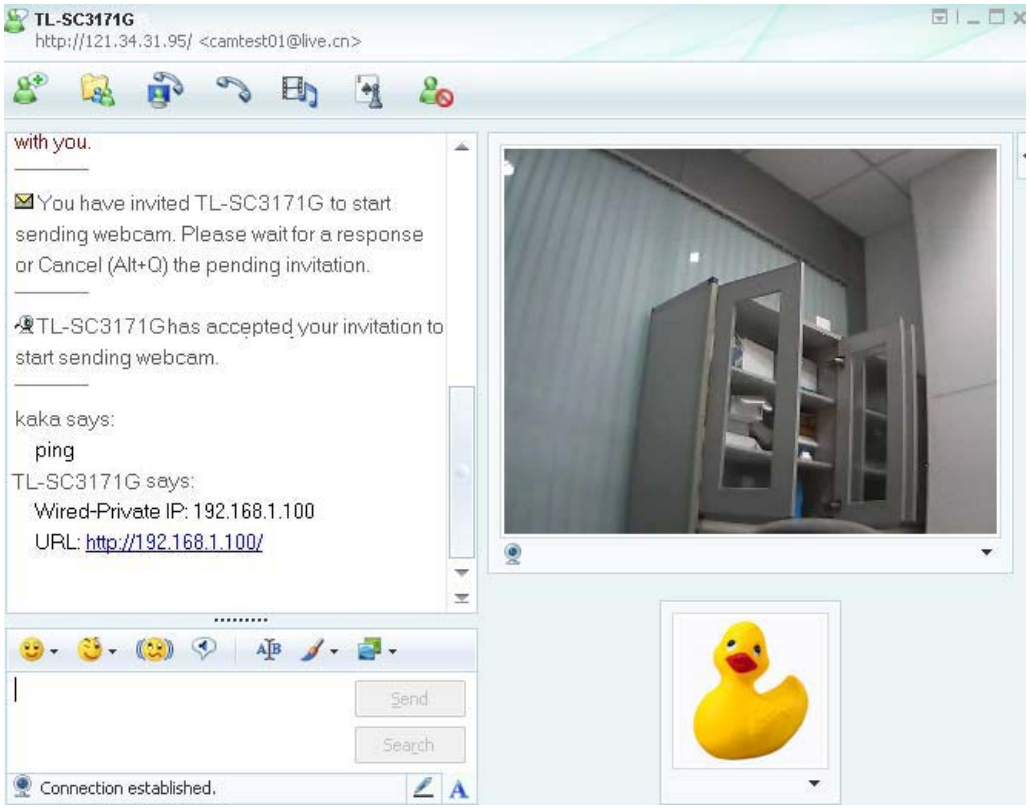

5. Check its status. Normally it should be online.




6. Click the camera icon  and select **View a contact's webcam** to view the video.

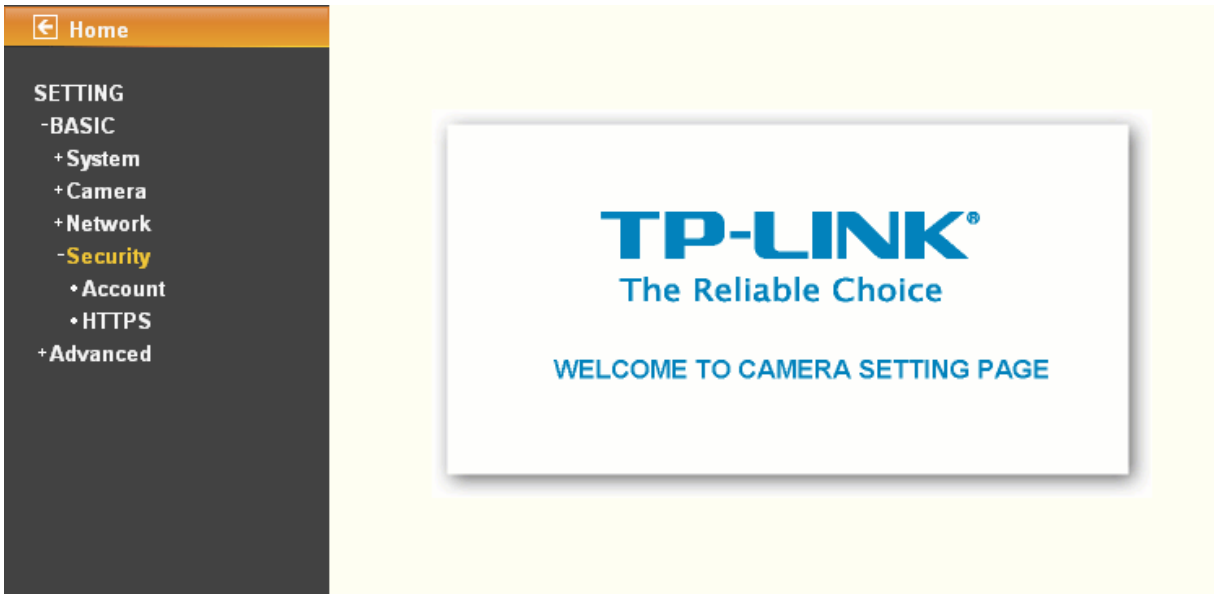



7. Wait for a moment, and you will see the video captured by your IP Camera.



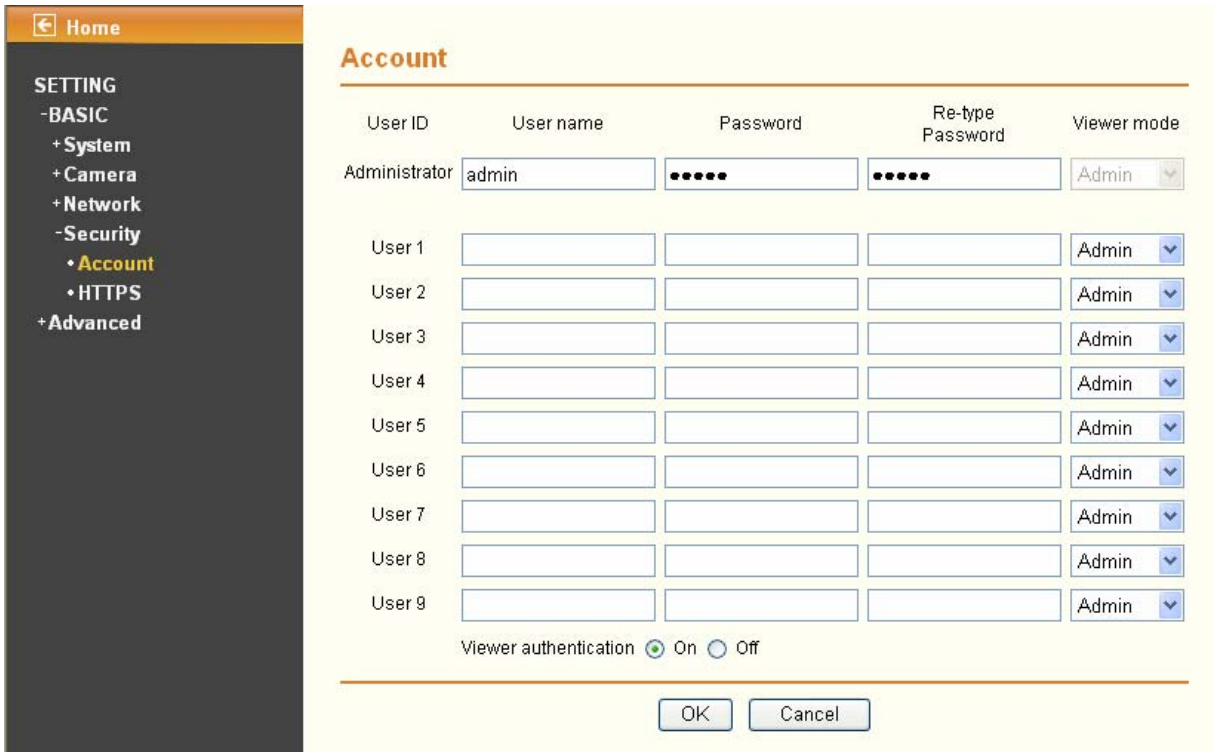

## 6.4 Security

Click **Security** to display the submenus including **Account** and **HTTPS**.




### 6.4.1 Account

The device default account and password setting is “admin / admin”. That means everyone who knows IP address can access the device including all configuration. Therefore, it is necessary to assign a password if the device is intended to be accessed by others.



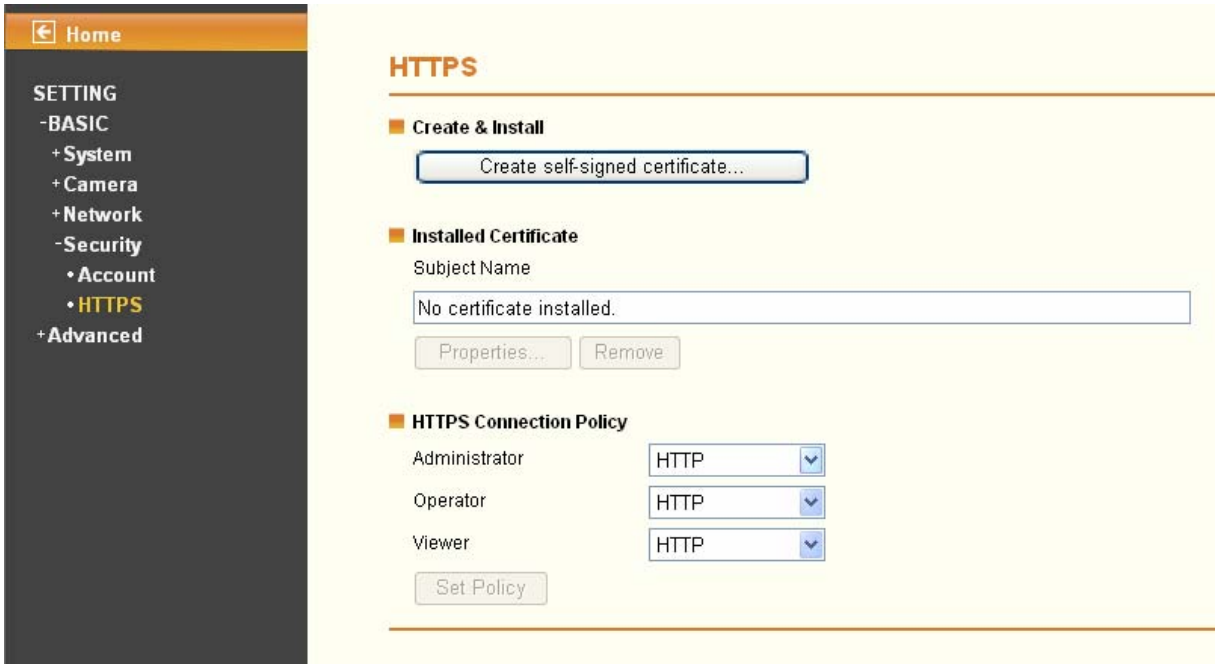

- **User name**: Set a user name between 4-16 characters.
- **Password**: Set a password between 4-16 characters.
- **Re-type Password**: Re-type the password to confirm.
- **Viewer Mode**: Set the user mode among Admin, Operator, and Viewer. Different viewer mode has different limits of authority.
  - The Admin mode has all authority of configuration.

- The Operator mode can not only view the Live View but also control the PTZ (apply in speed dome).
- The Viewer mode only can view the Live View.

➢ **Viewer Authentication**: Allows all viewers directly access to Live View.

### 6.4.2 HTTPS

HTTPS is a URL scheme used to indicate a secure HTTP connection. It is syntactically identical to the http:// scheme normally used for accessing resources using HTTP. Using https: //URL/ with a different default TCP port (443) and an additional encryption / authentication layer between the HTTP and TCP, you can use the IP camera through HTTPS easily by using “https://” instead of “http://”.

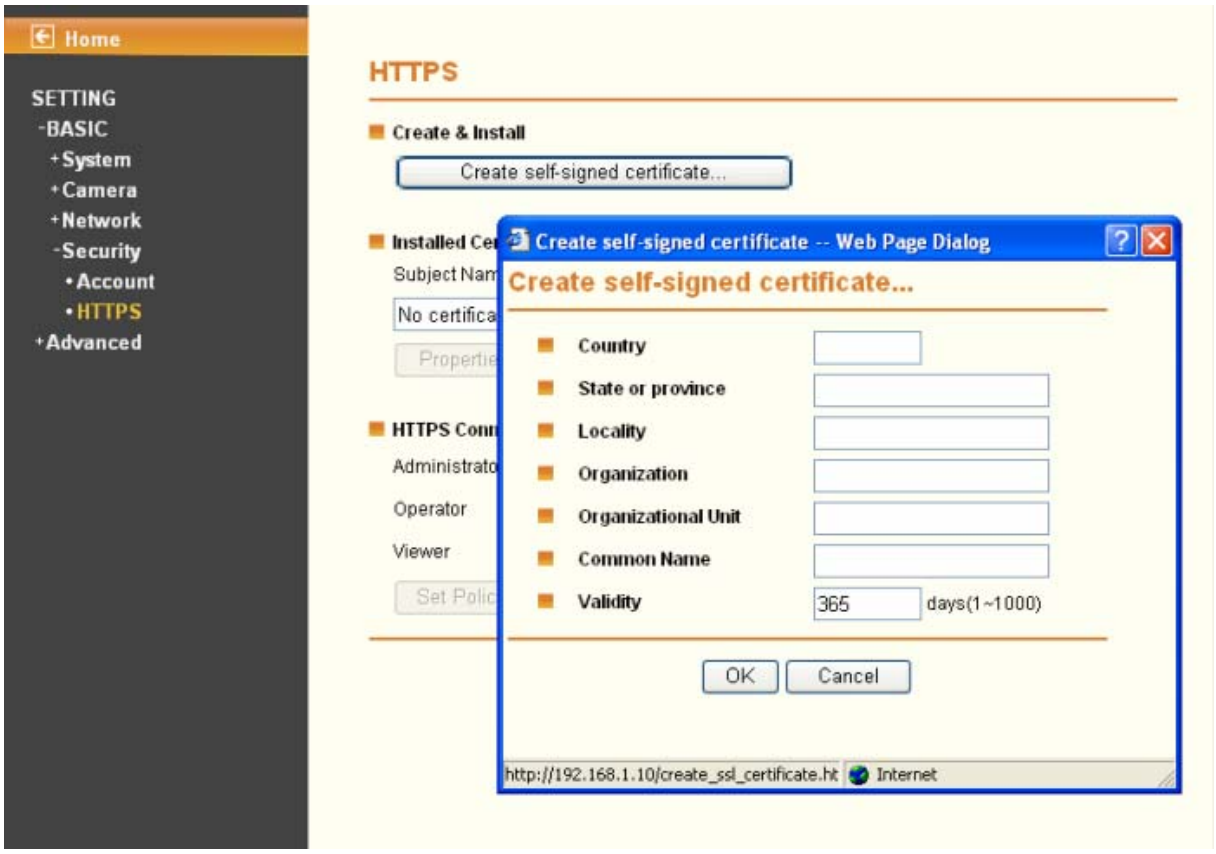



➢ **Create & Install**: Create a self-signed certificate for HTTPS to recognize.

➢ **Installed Certificate**: Display or remove the properties of the installed certificate.

➢ **HTTPS Connection Policy**: Set HTTPS connection policy for different level of users.

To use the HTTPS encryption, please set up “Create self-signed certificate” for the first time you use the HTTPS function, and then set up the connection policy for different users.



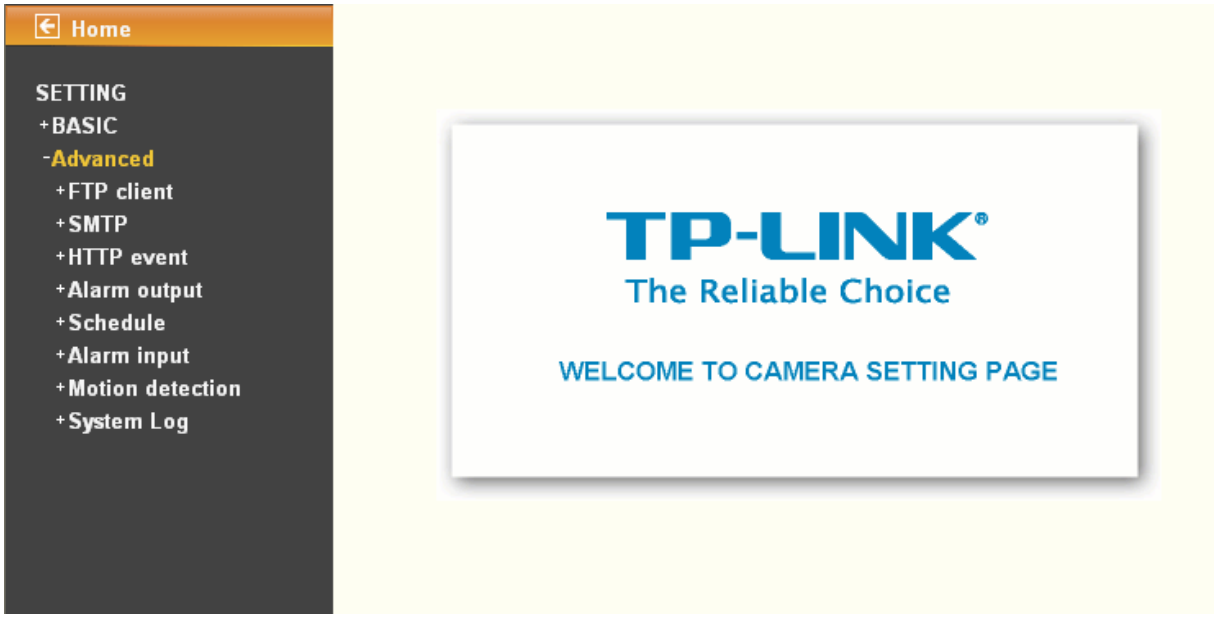

☞ **Note:**

1) When enable HTTPS with RTSP on mode, the IP Camera only protect the setting such as username and password and do not protect video and audio.

2) When enable HTTPS with RTSP off mode, the IP Camera will protect all setting including video and audio.

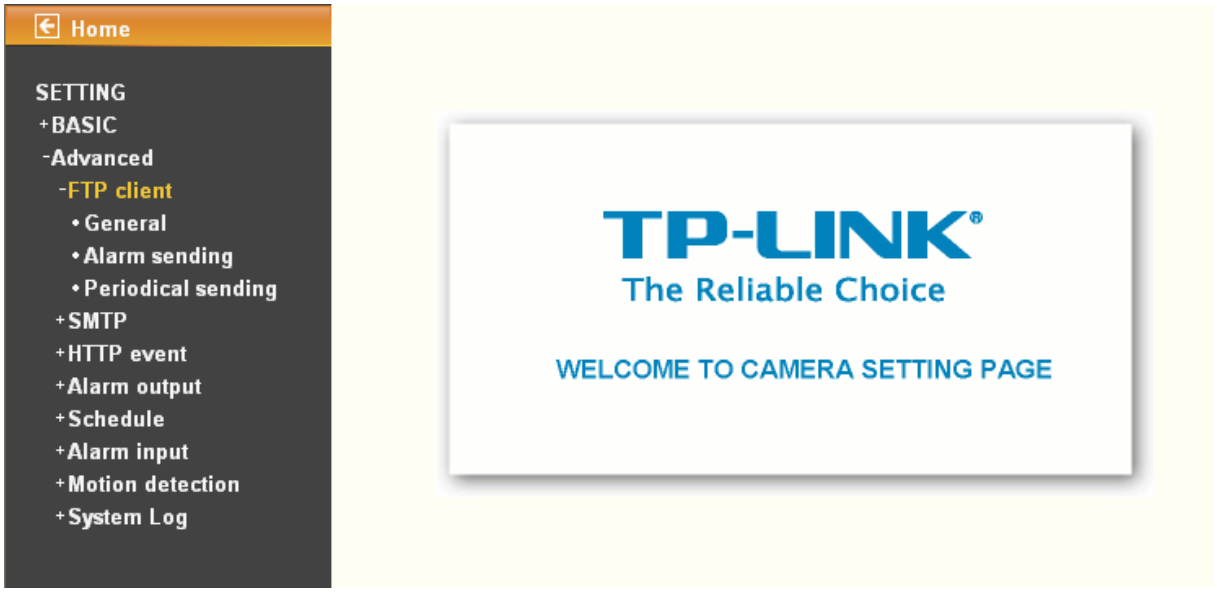
# Chapter 7 Setting-Advance

Click **Advance** to display the submenus including **FTP client**, **SMTP**, **HTTP event**, **Alarm output**, **Schedule**, **Alarm input**, **Motion detection** and **System Log**.

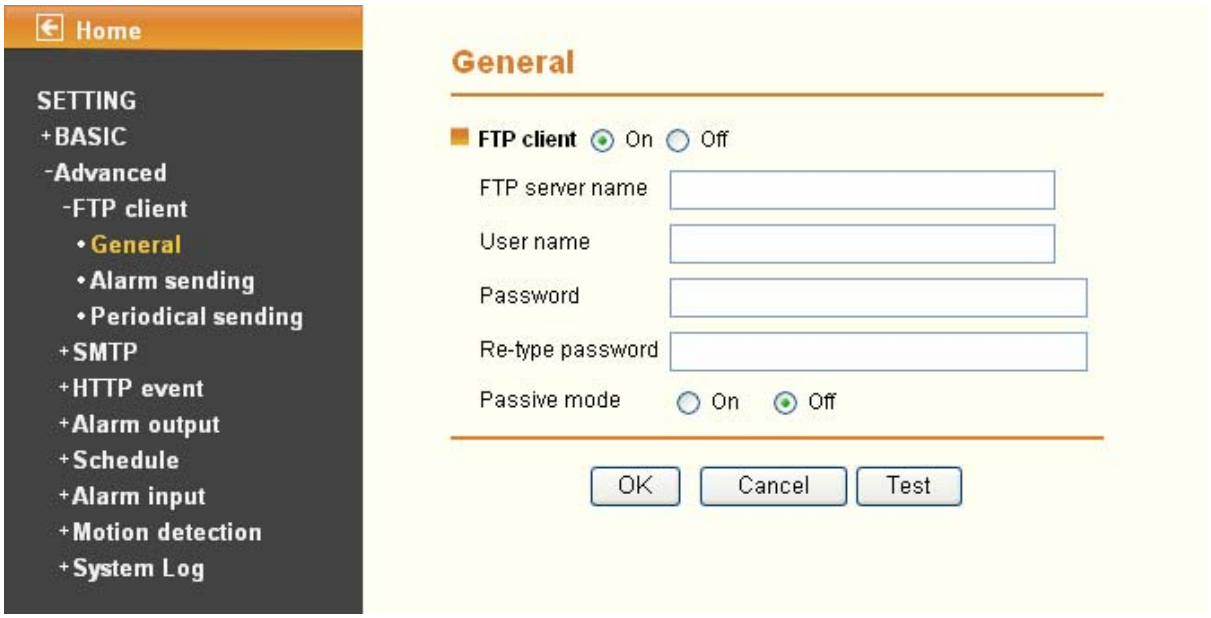



## 7.1 FTP client

Use this menu to set up for capturing and sending images to an FTP server. By using FTP client function, you can send the image and video file which has been shot and recorded linked with the built-in motion detection function to FTP server. FTP client setting menu is composed of three items, **General**, **Alarm sending** and **Periodical sending**.



### 7.1.1 General




Select **On** when you use FTP function. The FTP client setting page will appear.

Select **Off** when you do not wish to use the FTP client function.

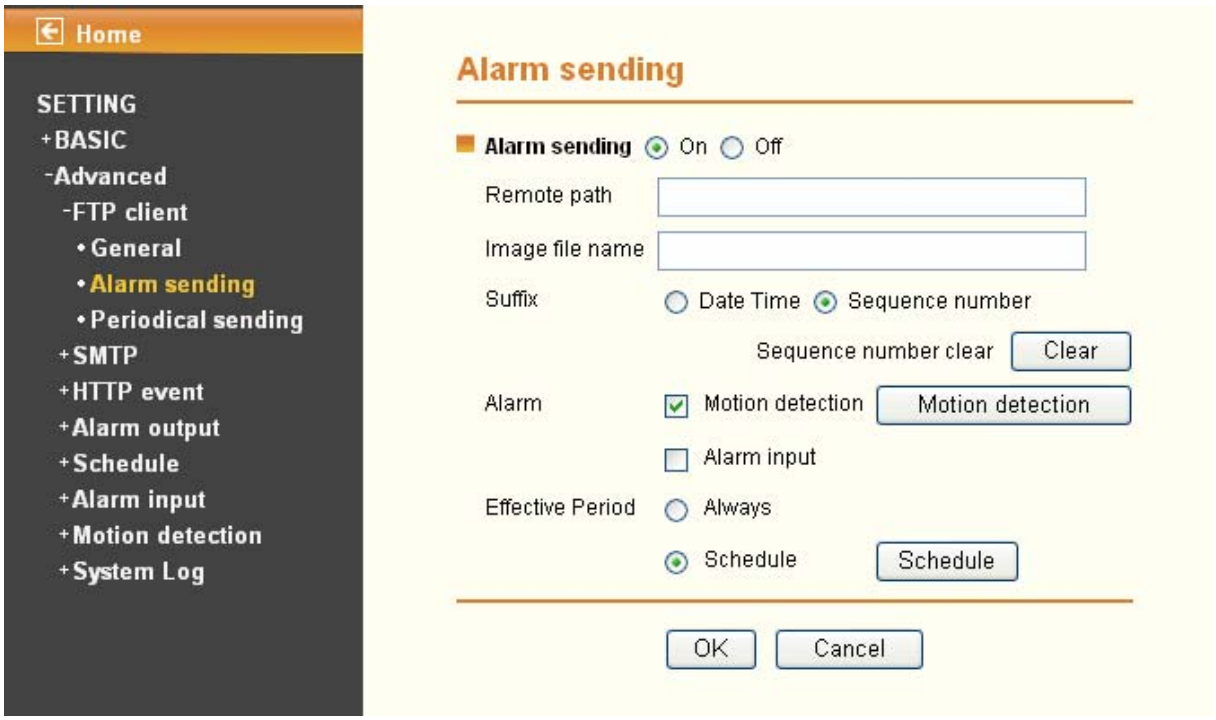
☞ **Note:**

The frame rate and operability on the main viewer may decrease while a file is being transmitted by the FTP client function.

- **FTP server name**: Type the FTP server name to upload still images up to 64 characters, or the IP address of the FTP server.
- **User name**: Type the user name for the FTP server.
- **Password**: Type the password for the FTP server.
- **Retype password**: To confirm the password, type the same characters as you have typed in the Password box.
- **Passive mode**: Set whether you use the passive mode of FTP server or not when connecting to FTP server. Select **On** to connect to FTP server using the passive mode.

### 7.1.2 Alarm sending

Set to forward the image and video file to the specified FTP server linked with the alarm detection by the built-in motion detection function. Select On to send the image file to FTP server linked with the alarm detection.




- **Remote Path**: Type the path to the destination in FTP server up to 64 characters.
- **Image File Name**: Type the file name you want to assign to the images when sending to the FTP server. You can use up to 10 alphanumeric characters, - (hyphen) and _ (underscore) for naming.
- **Suffix**: Select a suffix to add to the file name
  - **Date & time**: The date & time suffix is added to the Image file name. The date/time suffix consists of lower two-digits of year (2 digits), month (2 digits), date (2 digits), hour (2 digits), minute (2 digits), second (2 digits), and consecutive number (2 digits), thus 14-digit number is added to the file name.
  - **Sequence number**: A consecutive number of 10 digits between 0000000001 and 4294967295 and two fixed digits 00 is added to the Image file name.
  - **Sequence number clear**: Click **Clear** and the suffix of the sequence number returns to 1.
- **Alarm**
  - **Motion Detection**: Click it for using Motion Detection function as a sensor. You can set motion detection function on the **motion detection page**.

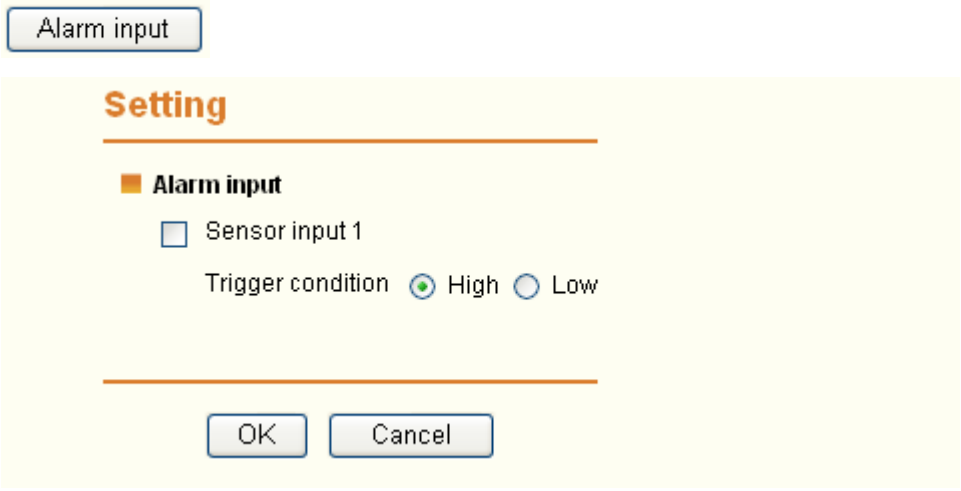



☞ **Note:**

1) You can set motion detection on **motion detection page** (Please go to "**Setting** → **Advance** →**Motion detection** → **Setting**"). For more details, you can check **Section 7.7**.

2) **Motion Detection** works only when the MPEG4 function is On and the Cropping is set to Off.

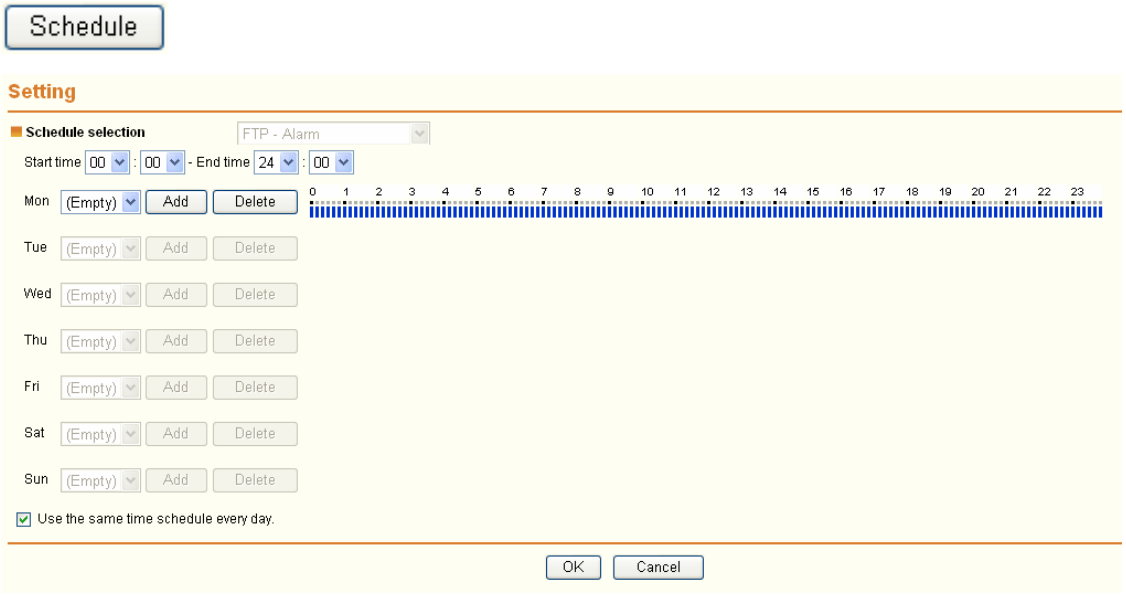
- **Alarm Input:** Select the connected alarm. Sensor input1: The external sensor which is connected to sensor input1 of the alarm input.




**Note:**

You can set the alarm input function at **Alarm Input** page. (Please go "**Setting → Advance → Alarm Input → Setting**"). For more details, you can check **Section 7.6**.

- **Effective period**: Set the period when the periodical sending is effective.
  - **Always**: The periodical sending is always effective.
  - **Schedule**: You can specify the period when the periodical sending is effective in the Schedule setting in the other section.

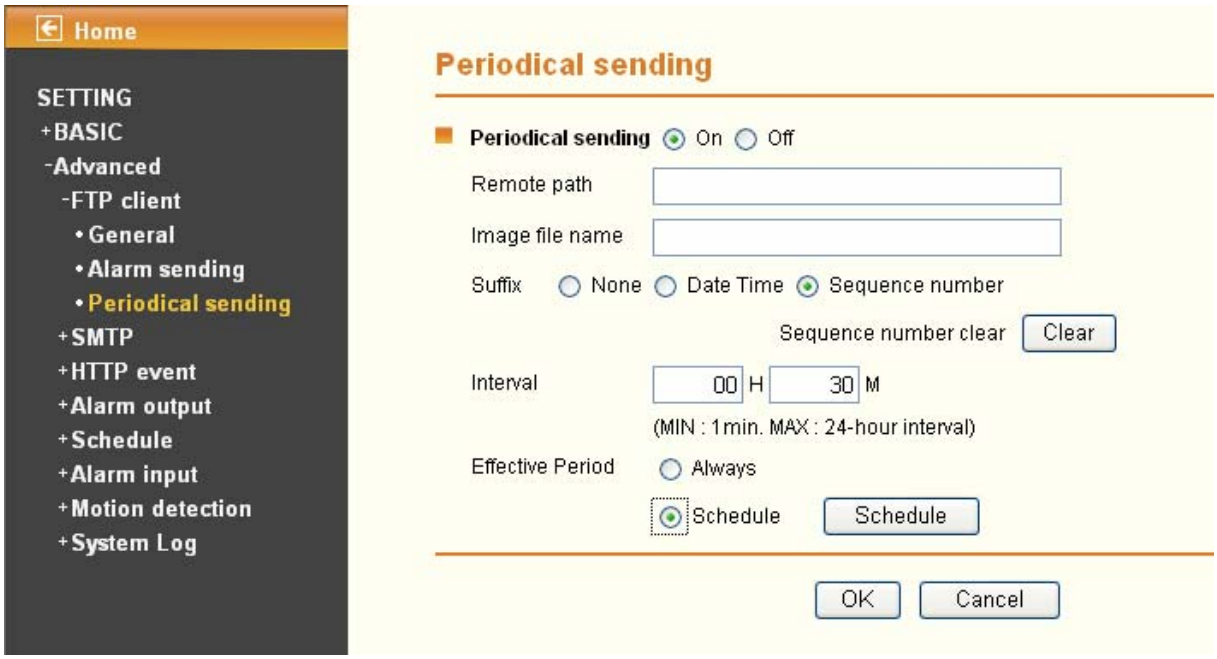



**Note:**

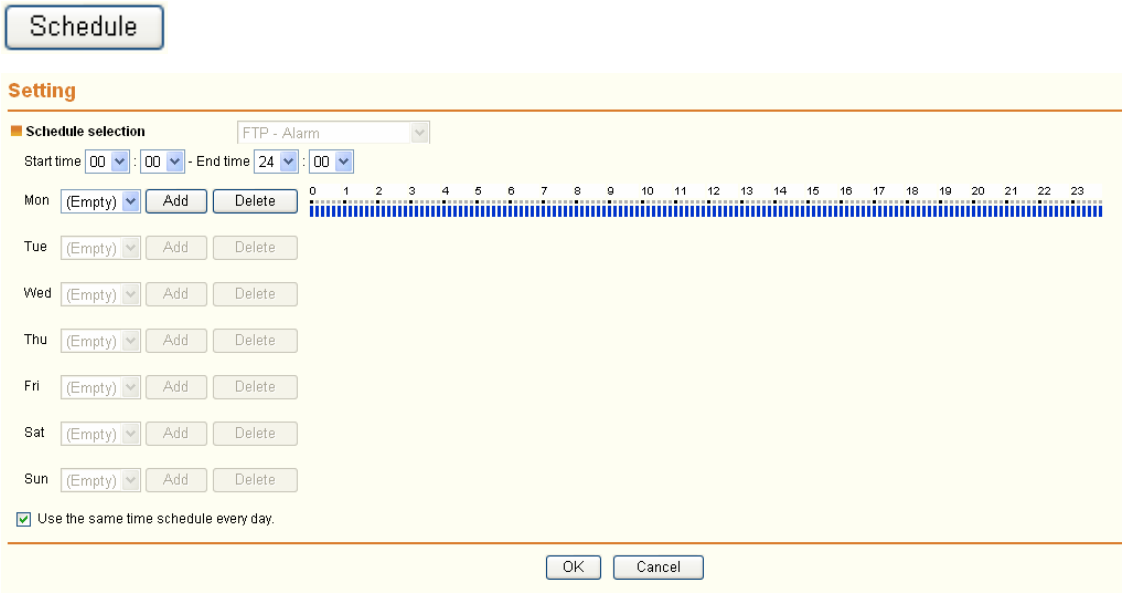
You can set schedule function on **Schedule page**. (Please go to "**Setting → Advance → Schedule → Setting**") For more details, you can check **Section 7.5**.

### 7.1.3 Periodical sending

You can set to send an image file to FTP server periodically by selecting **On** to send the image file to FTP server linked with setting period.




- **Image file name**: Type the file name of the image sent by SMTP up to 10 alphanumeric characters, - (hyphen) and _ (under score).
- **Suffix**: Select a suffix to be added to the file name sent by SMTP.
  - **None**: The name of the sent file will be the Image file name.
  - **Date Time**: The date time suffix is added to the Image file name. The date time suffix consists of lower two-digits of year (2 digits), month (2 digits), date (2 digits), hour (2 digits), minute (2 digits) and second (2 digits), and consecutive number (2 digits), thus 14-digit number is added to the file name.
  - **Sequence number**: A consecutive number is added to the Image file name.
  - **Sequence number clear**: Click **Clear** and the suffix of the sequence number returns to 1.
- **Interval**: Set the periodical sending is effective interval. Min value is 1 min and Max value is 24 hour.
- **Effective period**: Set the period when the periodical sending is effective.
  - **Always**: The periodical sending is always effective.
  - **Schedule**: You can specify the period when the periodical sending is effective in the schedule setting in the other section.

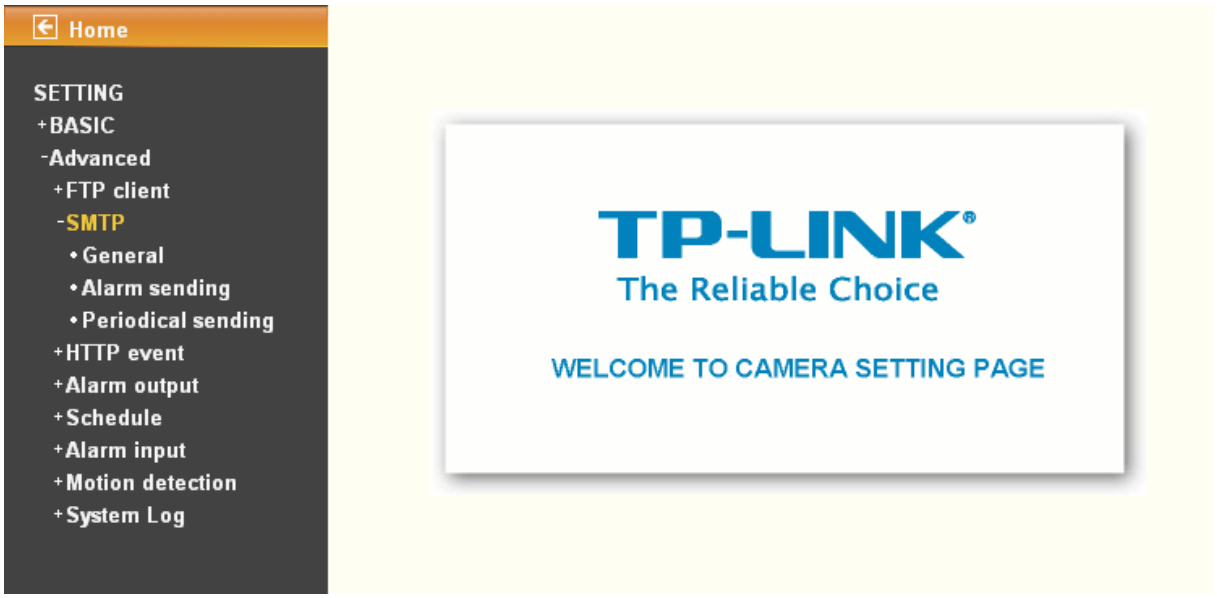



☞ **Note:**

You can set schedule function on **Schedule page**. (Please go to "**Setting** → **Advance** → **Schedule** → **Setting**") For more details, you can check **Section 7.5**.

## 7.2 SMTP

Set the SMTP menu when you want to send an image via e-mail. By using Mail (SMTP) function, you can send a mail with attached image and video which has been shot linked with the built-in motion detection function. The image file can also be sent periodically. E-Mail (SMTP) setting menu is composed of three items, **General**, **Alarm sending** and **Periodical sending**.

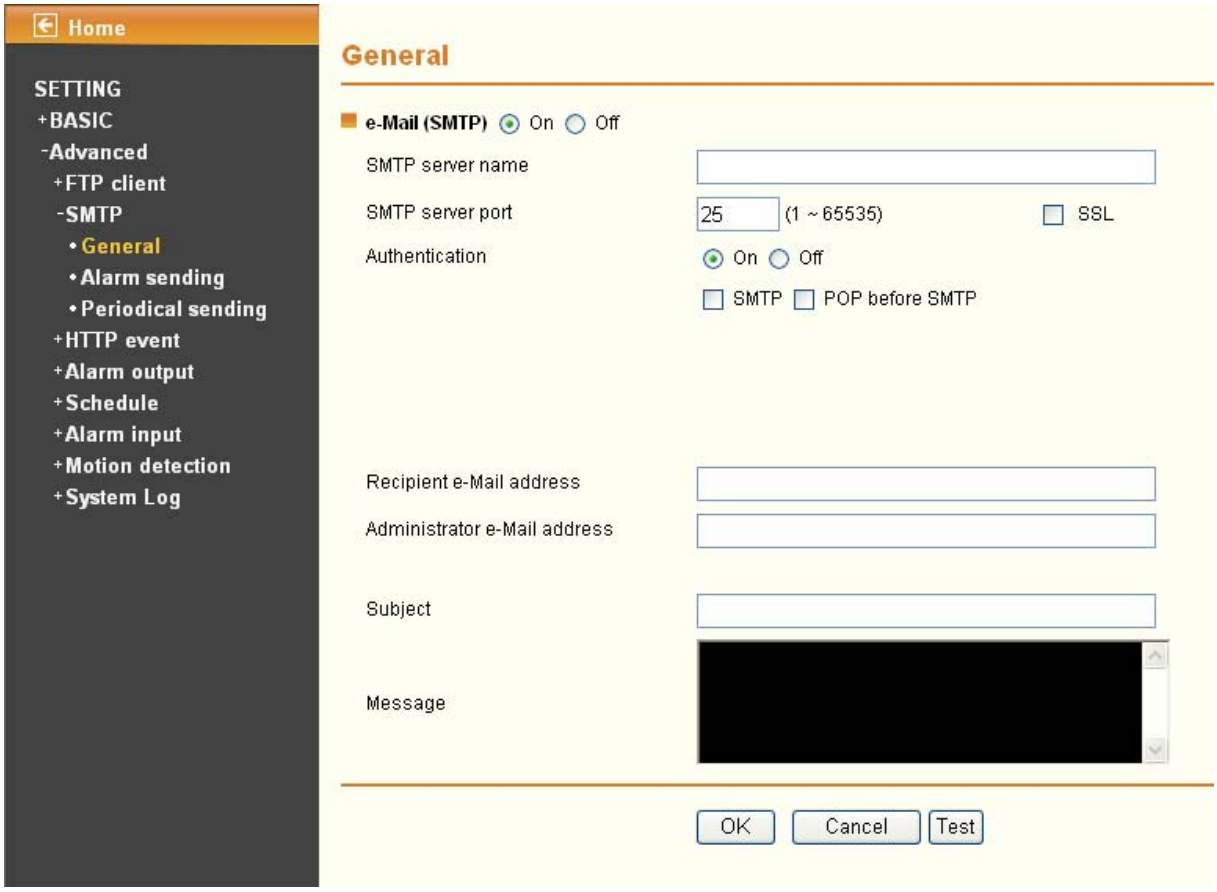



### 7.2.1 General

Select **On** when you use the SMTP function. The common setting options are displayed below. Select **Off** if you do not wish to use the e-Mail (SMTP) function.

☞ **Note:**

The Setting of **General** will be the same as the setting of IP Notification (Please check "**SETTING → BASIC → Network → IP Notification**").

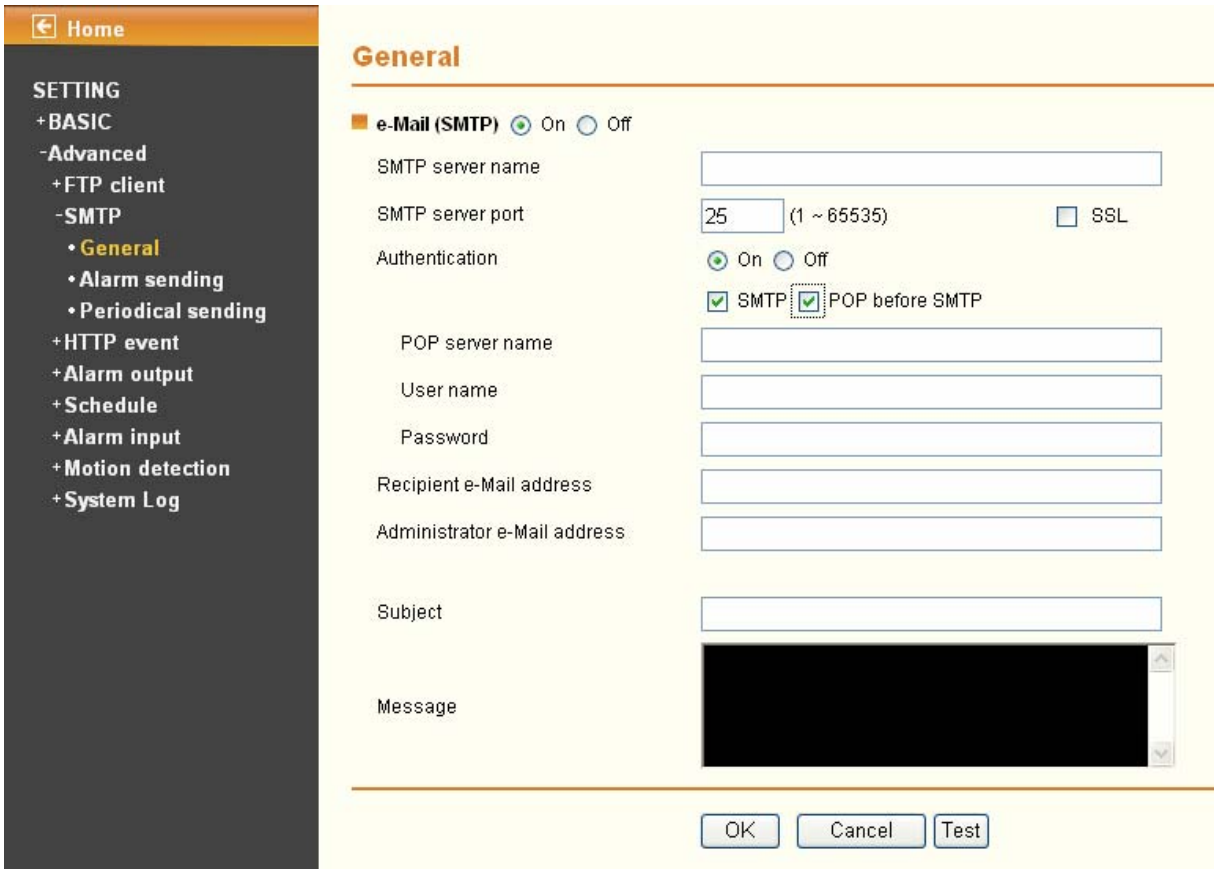



- **SMTP server name**: Type the SMTP server name up to 64 characters, or the IP address of the SMTP server.
- **SMTP Server Port**: You can set port number from 1~65535 according to your mail server. The default value is 25.
- **Security setting**: Check SSL box if the mail server you use has security restriction.

**☞ Note:**

If you use g-mail as your mail server, you should set 587 as your port number and check SSL box.

- **Authentication**: Select the authentication required when you send an email.
  - Off: Select it if no authentication is necessary when an email is sent.
  - On: When authentication is necessary an e-mail is sent, select one of the authentication methods from the followings.




- **SMTP**: Select it if SMTP authentication is necessary when an e-mail is sent.
- **POP before SMTP**: Select if POP before SMTP authentication is necessary when an e-mail is sent.

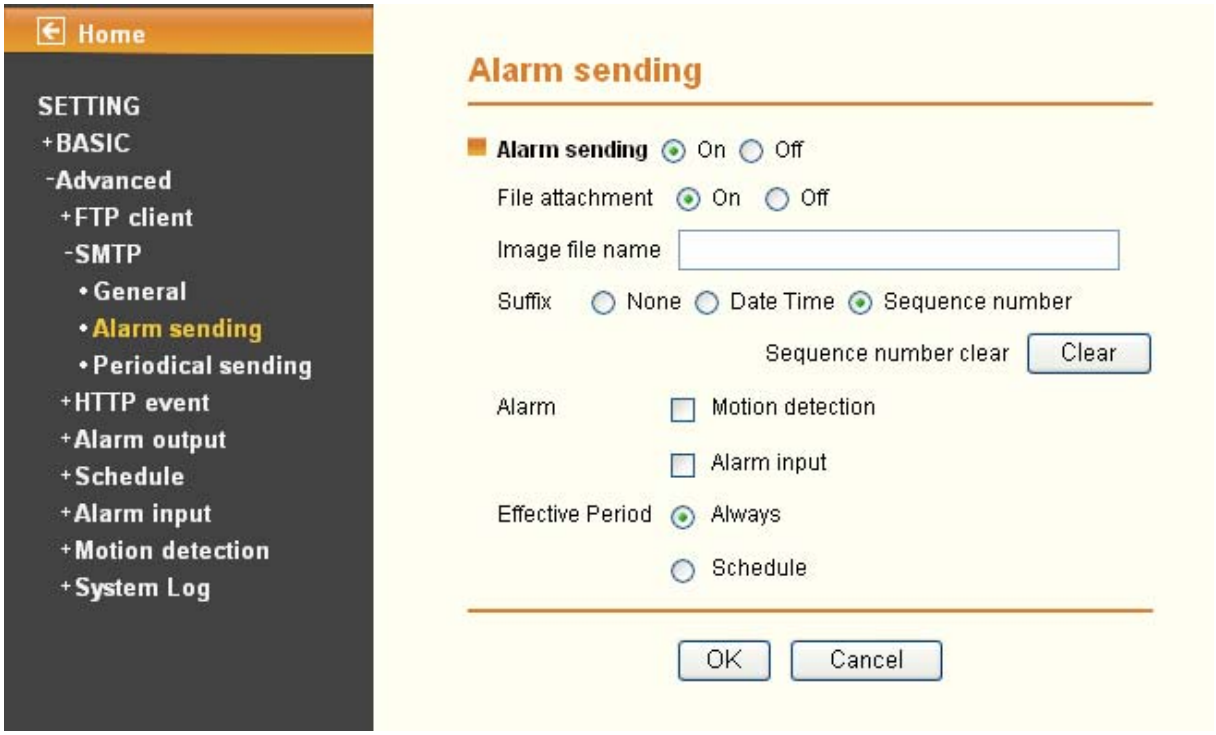
  ☞ **Note:**

  When you set to On, be sure to select either or both SMTP or / and POP before SMTP.

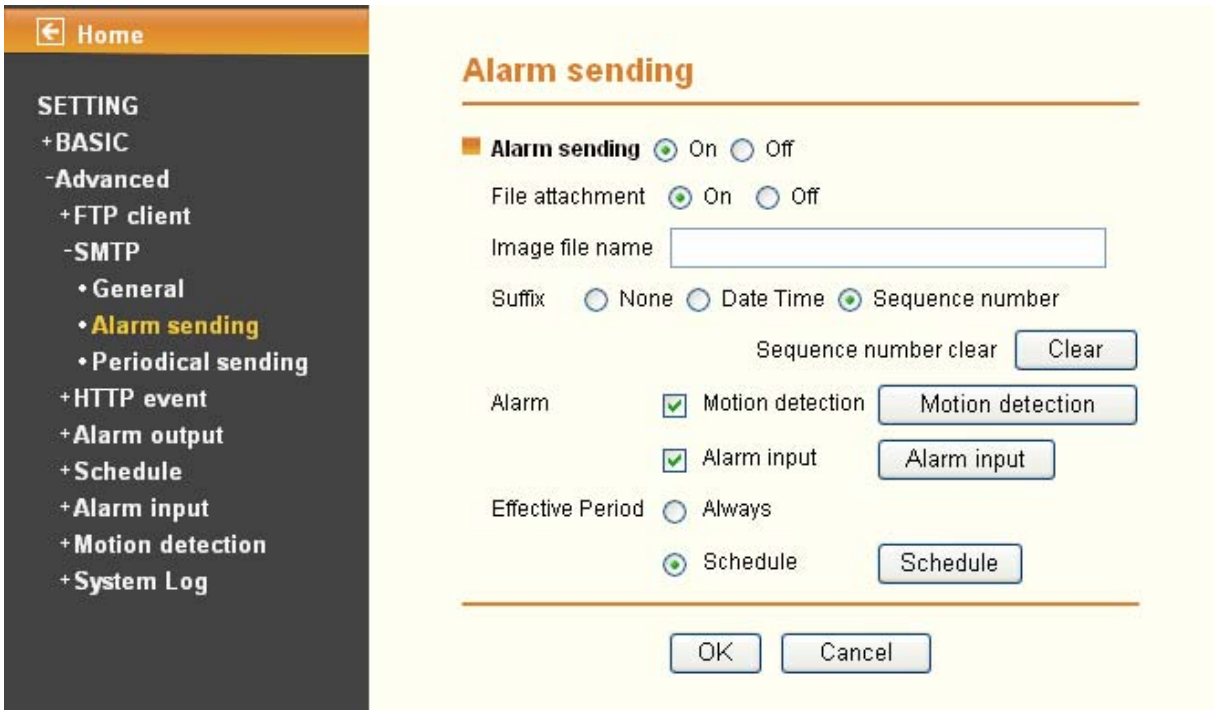
  - **POP server name**: When the **POP before SMTP** is selected in Authentication, type the POP (receiving mail) server name up to 64 characters, or type the IP address of the POP server. This setting is necessary when the SMTP server which sends e-mails performs authentication using the POP user account.
  - **User name, Password**: Type the user name and Password of the user who has the mail account. This setting is necessary when the SMTP server which sends e-mails performs authentication.
- **Recipient e-mail address**: Type the recipient e-Mail address up to 64 characters. You can specify up to three recipient E-mail addresses.
- **Administrator e-mail address**: Type the Administrator e-Mail address up to 64 characters. This address is used for reply mail and sending system messages from the SMTP server.
- **Subject**: Type the subject/title of the e-Mail up to 64 characters. With respect to mail which is sent according to the alarm detection when Alarm sending of the alarm tab is set to On, the characters standing for the sensor type added to the subject.
- **Message**: Type the text of the E-mail up to 384 characters. (A line break is equivalent to 2 characters.)

### 7.2.2 Alarm sending

Set to send the mail with connection to the alarm detection by the external sensor input or by the built-in motion detection function. Select **On** to send the image and file to SMTP server linked with the alarm detection.

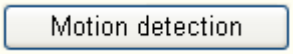



- **Alarm sending**: Select **On** to set to send mail with connection to the alarm detection.
- **File attachment**: Set whether an image file is attached to the mail sent or not. When **On** is selected, the image file made by the settings below is attached. When **Off** is selected, only the message is sent.
- **Image file name**: Type the file name you want to assign to the image to attach a mail. You can use up to 10 alphanumeric, - (hyphen) and _ (underscore) for naming.
- **Suffix**: Select a suffix to add to the file name
  - **Date Time**: The date time suffix is added to the Image file name. The date/time suffix consists of lower two-digits of year (2 digits), month (2 digits), date (2 digits), hour (2 digits), minute (2 digits), second (2 digits), and consecutive number (2 digits), thus 14-digit number is added to the file name.
  - **Sequence number**: A consecutive number of 10 digits between 0000000001 and 4294967295 and two fixed digits 00 is added to the Image file name.
  - **Sequence number clear**: Click **Clear** and the suffix of the sequence number returns to 1.




➢ **Alarm**

- **Motion Detection**: Click it for using **Motion Detection** function as a sensor. You can set motion detection function on the motion detection page.





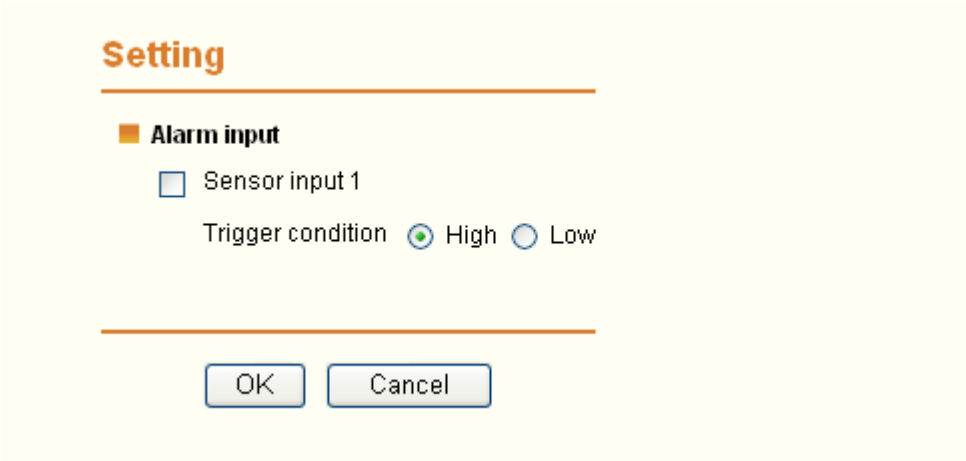

☞ **Note:**

1) You can set motion detection on **motion detection page** (Please go to "**Setting** → **Advance** →**Motion detection** → **Setting**"). For more details, you can check **Section 7.7**.

2) **Motion Detection** works only when the MPEG4 function is On and the Cropping is set to Off.

- **Alarm input**: Select the connected alarm. **Sensor input1**: The external sensor which is connected to sensor input1 of the alarm input.



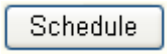


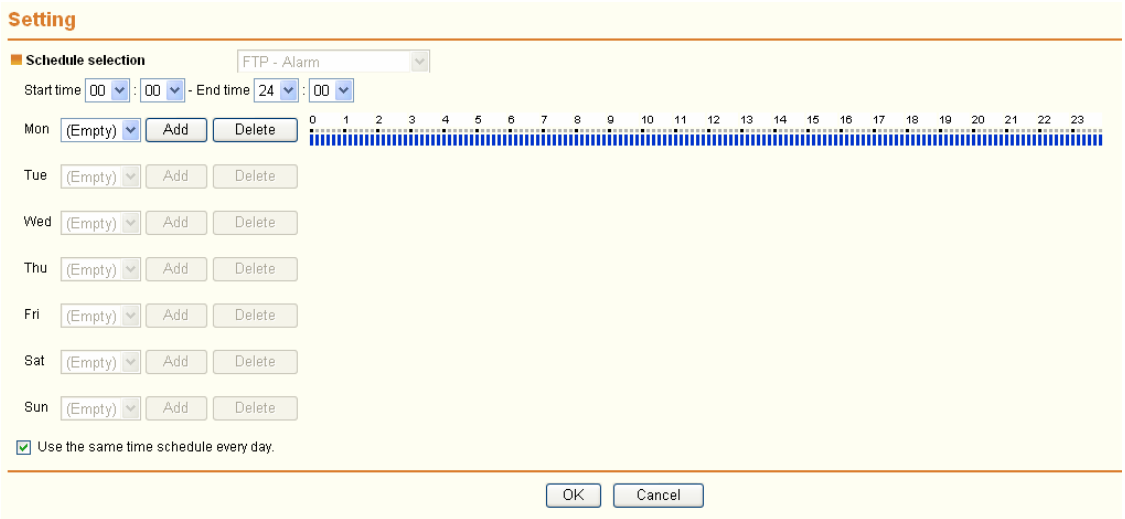

**Note:**

You can set the alarm input function at alarm input page (Please go "**Setting** → **Advance** → **Alarm input** → **Setting**"). For more details, you can check Section 7.6.

➢ **Effective period**: Set the period when the periodical sending is effective.

- **Always**: The periodical sending is always effective.
- **Schedule**: You can specify the period when the periodical sending is effective in the Schedule setting in the other section.



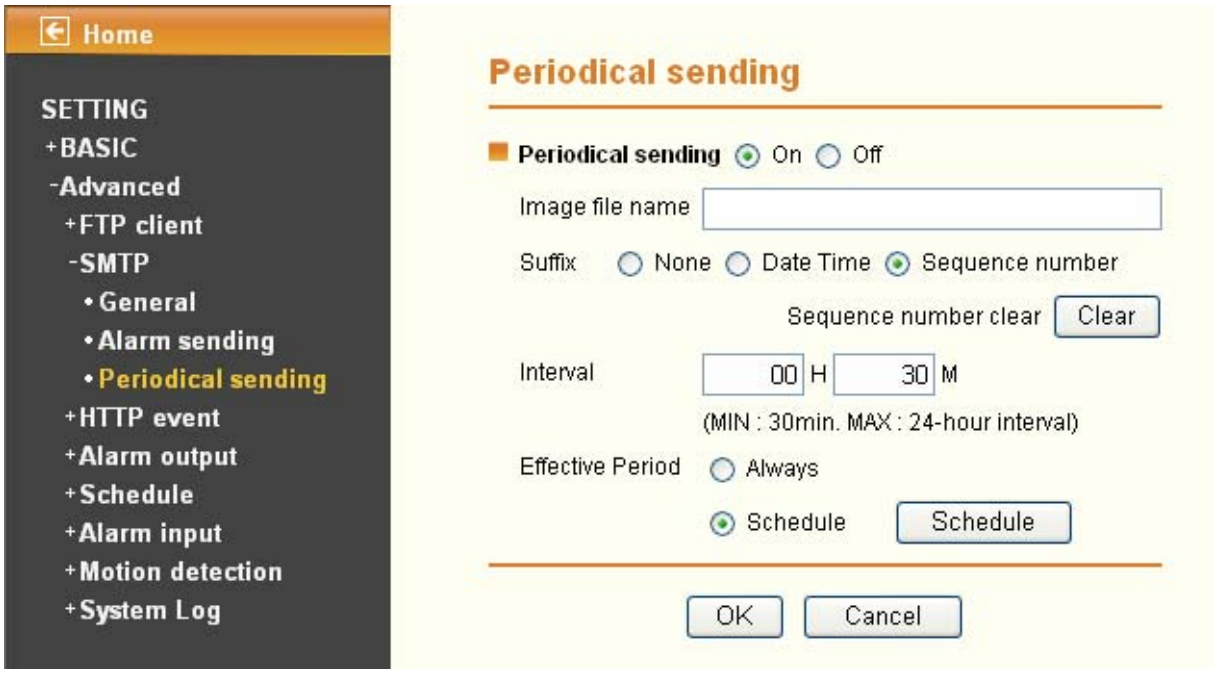




**Note:**

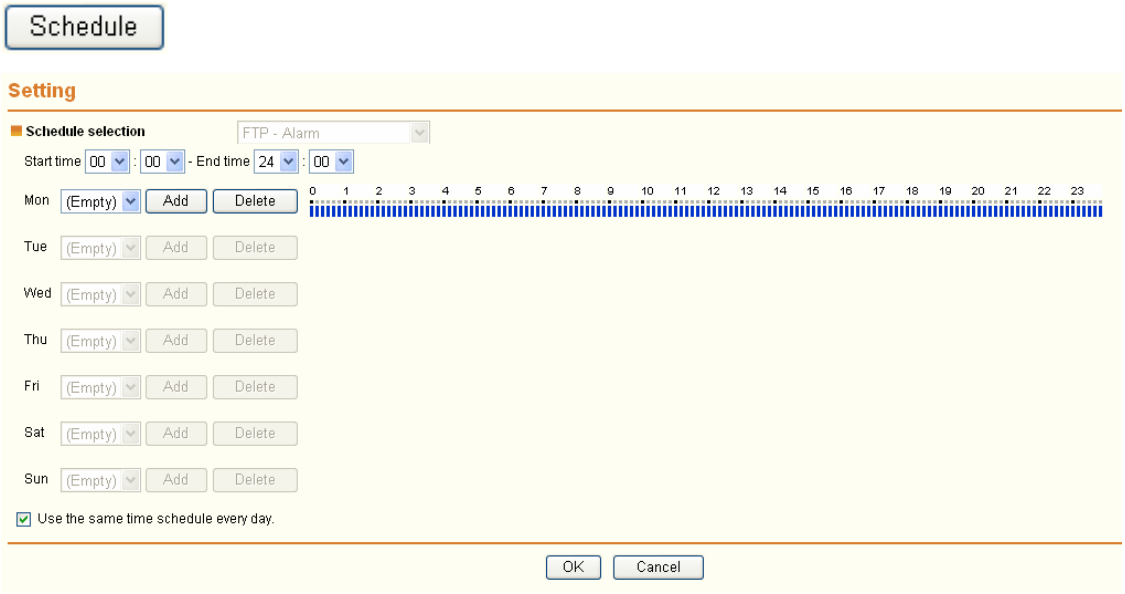
You can set schedule function on **Schedule page**. (Please go to "**Setting** → **Advance** → **Schedule** → **Setting**") For more details, you can check **Section 7.5**.

### 7.2.3 Periodical sending

You can set to send an image file by SMTP server periodically by selecting **On** to send the image file by SMTP server linked with setting period.




- **Image file name**: Type the file name of the image sent by SMTP up to 10 alphanumeric characters, - (hyphen) and _ (under score).
- **Suffix**: Select a suffix to be added to the file name sent by SMTP.
  - **None**: The name of the sent file will be the Image file name.
  - **Date Time**: The date & time suffix is added to the Image file name. The date & time suffix consists of lower two-digits of year (2 digits), month (2 digits), date (2 digits), hour (2 digits), minute (2 digits) and second (2 digits), and consecutive number (2 digits), thus 14-digit number is added to the file name.
  - **Sequence number**: A consecutive number is added to the Image file name.
  - **Sequence number clear**: Click **Clear** and the suffix of the sequence number returns to 1.
- **Interval**: Set the periodical sending is effective interval. Minimum value is 30 min and Maximal value is 24 hour.
- **Effective period**: Set the period when the periodical sending is effective.
  - **Always**: The periodical sending is always effective.
  - **Schedule**: You can specify the period when the periodical sending is effective in the schedule setting in the other section. Please check "**SETTING → BASIC → Advance → Schedule → Setting**".

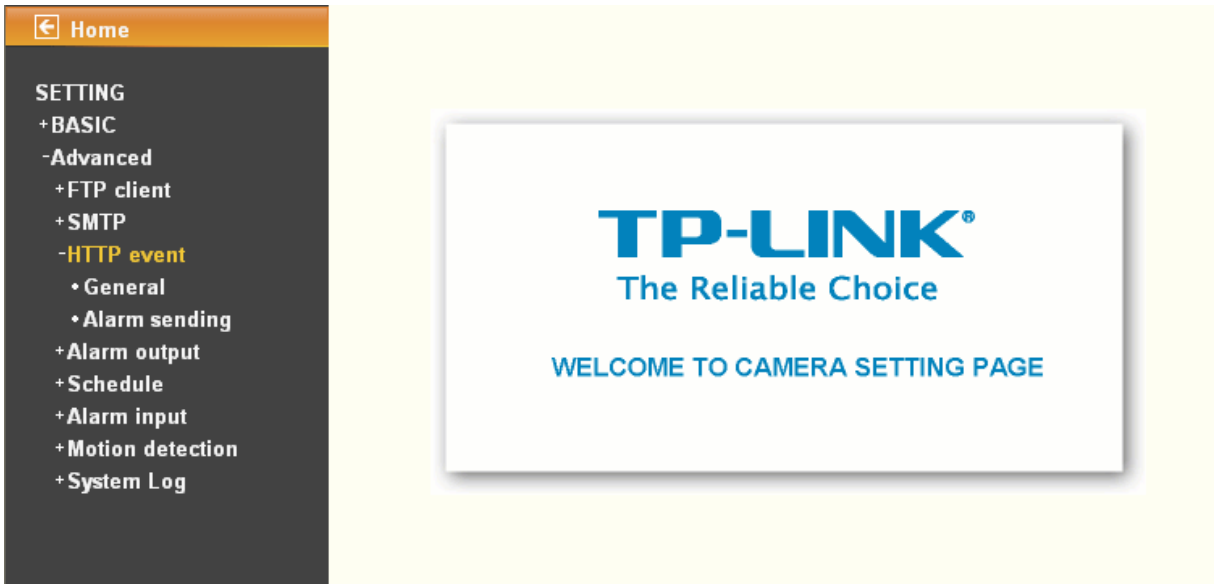



**☞ Note:**

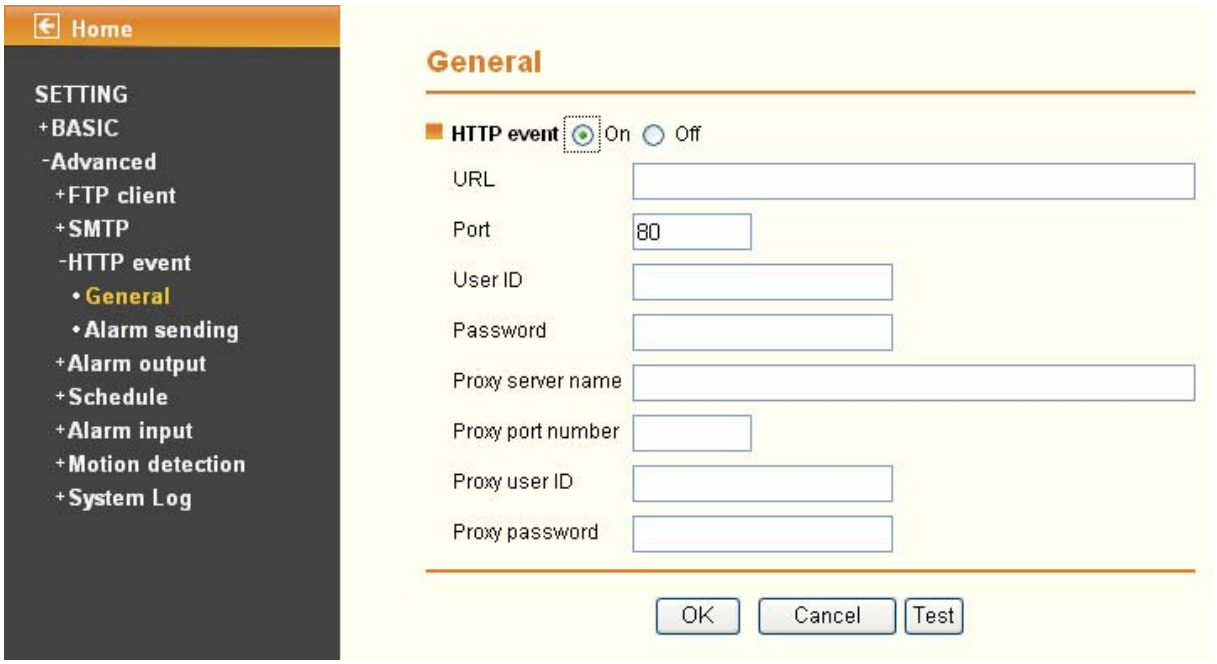
You can set schedule function on **Schedule page** (Please go to "**Setting → Advance → Schedule → Setting**"). For more details, you can check **Section 7.5**.

## 7.3 HTTP event

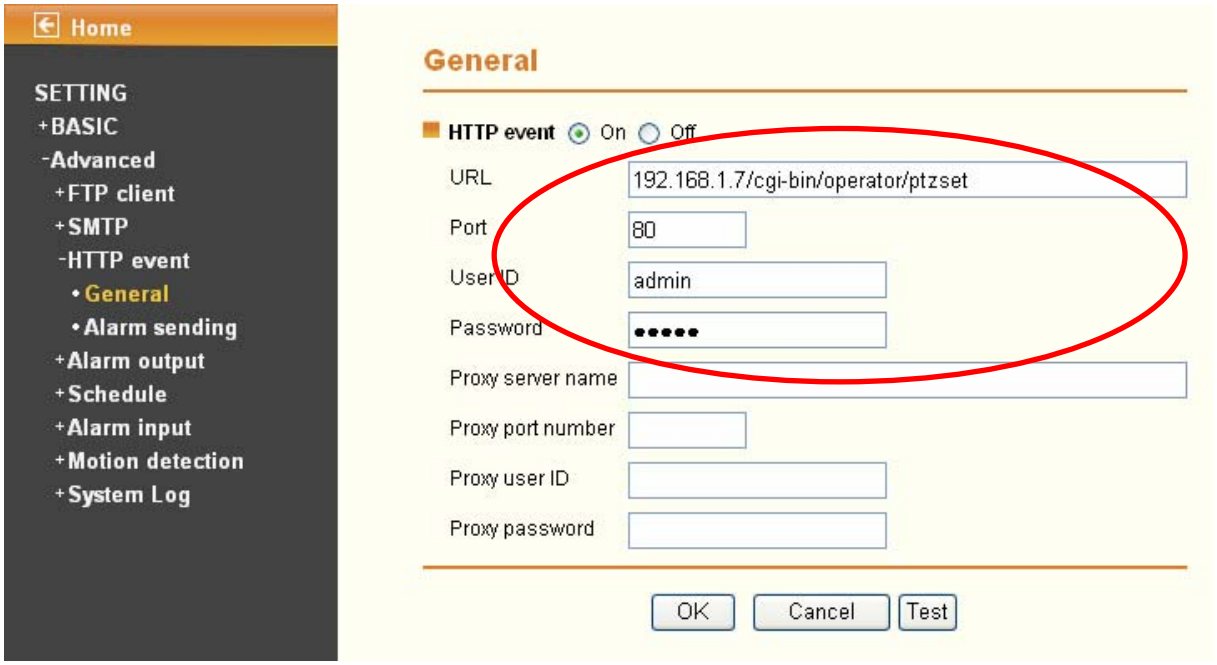
Use this menu to set up for capturing and sending images to an HTTP server. By using HTTP client function, you can send the image file and audio file which has been shot and recorded linked with the built-in motion detection function to HTTP server. HTTP client setting menu is composed of two items, **General** and **Alarm sending**.



### 7.3.1 General




➢ **HTTP event**: Set up the HTTP server URL, port, User ID, Password, and Proxy Server settings.



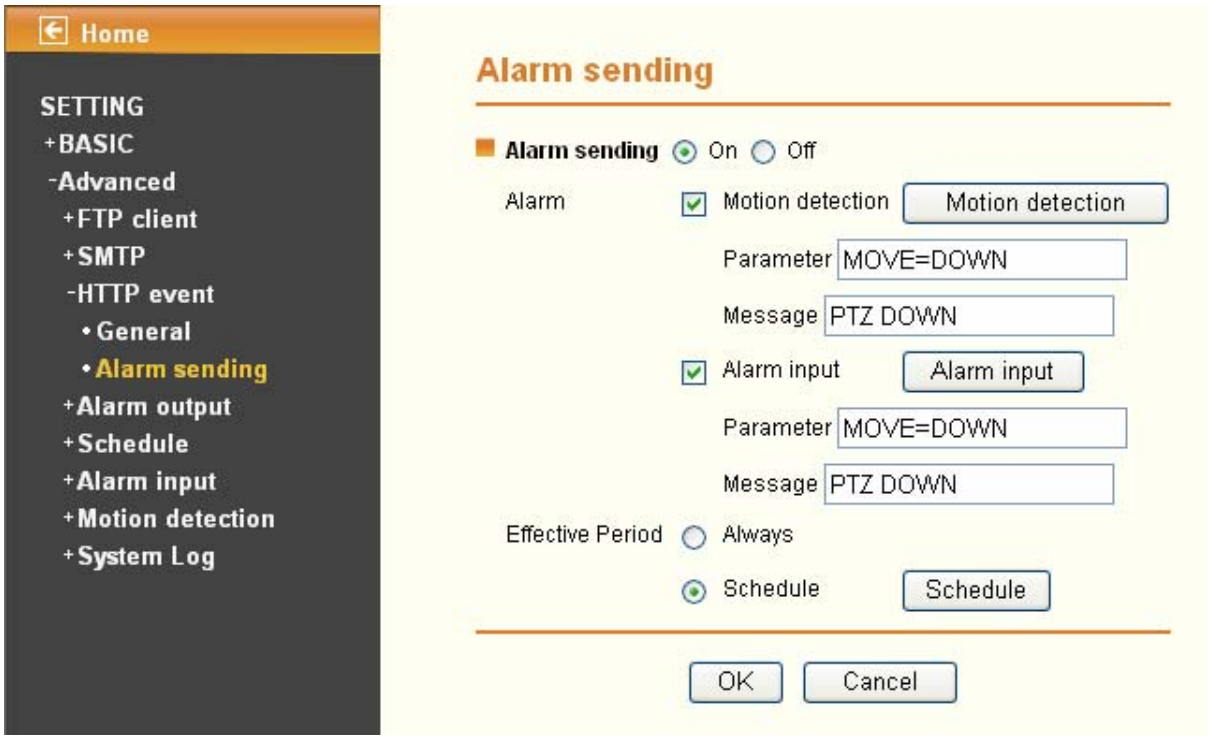

For example: URL: 192.168.1.7/cgi-bin/operator/ptzset

☞ **Note:**

The setting of URL should be the same as CGI.

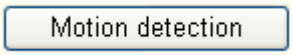
### 7.3.2 Alarm sending

Set to send the mail with connection to the alarm detection by the built-in motion detection function. Select **On** to send the image and audio file to HTTP server linked with the alarm detection.




**Alarm sending**: Select **On** to set to send command with connection to the alarm detection.

- **Alarm**
  - **Motion detection**: Click it for using Motion Detection function as a sensor. You can set motion detection function on the motion detection function page.
    - ✓ **Parameter**: the parameter of CGI (defined in **Setting** → **Advance** → **HTTP event** → **General** → **URL**) is from your target device. For example, move=down.
    - ✓ **Message**: message will show up in the form of Message = PTZ down. If your target device didn't support the parameter of message, you can't see the message. So you can just take the message as a note. For example: PTZ down.



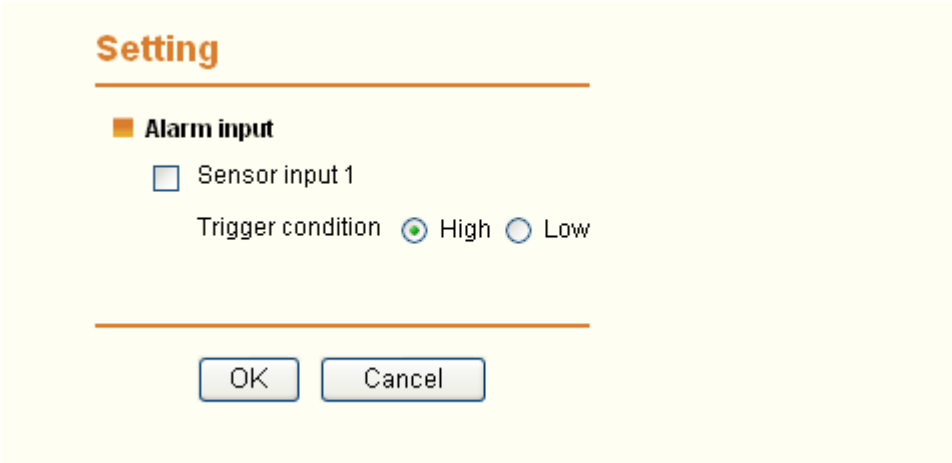



☞ **Note:**

1. You can set motion detection on **motion detection page** (Please go to "**Setting** → **Advance** →**Motion detection** → **Setting**"). For more details, you can check **Section 7.7**.
2. **Motion Detection** works only when the MPEG4 function is On and the Cropping is set to Off.

- **Alarm input**: Select the connected alarm. **Sensor input1**: The external sensor which is connected to sensor input1 of the alarm input.
  - ✓ **Parameter:** the parameter of CGI (defined in URL of HTTP→General) is from your target device. For example, move=down.
  - ✓ **Message:** message will show up in the form of Message = PTZ down. If your target device didn't support the parameter of message, you can't see the message. So you can just take the message as a note. For example: PTZ down.

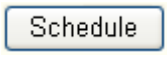


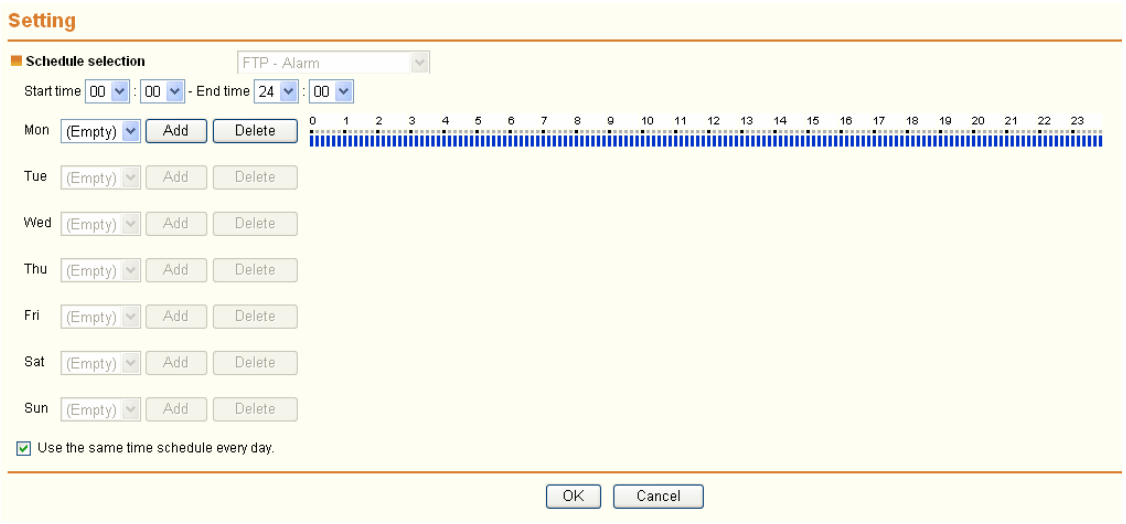



**Note:**

You can set the alarm input function at alarm input page (Please go "**Setting → Advance → Alarm input → Setting**"). For more details, you can check Section 8.6.

- **Effective period**: Set the period when the periodical sending is effective.
  - **Always**: The periodical sending is always effective.
  - **Schedule**: You can specify the period when the periodical sending is effective in the schedule setting in the other section.



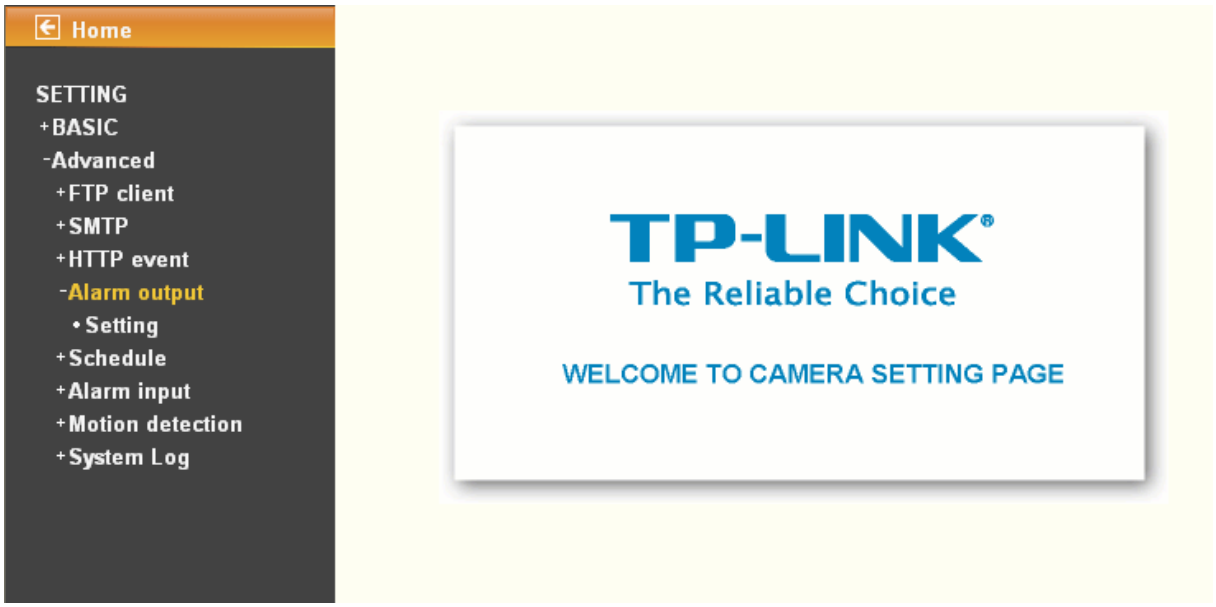




**Note:**

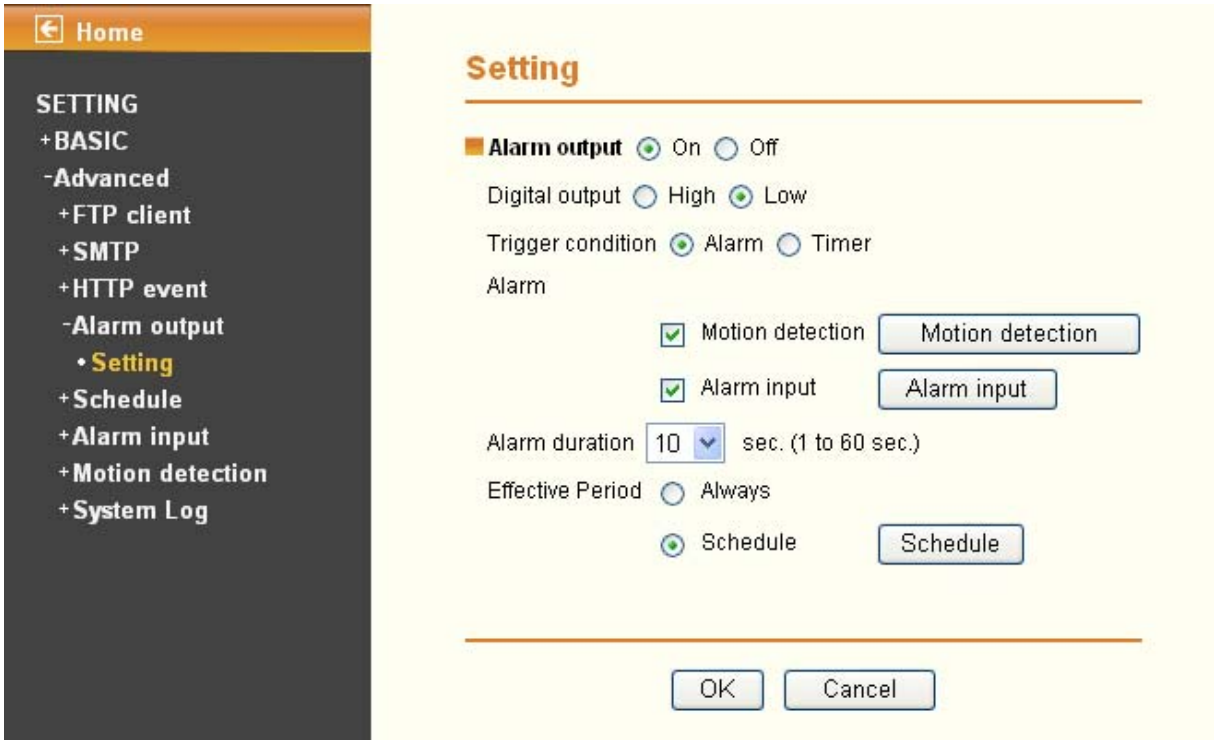
You can set schedule function on **Schedule page** (Please go to "**Setting → Advance → Schedule → Setting**"). For more details, you can check **Section 7.5**.

## 7.4 Alarm output

When you click **Alarm output** on the Advance mode menu, the Alarm output setting menu appears. You can set in this menu to control the alarm out of I / O port on the rear of the device linked to the alarm detection and the timer.




### 7.4.1 Setting




**Alarm output**: To activate the Alarm output function, select **On**. When you do not use the Alarm output function, select **Off**.

- **Digital output**: Select High signal output and Low signal output as your alarm.
- **Trigger condition**: Select the mode of the Alarm output function. You can choose "**Alarm"** or **"Timer"**.
- **Alarm:** Controls alarm output by synchronizing with an external sensor input or the built-in activity detection function.
  - **Motion Detection**: Click it on for using **Motion Detection** function as a sensor. You can set motion detection function at the motion detection function page.

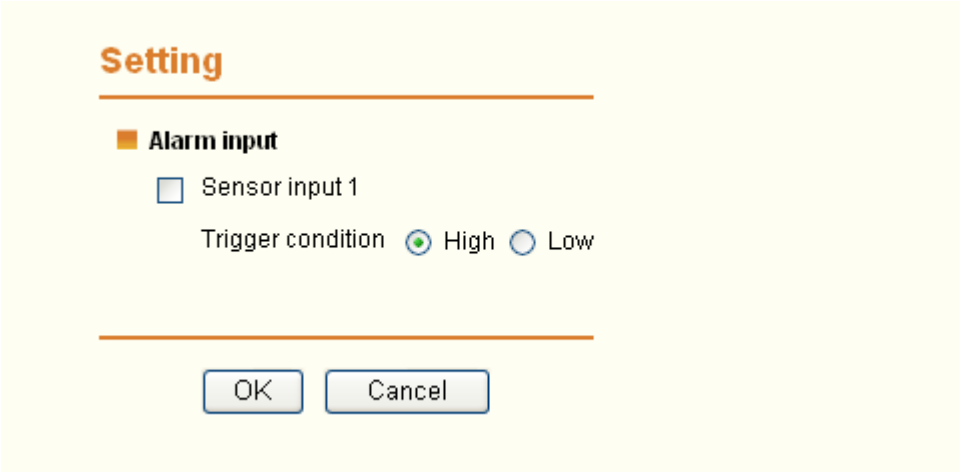



☞ **Note:**

1. You can set motion detection on **motion detection page** (Please go to "**Setting** → **Advance** →**Motion detection** → **Setting**"). For more details, you can check **Section 7.7**.
2. **Motion Detection** works only when the MPEG4 function is On and the Cropping is set to Off.

- **Alarm Input:** Select the connected alarm. **Sensor input1**: The external sensor which is connected to sensor input1 of the alarm input.

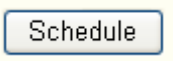


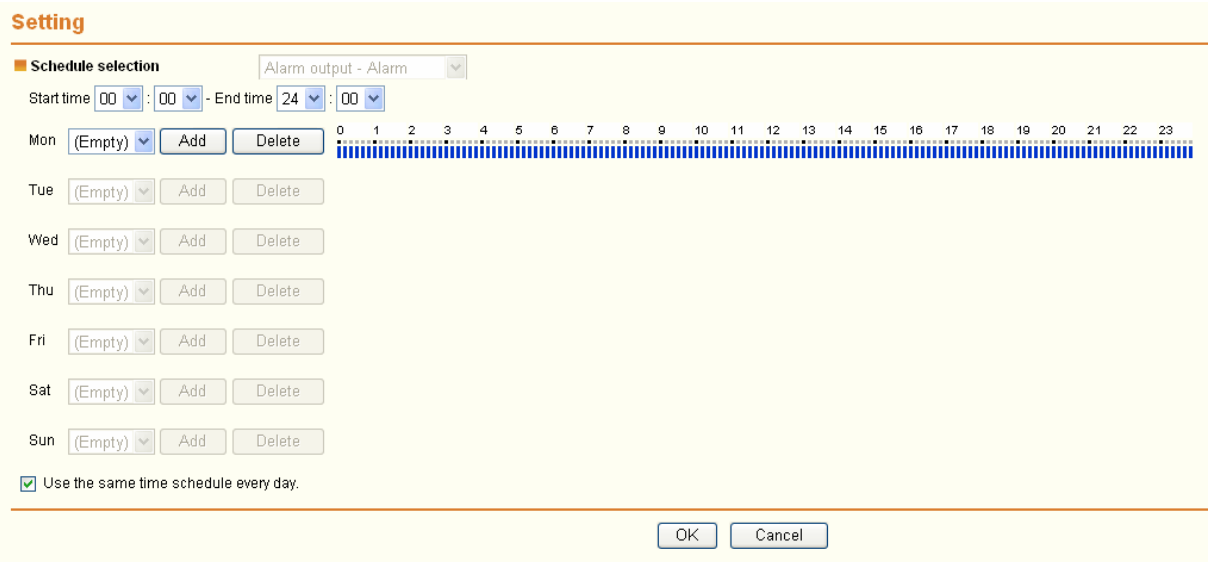



☞ **Note:**

You can set the alarm input function at **alarm input** page (Please go "**Setting** →**Advance** →**Alarm input** → **Setting**"). For more details, you can check Section 7.6.

- **Alarm duration**: There are up to 60 second options to choose for alarm duration interval.
- **Effective period**: Set the period when the periodical sending is effective.
  - **Always:** The periodical sending is always effective.
  - **Schedule**: You can specify the period when the periodical sending is effective in the Schedule setting in the other section.




☞ **Note:**

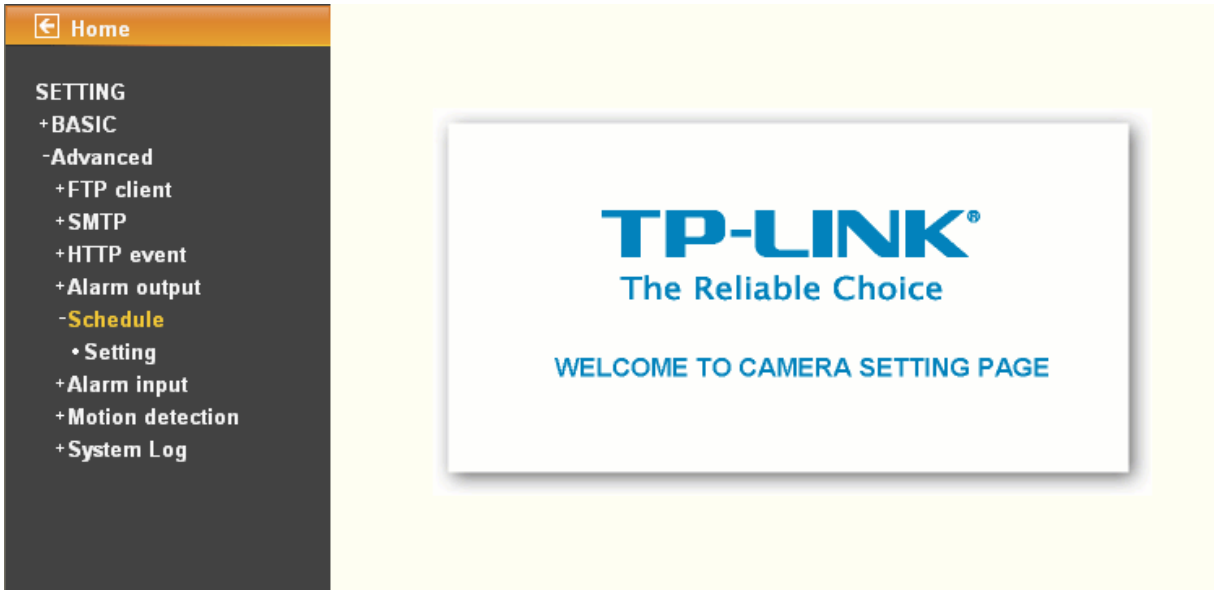
You can set schedule function at **schedule** page. (Please go "**Setting** → **Advance** → **Schedule** → **Setting**") For more details, you can check Section 7.5.

## 7.5 Schedule

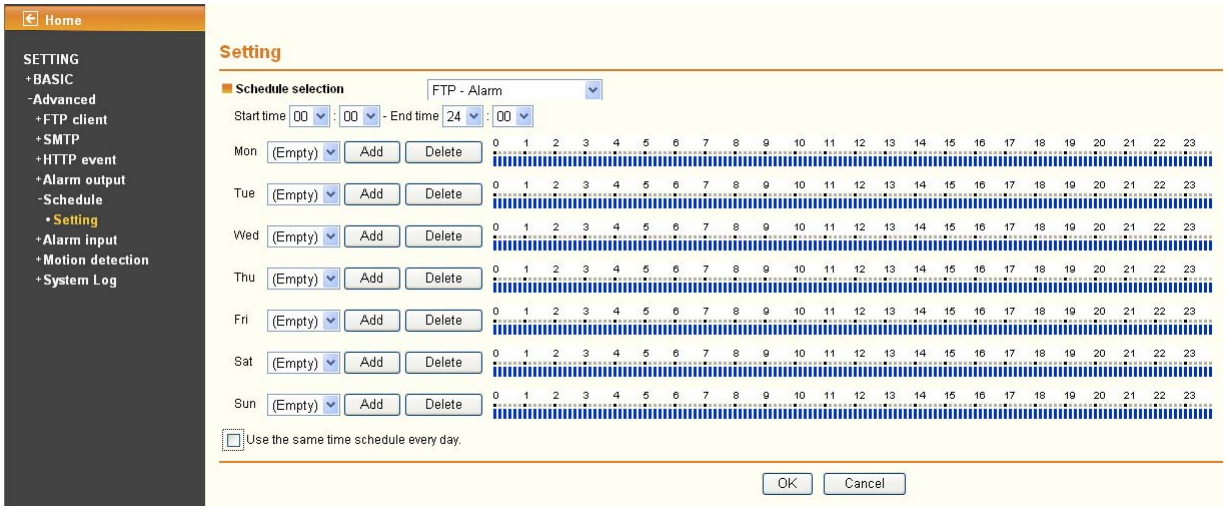
When you click **Schedule** on the **Advance** mode menu, the **Schedule setting** menu appears.

This is the same menu as the setting menu which is displayed when you click **Schedule** to set Effective period and **Schedule** in FTP client setting menu, e-Mail (SMTP) setting menu, HTTP Event setting menu and so on.

Example: When setting e-Mail (SMTP) (the alarm sending) in the **Schedule setting** menu.




## 7.5.1 Setting

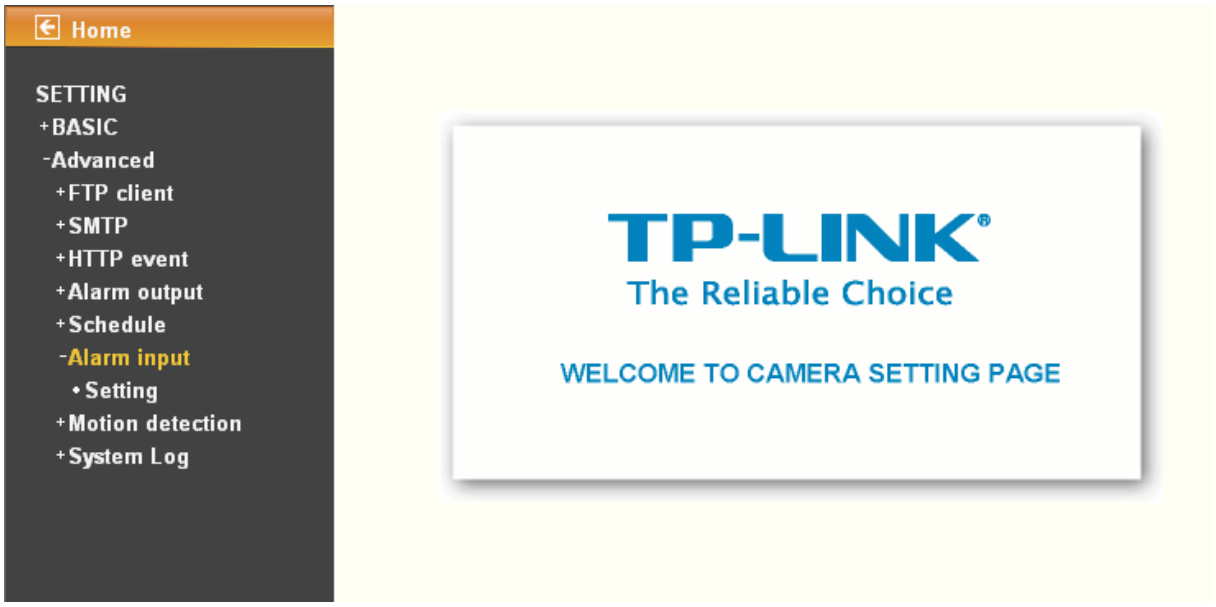



- **Schedule Selection**: Select the list box to specify the schedule you want to set.
  - FTP -Alarm
  - FTP - Periodical
  - e-Mail (SMTP) -Alarm
  - e-Mail (SMTP) -Periodical
  - HTTP event -Alarm
- **Mon (Monday) to Sun (Sunday)**: The time period on the right of the checked day is the effective period of the schedule.
- **Start time/End time:** Specify the Start time and the End time.
- **Use the same time schedule every day**: When this is checked, the Start time and End time

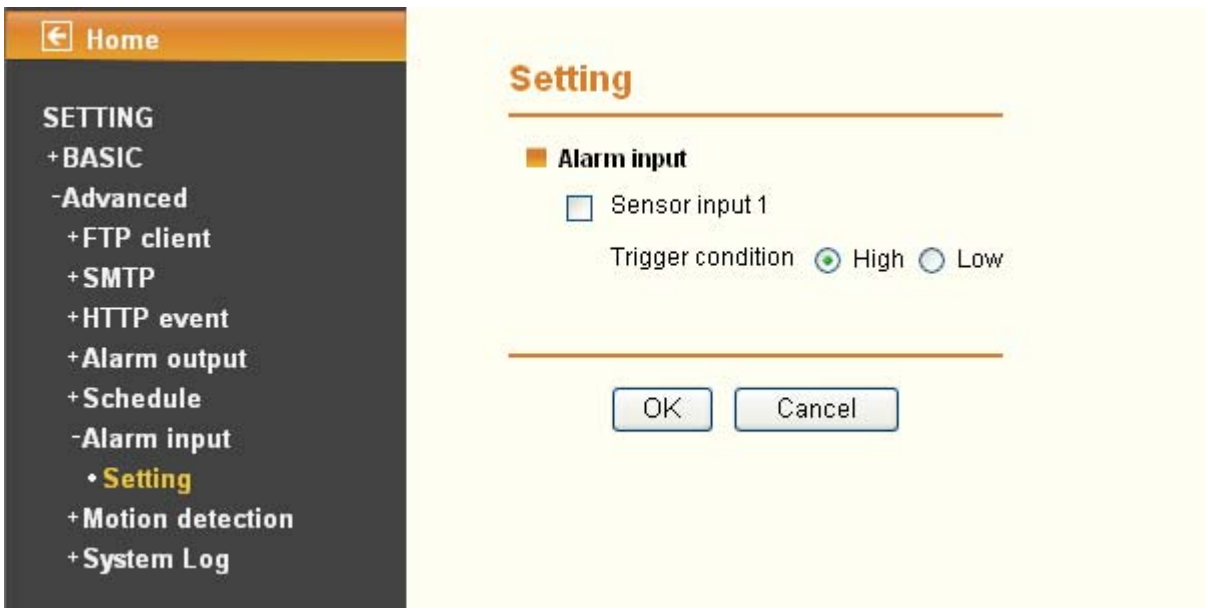
set to Mon (Monday) are applied to all days. In this case, the Start time and End time of the other days than Mon (Monday) cannot be input.

## 7.6 Alarm input

When you click **Alarm Input** on the Advance mode menu, the Alarm input setting menu appears. You can set in this menu to control the external alarm input of I / O port on the rear of the device linked to **FTP**, **SMTP**, and **HTTP** sending function.




### 7.6.1 Setting

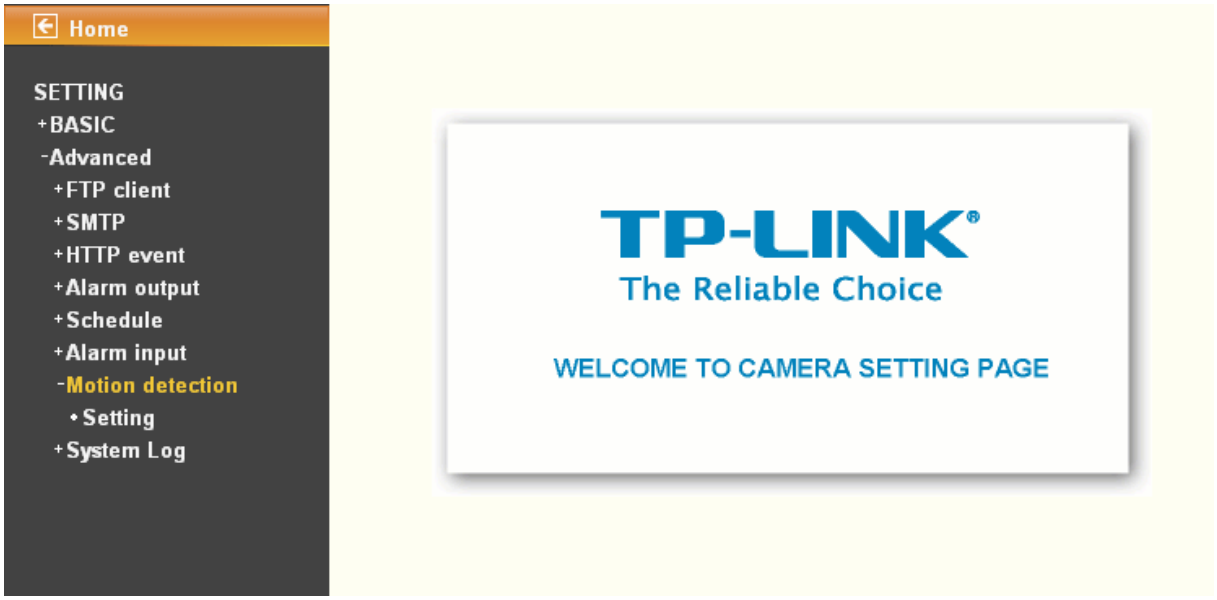



➢ **Sensor input 1**: Click it on for using external sensor which is connected to sensor input1 of the camera I / O port.

- **Trigger condition**: Select High signal output and Low signal output as your alarm.
- **Camera move**: Pull down the window to select the camera preset position.

## 7.7 Motion detection

There are three Motion Detection functions as sensors to set for different detecting zones. Each one has Threshold and Sensitivity inputs which you can adjust to specific zone sequentially. Motion Detection function can support to FTP, SMTP and Alarm output for capturing and sending images or starting alarm output.



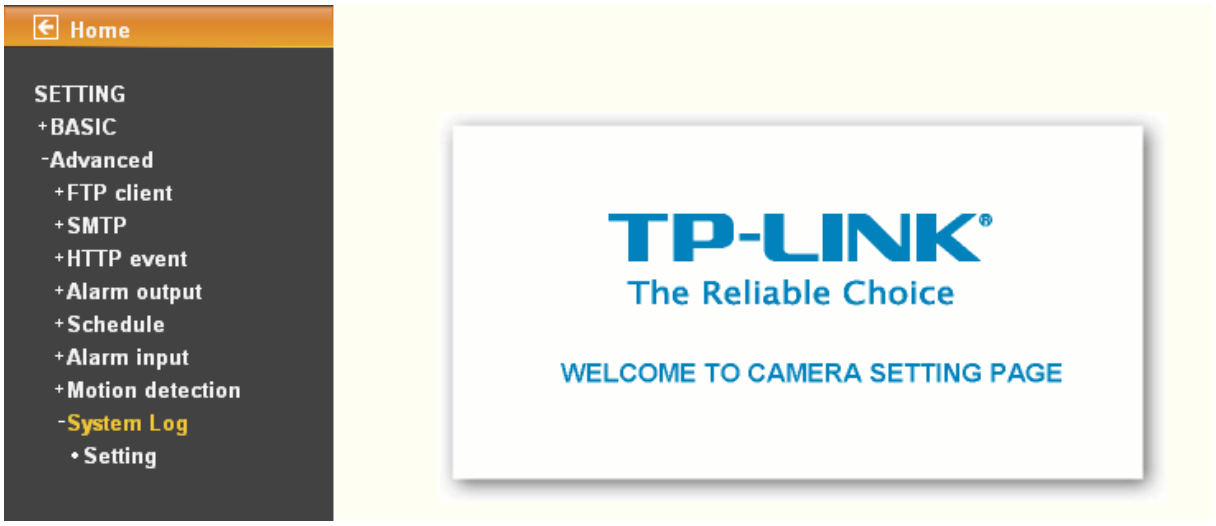
### 7.7.1 Setting



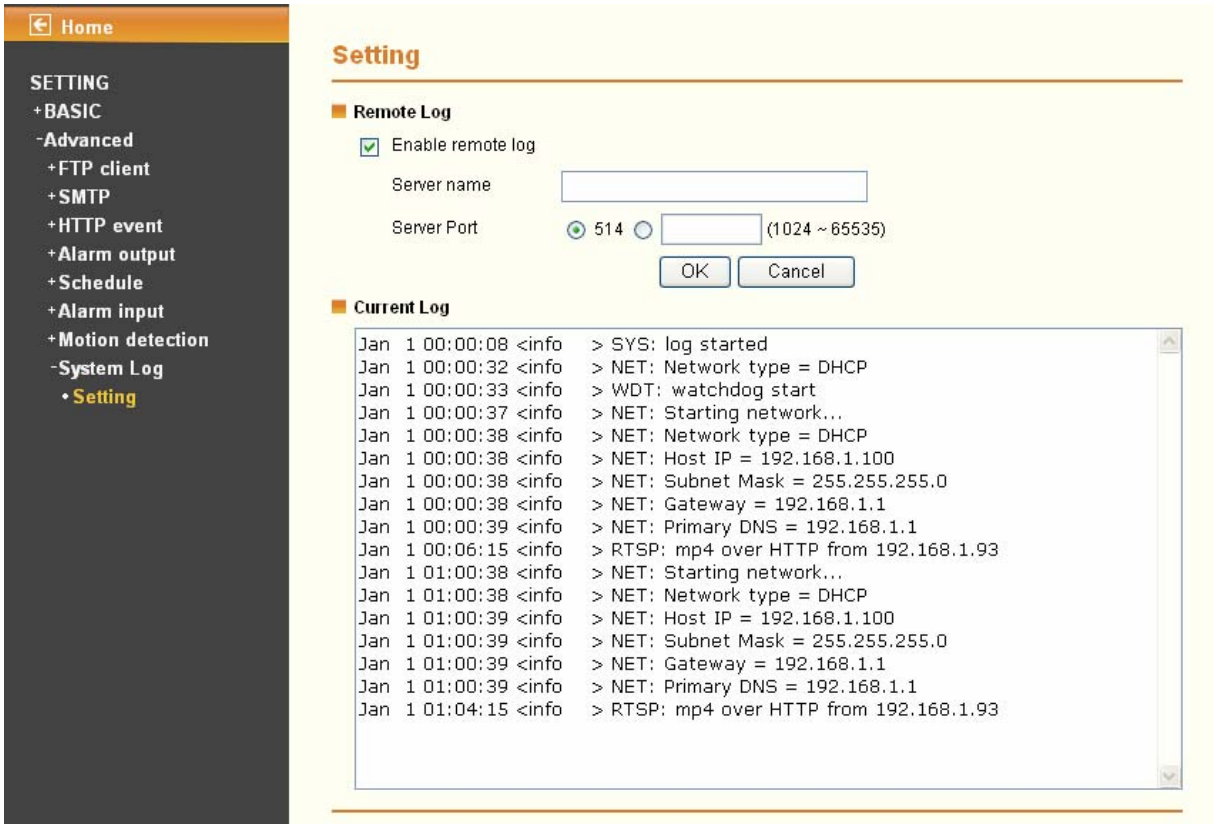

- **Threshold**: It means the extent which the alarm will be triggered.
- **Sensitivity**: It means that how often the sensor will scan the image. The higher sensitivity it is and the more frequently it scans.
  - **Motion Detection 1**: Click it for using **Motion Detection 1** function as a sensor. You can adjust and move the detecting zone by using mouse.
  - **Motion Detection 2**: Click it for using **Motion Detection 2** function as a sensor. You can adjust and move the detecting zone by using mouse.
  - **Motion Detection 3**: Click it for using **Motion Detection 3** function as a sensor. You can adjust and move the detecting zone by using mouse.

## 7.8 System Log

The System Log function allows users to review any changes and events happened. The system begins logging automatically after started.




### 7.8.1 Setting




➢ **Enable remote log**: Enables user to send the log data to a specified log server.

**Note:**

There is a function called Watchdog which can automatically detect errors and restart the IP camera while mpeg, mjepg, 3gpp, or web cannot work. It will take about 5 minutes from detection to reboot, and it will show up with “connecting” on mainpage during this 5 minutes. If the Watchdog function detects errors, “*** ffmpeg”, “*** mjpeg”, “*** gsm” or “*** boa” will be shown in system log. In this case, please send the file “backup” to TP-LINK (you can save it from Setting > Basic > System > Initialize > Backup setting data), and also provide the router spec you’re using, we will analyze and solve the problem as soon as possible.

**E-mail: support@tp-link.com**

# Appendix

### APPENDIX a – FRAME RATE & BIT RATE TABLE

This chapter provides tables that help you to optimize your IP camera with your network environment. Base on your network upload environment to choose the best Image-Quality setting.

For example, if the network environment is ADSL 256Kb(upload) / 2Mb(download), the most fluent Image-Quality needs to set up under 256 Kb situation.

### A.1 MPEG4 @ 30fps / kbps

| Quality | 640*480 | 320*240 | 160*120 |
|---|---|---|---|
| Excellent | **1000** | **300** | **90** |
| Detailed | **400** | **150** | **50** |
| Good | **300** | **100** | **30** |
| Standard | **250** | **70** | **25** |
| Medium | **250** | **55** | **20** |

### A.2 MPEG4 / kbps, fps

| Image-Size | Bitrate Setting | Frame-Rate Setting | Current Bitrate | Current Frame-Rate |
|---|---|---|---|---|
| 640*480 | 2048 | 30 | **1800** | **26** |
| 640*480 | 2048 | 15 | **2200** | **16** |
| 640*480 | 1536 | 30 | **1500** | **30** |
| 640*480 | 1536 | 15 | **1700** | **16** |
| 640*480 | 1024 | 30 | **1000** | **30** |
| 640*480 | 1024 | 15 | **1000** | **16** |
| 640*480 | 512 | 30 | **500** | **30** |
| 640*480 | 512 | 15 | **600** | **16** |
| 320*240 | 1536 | 30 | **1500** | **30** |
| 320*240 | 1536 | 15 | **1600** | **16** |
| 320*240 | 1024 | 30 | **1000** | **30** |
| 320*240 | 1024 | 15 | **1000** | **16** |

| | | | | |
|---|---|---|---|---|
| 320*240 | 512 | 30 | **550** | **30** |
| 320*240 | 512 | 15 | **600** | **16** |
| 160*120 | 1024 | 30 | **950** | **30** |
| 160*120 | 1024 | 15 | **750** | **16** |
| 160*120 | 512 | 30 | **500** | **30** |
| 160*120 | 512 | 15 | **50** | **16** |
| 160*120 | 128 | 30 | **130** | **30** |
| 160*120 | 128 | 15 | **140** | **16** |

**A.3 MJPEG @ 15fps / kbps**

| Quality | 640*480 | 320*240 | 160*120 |
|---|---|---|---|
| Excellent | **4000** | **1500** | **600** |
| Detailed | **2400** | **900** | **400** |
| Good | **1600** | **650** | **300** |
| Standard | **1300** | **500** | **240** |
| Medium | **900** | **350** | **170** |

**A.4 MJPEG / kbps, fps**

| Image-Size | Quality Setting | Frame-Rate Setting | Current Bitrate | Current Frame-Rate |
|---|---|---|---|---|
| 640*480 | Excellent | 15 | **4000** | **13** |
| 640*480 | Excellent | 5 | **1600** | **5** |
| 640*480 | Good | 15 | **1600** | **13** |
| 640*480 | Good | 5 | **650** | **5** |
| 640*480 | Medium | 15 | **900** | **14** |
| 640*480 | Medium | 5 | **360** | **5** |
| 320*240 | Excellent | 15 | **1500** | **13** |
| 320*240 | Excellent | 5 | **550** | **5** |
| 320*240 | Good | 15 | **650** | **13** |

| | | | | |
|---|---|---|---|---|
| 320*240 | Good | 5 | **260** | **5** |
| 320*240 | Medium | 15 | **350** | **13** |
| 160*120 | Medium | 5 | **130** | **5** |
| 160*120 | Excellent | 15 | **600** | **13** |
| 160*120 | Excellent | 5 | **230** | **5** |
| 160*120 | Good | 15 | **300** | **13** |
| 160*120 | Good | 5 | **115** | **5** |
| 160*120 | Medium | 15 | **170** | **13** |
| 160*120 | Medium | 5 | **65** | **5** |

**APPENDIX b – STORAGE REQUIREMENT TABLE**

This chapter provides tables that help you set your recording storage system.

Please refer to the following table to find out the capability for recording into your hard disk.

**B.1 MPEG4 Storage Requirement GB / channel / day @ 30fps**

| Quality | 640*480 | 320*240 | 160*120 |
|---|---|---|---|
| Excellent | **10.5** | **3.2** | **0.9** |
| Detailed | **4.2** | **1.6** | **0.5** |
| Good | **3.2** | **1.1** | **0.3** |
| Standard | **2.6** | **0.7** | **0.3** |
| Medium | **2.6** | **0.6** | **0.2** |

**B.2 MPEG4 Storage Requirement GB / channel / day @ 15fps**

| Quality | 640*480 | 320*240 | 160*120 |
|---|---|---|---|
| Excellent | **5.3** | **1.6** | **0.4** |
| Detailed | **2.1** | **0.8** | **0.3** |
| Good | **1.6** | **0.6** | **0.2** |
| Standard | **1.3** | **0.4** | **0.1** |
| Medium | **1.3** | **0.3** | **0.1** |

### B.3 MPEG4 Storage Requirement GB / channel / day

| Image-Size | Bitrate Setting | Frame-Rate Setting | Current Bitrate |
|---|---|---|---|
| 640*480 | 2048 | 30 | **23.0** |
| 640*480 | 2048 | 15 | **22.2** |
| 640*480 | 1536 | 30 | **18.5** |
| 640*480 | 1536 | 15 | **17.9** |
| 640*480 | 1024 | 30 | **10.5** |
| 640*480 | 1024 | 15 | **10.5** |
| 640*480 | 512 | 30 | **5.3** |
| 640*480 | 512 | 15 | **6.3** |
| 320*240 | 1536 | 30 | **15.8** |
| 320*240 | 1536 | 15 | **16.9** |
| 320*240 | 1024 | 30 | **10.5** |
| 320*240 | 1024 | 15 | **10.5** |
| 320*240 | 512 | 30 | **5.8** |
| 320*240 | 512 | 15 | **6.3** |
| 160*120 | 1024 | 30 | **10.0** |
| 160*120 | 1024 | 15 | **7.9** |
| 160*120 | 512 | 30 | **5.3** |
| 160*120 | 512 | 15 | **0.5** |
| 160*120 | 128 | 30 | **1.4** |
| 160*120 | 128 | 15 | **1.5** |

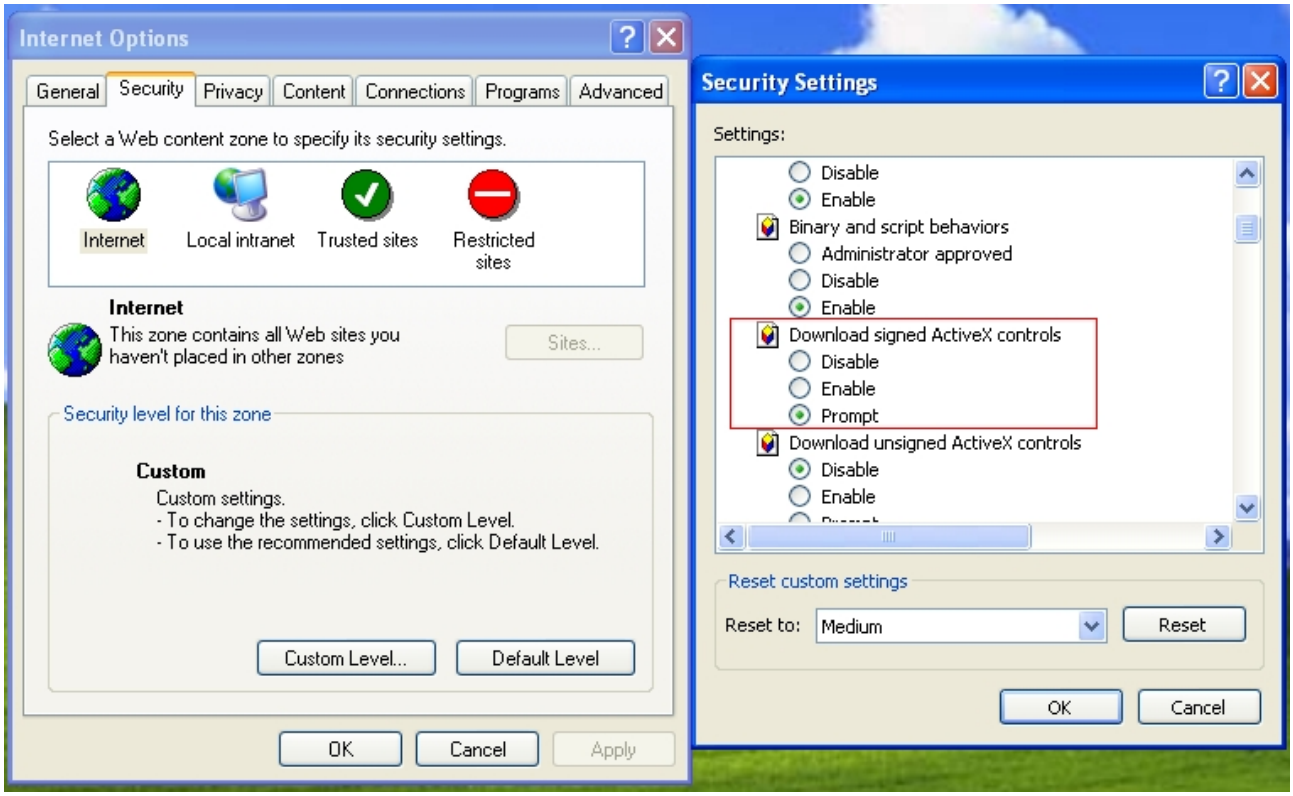
# FAQ

**Q1. What can I do if I forgot the login name and password?**

Press and hold the **Reset** button on the bottom panel with a pin or paperclip. Please continue holding down the **Reset** button for approximately 15 seconds. And then IP Camera will reboot. It will require 45 seconds. Both the default username and password are **admin**.

**Q2. Why can't I view the image from the web browser?**

First, please make sure that you are using the web browser that supports ActiveX (Internet Explorer) or Java script (Firefox or Safari). If it is, please install the ActiveX and Java script.




As to the ActiveX installation, please check your internet option settings to confirm whether you're allowed to install the ActiveX plug-in, which is embedded in the IP camera.

Please click "prompt" in "Download signed ActiveX controls" in the **Internet Option → Security Settings**.

If you check that box, the ActiveX plug-in program would prompt automatically when you log in the camera's web page, and then please choose to install it.

As to the Java script installation, please visit the official website here:

http://www.java.com/en/download/manual/jsp

**Q3.If the image is blurry, what can I do?**

Please adjust the IP Camera's focus by rotating the Lens.

**Q4. If I forgot the IP address and port of my IP Camera. What should I do?**

Please download the Intelligent IP Installer Setup from our web site, or run the CD firstly. This software will search the IP Camera automatically. Double click your IP Camera in this software, you will view the IP address and port of your IP Camera.